

Corrigendum

THE SELECTION OF SYSTEM INTEGRATOR FOR IMPLEMENTATION, OPERATION & MAINTAINENCE OF AI BASED SOLUTIONS FOR DELIVERY OF VARIOUS G2C SERVICES OF GOVERNMENT OF ODISHA
RFP No.: OCAC-IFITP-PROP-0003-2026-26023

Important: The Corrigendum is to be read along with Response Sheet published with this corrigendum and the Original RFP document published on the website www.ocac.in & www.odisha.gov.in vide RFP Enquiry number: RFP No.: OCAC-IFITP-PROP-0003-2026-26023

SL#	Clause No	Existing Clause	Revised Clause
Last date and time for receipt of proposals from Bidders 27.07.2026 by 2 PM and opening of Prequal-cum-Technical Proposals 27.07.2026 at 4 PM			
1	Pre-Qualification Criteria: Section 7.1, RFP Document Vol-1, Point 2: Certifications: Page No 21 of 49	<p>The Bidder (Any member in case of consortium) should have the following valid Certifications:</p> <ul style="list-style-type: none"> • ISO 9001 • ISO 27001 • ISO 42001 <p>The certificate should be valid as on date of submission of bid. In case of Consortium, either party can submit the certificate</p>	<p>The Bidder (Any member in case of consortium) should have the following valid Certifications:</p> <ul style="list-style-type: none"> • ISO 9001 • ISO 27001 • Cmmi Level 3 Or Above <p>The certificate should be valid as on date of submission of bid. In case of Consortium, either party can submit the certificate</p>
2	Pre-Qualification Criteria Section 7.1, RFP document Vol-1 Point 5: Relevant experience: Page 22 of 49	<p>The Bidder / any member of the Consortium Partner should have undertaken projects in the areas of IT /IT Infrastructure including Supply, Installation & Commissioning, Implementation, Delivery and Operation and Maintenance as on the Bid Submission Date from State Govt, Central Govt/ PSU/Large Public Listed Companies in India</p> <p>Minimum 1 project of the value of minimum Rs.15 Crores OR</p>	<p>The Bidder / any member of the Consortium Partner should have undertaken projects in the areas of IT /IT Infrastructure including Supply, Installation & Commissioning, Implementation, Delivery and Operation and Maintenance as on the Bid Submission Date from State Govt, Central Govt/ PSU/Large Public Listed Companies/Private Limited Companies in India</p> <p>Minimum 1 project of the value of minimum Rs.15 Crores OR Minimum 2 projects of the value of minimum Rs.10 Crores each OR</p>

		<p>Minimum 2 projects of the value of minimum Rs.10 Crores each OR Minimum 3 projects of the value of minimum Rs.7 Crores each</p> <p>Project citation supported with Work order along with Client Certificate OR Partial Work Completion OR Ongoing Certificate from CA/ Statutory Auditor certifying value of project etc.</p>	<p>Minimum 3 projects of the value of minimum Rs.7 Crores each</p> <p>Project citation supported with Work order along with Client Certificate OR Partial Work Completion OR Ongoing Certificate from CA/ Statutory Auditor certifying value of project etc.</p>
3	<p>Pre-Qualification Criteria Section 7.1, RFP Document Vol-1 Point 6: Manpower Strength (Page 22 of 49)</p>	<p>The bidder must have at least 200 full-time technical resources on its payroll as on date of submission of bid.</p> <p>Certificate from the HR Head of the bidder for the criteria. In case of Consortium, the combined manpower strength of all members shall be considered.</p>	<p>The bidder must have at least 100 full-time technical resources on its payroll as on date of submission of bid.</p> <p>Certificate from the HR Head of the bidder for the criteria.</p>
4	<p>Pre-Qualification Criteria Section 7.1, RFP Document Vol-1 Point 7: Project hosting & management of application including data migration & Maintenance and support (Page No 22 of 49)</p>	<p>The bidder must have successfully completed a project on hosting and management of application /Enhancement/ Data Migration and maintenance and support in State Data Centre. for value not less than 10 crores in last 10 Financial Years for any Central Government/ State Government/ PSU / Large Public Listed Companies</p> <p>(One) project of not less than value of ₹10 Crore. OR (Two) projects of similar nature not less than the value of ₹ 8 crore each. OR (Three) projects of similar nature not less than the value of ₹5 Crore each</p>	<p>The bidder must have successfully completed a project on hosting and management of application /Enhancement / Data Migration and maintenance and support in State Data Centre or any Meity Empanelled Cloud for value not less than 10 crores in last 10 Financial Years for any Central Government/ State Government/ PSU / Large Public Listed Companies</p> <p>(One) project of not less than value of ₹10 Crore. OR (Two) projects of similar nature not less than the value of ₹ 8 crore each. OR (Three) projects of similar nature not less than the value of ₹5 Crore each</p>

		Project citation supported with Work order along with Client Certificate/ Ongoing / Partial Certificate OR Work order along with certificate from CA/ Statutory Auditor certifying value of project etc.	Project citation supported with Work order along with Client Certificate/ Ongoing / Partial Certificate OR Work order along with certificate from CA/ Statutory Auditor certifying value of project etc.
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REVISED TECHNICAL EVALUATION CRITERIA

Sr	Evaluation Criteria	Criteria	Max Marks
1	The CSP should have the following services with SLA of: - Ease of custom configurations of VM's for self-provisioning based on the Custom vCPU and RAM - Single Instance SLA: >= 99.9% and Instances in Multiple Zones: >= 99.99%	URL of the service on the CSP through Self provisioning portal	2 Marks
2	The proposed Cloud should have a Native Storage service for different IOPS and should have the capability to increase storage capacity on demand on the provisioned volumes without any reboot of the virtual machine. The volume should be Regional redundant to zero down the impact of single AZs failure & support 64 TB per volume with Sub- millisecond latency performance.	URL of the service on the CSP through Self provisioning portal	2 Marks
3	The proposed Cloud should have Native security services - 1) WAF & DDoS Protection with enterprise features such as Threat Intelligence, Third-party named IP address & Adaptive Protection 2) Threat detection, Vulnerability Assessment, Bot management with captcha Integration 3) Cloud Native Security services for both - IDS and IPS and Cloud-native SaaS SIEM solution from the CSP without any dependency on third party 4) Continuous virtual red teaming including attack paths, risk scoring, and toxic combinations, 5) Cloud security and risk management for multicloud environments 6) Security posture management, attack paths, threat detection, and compliance monitoring Subscription-based pricing for multi-cloud	URL of the service on the CSP through Self provisioning portal	2 Marks

4	<p>The proposed Cloud should have Managed cloud native enterprise database services for MySQL and PostgreSQL with the following features:</p> <ol style="list-style-type: none"> 1) Enterprise Database services with 99.95% SLA 2) Automated backups and point-in-time recovery 3) Automatic Storage Increase 4) Automated replication/Automatic failover to another Zone 5) Multi - AZs HA architecture with Sync replication 	URL of the service on the CSP through Self provisioning portal	2 Marks
5	<p>The proposed Cloud Should have Managed cloud native Kubernetes service with the following features:</p> <ol style="list-style-type: none"> 1) Binary Authorization Secure Verified Container Images for software supply-chain security 2) Container Threat Detection as inbuilt service with Dashboard 3) Vertical Pod Autoscaler and Node auto-upgrades 4) Native Kubernetes backup & restore service 	URL of the service on the CSP through Self provisioning portal	2 Marks
6	<p>CSP Native Enterprise Grade API Management turnkey solution (*Not API Gateway) for publishing APIs to external and internal consumers through an integrated out of the box developer portal, Monetization, Advanced API Security like Bot Detection and API configuration security scoring, and should be able to deploy as a SaaS cloud offering and multi-clouds deployment option for the data plane</p>	URL of the service on the CSP through Self provisioning portal	2 Marks
7	<p>The proposed cloud data lake platform should have End-to-end ML using SQL applications building on the same platform to save the deployment cycle, effort and cost with SLA of 99.99% to enhance reliability and user experience</p> <p>- PBs scale Serverless Data Lake Service with SLA of $\geq 99.99\%$ and capabilities of GenAI Integration and inbuilt Machine learning models</p>	URL of the service on the CSP Self provisioning portal	2 Marks
8	<p>CSP or parent company provided native state-of- the-art its own multi-modal LLM model for Text Generation, Summarization, Chatbots and Conversational deployed on the CSP native fully managed AI Platform and to be demonstrated:</p> <ol style="list-style-type: none"> 1. CSP provides its own multi model & model to be hosted in India - 2 marks 2. CSP provides open source/ 3rd party/ (not own by CSP) - 1 marks 	URL of the service on the CSP through Self provisioning portal or Demonstrate during the Presentation	2 Marks
9	<p>"The CSP should have native Unified End-to-End AI/ML Platform as Managed service that focus on MLOps & LLMOps principles which includes:</p> <ol style="list-style-type: none"> 1. Managed services for Model training 2. Build, orchestrate, and automate reproducible ML workflows, easing the transition from experimentation to production 	URL of the service on the CSP through Self provisioning portal	2 Marks

	<p>3. Centralized repository for managing, versioning, and tracking trained ML models</p> <p>4. Flexible model serving options (online or batch prediction) at scale with optimized infrastructure</p> <p>5. Manage and deploy multiple models or model versions behind a single API endpoint for simplified model serving</p> <p>6. Platform must provide flexibility to deploy model on a private endpoint and also to be able to export a model to make it portable, like running in a container"</p> <p>7. Language translation service in speech to speech, speech to text, text to speech and text to text for Indian languages.</p>										
10	<p>The Bidder/CSP must have any of the 4 following Certifications as on Bid submission Date:</p> <ol style="list-style-type: none"> 1. ISO 9001: 2015 2. ISO 27001: 2013 Or Above 3. ISO 20000-1: 2018 4. ISO 22301 5. ISO 27017 6. ISO 27018 7. ISO 42001-2023 8. CMMi Level 3 or above 	<p>For Bidder/CSP</p> <ol style="list-style-type: none"> 1. ISO 42001: 3 Marks 2. Any 3 ISO Certificates (other Than ISO 42001): 3 Marks 3. Any 4 ISO Certificates (Other Than ISO 42001): 5 marks 4. Any 4 ISO Certificates (Other Than ISO 42001) and ISO 42001 and Cmmi Level 3 or Above: 15 marks <p>Total Marks 15 Marks</p>	15 Marks								
11	<p>The bidder must have at least 100 full-time technical resources in its payroll as on date of submission of bid.</p>	<p>≥ 100 Resources – 3 Marks</p> <p>Thereafter 1 Mark for additional 5 resources</p> <p>Copy of EPF Challan To be Submitted in any of the Last 3 Months</p>	5 Marks								
12	<p>CVs of The Resources To be Provided along with Name and Mobile No of the candidates along with Signatures</p>	<p>CVs of the Resources to be Submitted</p> <table border="1"> <thead> <tr> <th>Sr No</th> <th>Designation</th> <th>Educational Qualification</th> <th>Experience</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Project Manager</td> <td>B. Tech/B.E and Certified</td> <td>Total 15 years experience out of which 05 Years of experier</td> </tr> </tbody> </table>	Sr No	Designation	Educational Qualification	Experience	1	Project Manager	B. Tech/B.E and Certified	Total 15 years experience out of which 05 Years of experier	7 Marks
Sr No	Designation	Educational Qualification	Experience								
1	Project Manager	B. Tech/B.E and Certified	Total 15 years experience out of which 05 Years of experier								

			Scrum Master and Pdt Master	must be in the role of Project Management.		
		2	Solution Architect	B. Tech/B. E	15 Years of experience in role of System Architecture and Software Development.	1 Marks
		3	Lead Data Scientist	B. Tech/B. E	Total 06 Years in the role of Data Science	1 Marks
		4	Data Scientist	B. Tech/B. E	Total 02 Years in the role of Data Science	1 Marks
		5	Back End Developer	B. Tech/B. E. in IT/CS or MCA	3 years' Experience of back-end development	1 Marks
		6	Front End Developer	B. Tech/B. E. in IT/CS	3 years' experience of front-end development	1 Marks
		7	Test Engineer	B. Tech/B. E	2 years of Experience	1 Marks
13	The bidder must have successfully executed AI Based Solutions for delivery of various Services for State government /Central government / PSUs/ Private Limited Companies / Listed Public Limited Companies in India in last 5 years having minimum project value of 1 cr.	Each Project 7.5 Mark max up to 15 Marks			Project citation supported with Work order along with Client Certificate/ Ongoing / Partial Certificate OR Work order along with certificate from CA/ Statutory Auditor certifying value of project etc.	15 Marks
14	Technical Demonstration (Use Case*) Marks are indicated against each use case.	The bidder shall be required to give a technical demonstration of the proposed cloud platform. For this purpose, the Bidder's proposed resource Personnel shall demonstrate the use cases* as listed, during the scheduled Demonstration. The date & time for the demonstration shall be communicated later.				
14.1	AI-enabled Government Website Search & Summarization and chatbot demo (No Simulations / Wireframes to be shown) 1. Search bar on the Odisha Government website which takes input in text and audio format in Odia and English language	No Of Criteria Qualified			10 Marks	
		<ul style="list-style-type: none"> • Less Than Equal To 7:0 Marks • 8 Functionalities: 5 Marks 				

	<p>2.. AI-generated answer to the query should also be available in the audio format in the language of the query</p> <p>3. Multi-turn search with chatbot capabilities</p> <p>4. Response to the query including AI-generated answer and the list of the links should only be from the content on the government websites of Odisha</p> <p>5.Chatbot with input query in text or audio format</p> <p>6.Chatbot with input queries in English or Odia</p> <p>7.Chatbot response in text or audio and in the language of the query</p> <p>8.Chatbot response should be grounded in the government of Odisha website content only</p> <p>9.Chatbot response with multi turn contextual response</p> <p>10.Chatbot and search query & response history</p>	<ul style="list-style-type: none"> • 9 Functionalities :7.5 Marks • 10 Functionalities: 10 Marks 	
14.2	Detailed Presentation covering project understanding, scope of work, the Proposed Solution, Proposed Security, Detailed approach & methodology for providing technical support to the project and escalation matrix - to be done by successful bidder	Detailed Presentation	10 Marks
14.3	Project understanding, scope of work Successful bidder for Cloud Services - Detailed Presentation of the Proposed Solution, Proposed Security, Detailed approach & methodology for providing technical support to the project and escalation matrix - to be done by successful bidder	Detailed Presentation	10 Marks
14.4	Proposed Solutions - Detailed Presentation of the Proposed Solutions, including solution architecture, detailed development and implementation approach and methodology, proposed Security, detailed approach & methodology for providing technical support to the project and escalation matrix - to be done by successful bidder	Detailed Presentation	10 Marks
			100 Marks