

CORRIGENDUM**RFP for Selection of System Integrator for Enhancement, Operation & Maintenance Support of Subhadra 2.0 Portal for Women & Child Development Department, Odisha****REF NO: OCAC-SEGP-SPD-0075-2025-25091****1 Fact Sheet**

Sl. #	Item	Description
1	Last date and time for receipt of proposals from Bidders	18/11/2025, 12 PM in e-Nivida Portal (https://enivida.odisha.gov.in)
2	Opening of Technical Proposals	18/11/2025, 12.15 PM
3	Date and time for Technical Presentation (in VC mode)	To intimated latter
4	Opening of Commercial Bids	To intimated latter

5.1 Pre-Qualification Criteria

Sl#	Basic Requirement	Specific Requirement	Documents required
a)	Legal Entity	Responding bidder should be: <ul style="list-style-type: none"> – A Registered as a Company / LLP under Companies Act, 1956/ 2013 OR Partnerships Firm registered under LLP Act, 2008. – The bidder should be in operation for last five (5) years as on the date of bid submission – Registered with Goods and Services Tax Network (GSTN). 	<ul style="list-style-type: none"> – Copy of Certificate of Incorporation / Registration – Copy of the work order/completion certificate as documentary proof of 5 years in operation – Copy of GST Registration Certificate
b)	Sales Turnover	Average Sales Turnover from IT/ ITeS must be at least Rs. 40 Crores in last three financial years ending on 31 st March 2024.	<ul style="list-style-type: none"> – Copy of audited Profit & Loss Statement – Certificate from the Statutory Auditor – Certificate from the Chartered Accountant
c)	Net Worth	The company must be profit making having positive net worth in last three financial years ending on 31 st March 2024.	<ul style="list-style-type: none"> – Certificate from the statutory auditor – Certificate from the Chartered Accountant

Sl#	Basic Requirement	Specific Requirement	Documents required
d)	Manpower	The Bidder should have at least 100 professionals on its payroll as on 31-03-2025.	– Certificate from HR/ Director (in Company letter head) mentioning the details of resources.
e)	Certifications	The bidder should have following valid certifications: <ul style="list-style-type: none"> – ISO 20000 – ISO 27001 – ISO 9001:2008 – minimum CMMI DEV - Level 3 from CMMi Institute (erstwhile SEI) published in CMMi website. 	Copy of certificate issued by accredited organizations
f)	Technical Capability-1	The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 10 years as on bid submission date with value specified below. <ul style="list-style-type: none"> – 1 project not less than ₹4 Cr. OR – 2 projects not less than ₹2 Cr. each OR – 3 projects not less than ₹1 Cr. each 	Work Order + Project completion / Go-live certificate
g)	Technical Capability-2	The Bidder should have successfully implemented minimum of one software solution with Workflow Management and mobile application for any Government Department / Government Agency / PSU in India.	Work Order + Project completion / Go-live certificate / Phase Completion Certificate from client.
h)	Blacklisting	Bidder must not be under blacklisting by any Department regulator/UIDAI/Central Government / State Government/ PSU in India. Comply with the code of integrity as specified in the bidding document.	Self-Declaration / Certification on the entity's letterhead
i)	Local Presence	The bidder should have a local office in Odisha since last five (5) years as on the date of bid submission.	Leased agreement/ Trade licence/ Undertaking
j)	Power of Attorney for Authorized Signatory	The bidder shall submit "Power of Attorney"/"Board Resolution", duly authorizing the person signing the documents to sign on behalf of the bidder and thereby binding the bidder.	"Power of Attorney"/"Board Resolution"
k)	OEM MAF	The bidder should submit OEM MAF against all the products/tools/licenses quoted as part of bid submission	Original Equipment Manufacturer Authorization Form in OEM Letter Head
l)	EMD	Bidders shall submit, along with their Bids, EMD of ₹42,00,000/- (Rupees Forty-Two Lakh Only), in the eNivida Portal. The bidder can also submit the EMD in form of BG as per the Odisha procurement policy 2023 norms.	Copy of transaction/BG.

5.2 Technical Evaluation Criteria

Head	Total Marks
Financial and Resource Strength	15
General e- Governance Experience	45
Proposal and presentation	40

Sl#	Evaluation Criteria	Max Score	Documents required
a.	Financial and Resource Strength		
i)	<p>Average Annual turnover from IT/ ITeS project in last 3 FY ending on 31st March 2024</p> <ul style="list-style-type: none"> – ≥ 40 Cr: 3 Marks <p><i>[Additional 1 mark for additional 20 crore subject to maximum 5 marks]</i></p>	5	<ul style="list-style-type: none"> – Copy of audited Profit & Loss Statement – Certificate from the Statutory Auditor – Certificate from the Chartered Accountant
ii)	<p>Quality Certification</p> <ul style="list-style-type: none"> – CMMi Level 3: 2 Marks – ISO 9001-2015: 1 Mark – ISO 27001-2013: 1 Mark – ISO 20000-2018: 1 Mark 	5	<ul style="list-style-type: none"> – Copy of relevant Certification
iii)	<p>The bidder must have at least 100 full time technical resources in its payroll as on date of submission of bid.</p> <ul style="list-style-type: none"> – ≥ 100 Resources: 3 Mark <p><i>[Additional 1 mark for additional 10 resources subject to maximum 5 marks]</i></p>	5	<ul style="list-style-type: none"> – Certificate from HR/ Director (in Company letter head) mentioning the details of resources.
b.	General e- Governance Experience		
i)	The bidder should have experience in development and implementation of e-Governance application project (Workflow management and Mobile Application in a single application)	5	Copy of Work Order and Completion / Go-live certificate

	any Government Department / Government Agency / PSU in India with minimum order value of Rs.1 Crore during last 5 years as on 31 st March 2025.		
ii)	The bidder should have experience in development and implementation of Citizen centric e-Governance application project for any Government Department / Government Agency / PSU in India with minimum order value of Rs.1 Crore.	5	Copy of Work Order and Completion / Go-live certificate
iii)	The bidder should have experience in implementation of projects covering Software development and support for a period not less than 2 years for any Government Department / Government Agency / PSU in India.	5	Copy of Work Order and Completion / Go-live certificate
iv)	The bidder should have experience in development and implementation of e-Governance application project (Aadhaar Authentication & Aadhaar eKYC) any Government Department / Government Agency / PSU in India with minimum order value of Rs.50 Lakh.	5	Copy of Work Order and Completion / Go-live certificate
v)	Experience in implementation of Mobile App (on Android and/or iOS platform) for any Government Department / Government Agency / PSU in India. >= 20 K Downloads: 2 Mark >= 40 K Downloads: 4 Mark >= 80 K Downloads: 10 Mark	10	Coy of work order & documentary evidence confirming number of downloads
vi)	The bidder should have successfully developed & implemented software application using following technical stack in a single project. <ul style="list-style-type: none"> • Microservice Architecture • Angular • Node.Js • PostgreSQL • Flutter • Java (Spring boot) • Azure Cloud Any three technical stack in a single project: 4 marks Any five technical stack in a single project: 6 marks	10	Relevant documentary evidence

	All seven technical stack in a single project: 10 marks		
vii)	The bidder should have project experience in cloud infrastructure provisioning and management for any State Department / PSU / Govt. Agency in Odisha.	5	Copy of Work Order and Completion / Go-live certificate
C.	Technical Proposal		
i)	<p>Implementation Approach & Methodology</p> <ul style="list-style-type: none"> – Understanding of the objectives of the assignment – 10 marks – Completeness and responsiveness – 10 marks – Risk management and mitigation plan – 5 marks – Detailed Work Plan with Activities – 10 marks – Live demonstration of any application – 5 marks 	40	Quality of Technical Proposal and Presentation

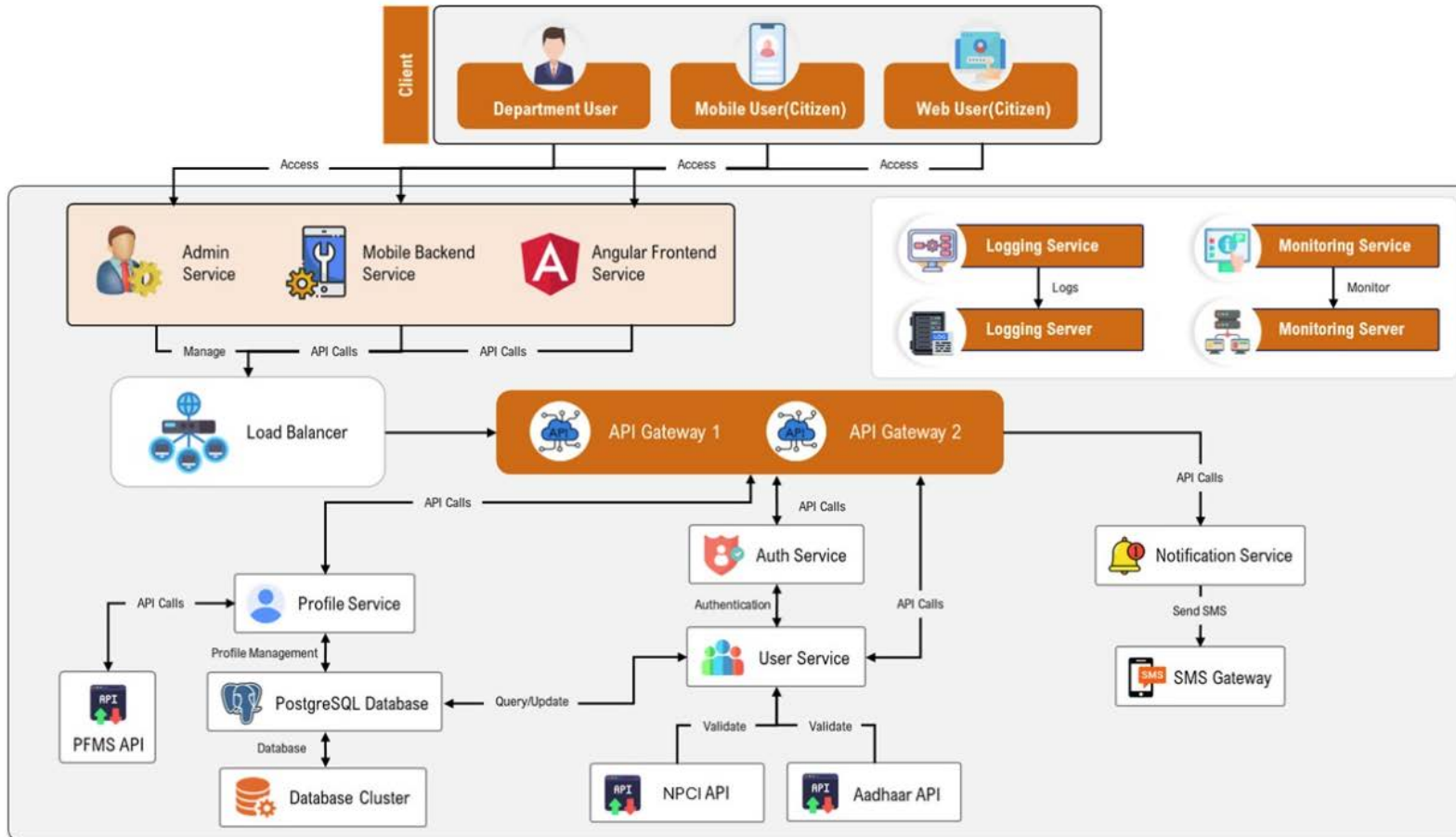
7.2 Existing Application

Additional Information:

Storage: Approx. 20 TB

DB: Approx. 350 GB

Architecture:



8.3 Bill of Materials/Deliverables & Timeline

SI#	Milestone	Timeline		Qty
a)	Issuance of Work Order		T	
b)	Submission of System Requirement Study document of the new application	Within 7-days from the date of PO	T + 7 Days	Lump Sum
c)	Approval of SRS (Web App + Mobile App)	Within 3-days from submission of the SRS	T + 10 Days = T1	Lump Sum
d)	Completion of design and development of the Grievance Module + UAT + Go-Live	Within 1-Month from the date of PO	T + 1 Month =T2	Lump Sum
e)	Completion of design and development of all other modules excl. Grievance module and incl. 3 rd Party Integration of the Web App + UAT + Go-Live	Within 45 Days from the date of PO	T + 45 Days = T3	Lump Sum
f)	Completion of design and development of all modules of the Mobile App and incl. 3 rd Party Integration + UAT + Go-Live	Within 45 Days from the date of PO	T + 45 Days = T3	Lump Sum
g)	Completion of the 1 st Security Audit of the application	Within 45 Days from the date of PO	T + 45 Days = T3	1 time
h)	Security Audit of the application (2 nd to 4 th)	Once every year from Go-Live		3 times
i)	UIDAI Information Security Audit (4 Audits)	Once every year	January of each year	4 times
j)	Handover & Takeover process	Within 1-Month from the date of PO	T + 1 Month =T2	1 time
k)	Handover / Takeover and Application Maintenance Support of the existing Subhadra Application	From the date of completion of Handover & Takeover process till go-live of the new version of the Subhadra Application	T + 45 Days = T3	45 Days
l)	Supply and installation of “Data Analytical Tool” and “PostgreSQL Enterprise Plan” with 1st year Annual Technical Support: <ul style="list-style-type: none"> • 2 Tableau Creator Licenses • 40 Tableau Viewer Licenses 	Within 15-days from the date of PO	T + 15 Days	<ul style="list-style-type: none"> • 2 CL • 40 VL • 32 Core (1 Year)

SI#	Milestone	Timeline		Qty
	<ul style="list-style-type: none"> 32 Core PostgreSQL Licenses 			
m)	Annual Technical Support renewal of Tableau/ PostgreSQL License: <ul style="list-style-type: none"> 2 Creator Licenses 40 Viewer Licenses 32 Core PostgreSQL Licenses 	To be renewed every year		3 Year
n)	Application Maintenance Support of the new version of the Subhadra Portal & Mobile App	4-Years from the date of go-live of the new version of the Portal	T3 + 4 Year	4 Years
o)	Project Technical Support Team	After Go-Live of the new application	Go-Live + 7 Days	2 Year
p)	Migration from Azure Cloud to OSDC	Within 12 weeks from the date of migration order		Lump Sum

8.6 Payment Term

SI#	Milestone	Deliverables	Payment Terms
a)	Handover / Takeover and Application Maintenance Support of the existing Subhadra App	Report	Quarterly (Monthly Cost Calculation)
b)	Completion of design and development of all other modules excl. Grievance module of the Web App + UAT + Go-Live	System Requirement Study (SRS) Report	20% of implementation cost of new version of the application after approval of SRS report
		UAT Report	30% of implementation cost of new version of the application after submission and approval of UAT
		Go-Live Report	30% of implementation cost of new version of the application after approval of Go-Live report
		Quarterly Report	20% of implementation cost of new version of the application after 3 months of Go-Live
c)	Completion of design and development of all modules of the Mobile App + UAT + Go-Live	System Requirement Study (SRS) Report	20% of implementation cost of the application after approval of SRS report
		UAT Report	30% of implementation cost of the application after approval of UAT report

SI#	Milestone	Deliverables	Payment Terms
		Go-Live Report	30% of implementation cost of the application after approval of Go-Live report
		Quarterly Report	20% of implementation cost of the application after 3 months of Go-Live
d)	Supply of Tableau Analytical Tool and PostgreSQL License with 1 st year Annual Technical Support)	Issue of license in the name of OCAC	90% of cost
		Report	10% of cost after 3 months of Go-Live
e)	Cyber Security Audit of the complete application	Submission of the certificate by the CERT-IN empanelled agency/auditor	100% of the Cyber Security Audit cost
f)	UIDAI Information Security Audit	Submission of the certificate by the CERT-IN empanelled agency/auditor	100% of the Security Audit cost of Aadhaar Framework
g)	Configuration of SSL certificate and it's renewal year on year	Submission of relevant documents	100% of the SSL cost
h)	Annual Technical Support of the supplied Tableau Analytical Tool and PostgreSQL License from 2nd year onwards	Documentary evidence on support of renewal	100% of the yearly ATS cost will be paid at the beginning of respective year
i)	Technical Support Resources	Activity report	100 % Technical Support cost equally divided by duration (quarter)
j)	3 rd party integration	Report	100% of the Integration cost per component
k)	Software Enhancement Cost	UAT Report + Go-Live Report	100% of implementation cost

9.6.2 Price bid format

Sl#	Item	Unit	Unit Cost (Excl. Tax)	Qty	Total Cost (Excl. Tax)
a)	Application Maintenance Support of the existing Subhadra App	Monthly Cost		2	
b)	Design and development of all modules of the Web App (excluding the refund & Integration Module)	Lumpsum		1	
c)	Design and development of all modules of the Mobile App	Lumpsum		1	
d)	Development and payment gateway Integration of Refund Module	Lumpsum		1	
e)	3 rd Party Integration: SPDP	Lumpsum		1	
f)	3 rd Party Integration: DBT	Lumpsum		1	
g)	O&M of the Web App	Quarterly Cost		4*4	
h)	O&M of the Mobile App	Quarterly Cost		4*4	
i)	Supply of Tableau Analytical Tool and license with 1 st year Annual Technical Support: 2 creator licenses	Year		1	
j)	Supply of Tableau Analytical Tool and license with 1 st year Annual Technical Support: 40 Viewer Licenses	Year		1	
k)	Annual Technical Support: Tableau 2 creator licenses from 2 nd year onwards	Year		3	
l)	Annual Technical Support: Tableau 40 Viewer licenses from 2 nd year onwards	Year		3	
m)	Migration of services from Azure Cloud to OSDC (Price Discovery Component)	Lumpsum		1	
n)	Cyber Security Audit of the complete application	No		4	
o)	UIDAI Information Security Audit as per latest checklist of UIDAI	No		4	
p)	EV SSL certificate for each year	No		4	

Sl#	Item	Unit	Unit Cost (Excl. Tax)	Qty	Total Cost (Excl. Tax)
q)	Technical Support Resources	Monthly Cost		1*12	
r)	Software Enhancement Cost (Price Discovery Component)	Man-month Cost		100	
s)	Supply of PostgreSQL License (with Enterprise Plan) with 1 st year Annual Technical Support: 32 Core	Year		1	
t)	Annual Technical Support: PostgreSQL License (with Enterprise Plan) from 2 nd year onwards	Year		3	
Sub-Total Cost (Excl. Tax)					
GST					
Grand-Total Cost (Excl. Tax)					

All other terms & conditions remains unchanged.