

RFP FOR SELECTION OF SOFTWARE SOLUTION PROVIDER FOR DESIGN, DEVELOPMENT AND IMPLEMENTATION OF BUILDING AND ASSET MANAGEMENT SYSTEM FOR ST & SC DEVELOPMENT, MINORITIES & BACKWARD CLASSES WELFARE DEPARTMENT, GOVERNMENT OF ODISHA

RFP Ref. No.: OCAC-SEGP-SPD-0023-2025-25058

Corrigendum

| SL# | Clause No | Existing Clause | Revised Clause |
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| 1. | 7.1.1 Pre-qualification criteria SL# (f) Project experience (pg. 24) 7.2.2 Technical Evaluation Scoring Matrix - e-Governance Strength SL#(d) Pg. 28 | ... Note : “Similar nature” refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide. ... | ... Note : “Similar nature” refers to any application related to GIS/financial transactions/ DBT/ project management/ asset management that has been implemented statewide. ... The other part of the clause (i.e 7.1.1 and 7.2.2) remain unchanged |
| 2. | 7.1.1 Pre-qualification criteria SL# (f) Project experience (pg. 24) 7.2.2 e-Governance Strength SL# (a), (b), (c) , (d) and (e) Pg 27-28 | ... <u>Compliance</u> <ul style="list-style-type: none"> – Copy of Work Order – Project Completion or Go-live letter. | ... In case of on-going project, UAT must be completed and bidder should provide documentary evidence against the UAT. <u>Compliance</u> <ul style="list-style-type: none"> – Copy of Work Order – Project Completion or Go-live letter. – In case “financial transactions or cashbook management” is part of a large project, in such case, the bidder must provide a client certificate explicitly stating that 'financial transactions or cashbook management' was included within |

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| | | | <p>the scope of work. In case, where module-wise rates are not specified in the work order, a certificate from a Chartered Accountant (CA) may be submitted as supporting documentation</p> <p>The other part of the clause (i.e 7.1.1 and 7.2.2) remain unchanged</p> |
| 3. | 7.2.2 e-Governance Strength SL# (c) Pg 28 | <p>The bidder should have implemented mobile application project on Android or iOS platform with a minimum 1 lakh downloads (cumulative) as on bid submission date for any Government Department / Government PSU in Odisha</p> <p>[Each project will be awarded 5 marks]</p> | <p>The bidder should have implemented mobile application project on Android or iOS platform with a minimum 25,000 downloads (cumulative) as on bid submission date for any Government Department / Government PSU in Odisha</p> <p>[Each project will be awarded 5 marks]</p> |
| 4. | 7.2.2 e-Governance Strength SL# (e) Pg 28 | <p>The bidder should have experience in successfully developing and implementing solutions in the field of Tribal Welfare and allied sectors for any State Department / PSU / Govt. Agency in India.</p> <p>Order value of minimum 50 Lakhs will be considered.</p> <p>Each Project will be awarded 2.5 marks</p> | <p>The bidder should have experience in successfully developing and implementing solutions relating to Asset Management in any State Department / PSU / Govt. Agency in India.</p> <p>Order value of minimum 50 Lakhs will be considered.</p> <p>Each Project will be awarded 2.5 marks</p> |

Pre-Bid Resolution Document

| S# | RFP Document Reference(s) (Section & Page Number(s)) | Content of RFP requiring Clarification(s) | Points of Clarification | OCAC's Response |
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| 1 | Section, 2 Fact Sheet, Sl no. 11, Page 7 | Last date and time for receipt of proposals from Bidders - 12.06.2025 by 2 PM | Since there are numerous internal approvals required for submission of the bid, request to extend the bid submission deadline to at least three (3) weeks. | As per RFP |
| 2 | Section 7.1, Clause 7.1.1, Sl No. b, Page 23 | The bidder should have Annual Average Turnover of at least ₹8 crores generated only from Software development and implementation during the last three financial years ending on 31st March 2024. | Request to change the criteria as under: "The bidder should have Annual Average Turnover of at least ₹50 crores generated only from Software development and implementation during the last three financial years ending on 31st March 2024. | As per RFP |
| 3 | Section 7.1, Clause 7.1.1, Sl No. f, Page 23 | "Similar nature" refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide. | Some of the implementation projects are through NICSi empanelment. Will the NICSi work order suffice for implementation project? | Yes. However, the bidder must provide documentary evidence detailing the nature of the work undertaken. Acceptable forms of evidence include completion certificates from clients, UAT test cases clearly indicating the scope of work, or any other relevant documents explicitly mentioning the scope. NICSi work orders that only indicate manpower rates, without accompanying documentation specifying the scope of work, will not be considered |

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| 4 | Section 7.2, Clause 7.2.2- e- Governance Strength, SI No. a, Page 27 | The bidder must have experience in implementing projects involving financial transactions or cashbook management for any Government Department, Government Agency, or PSU in India within the last five years as of the bid submission date, covering areas such as beneficiary/vendor payments, UC submission, etc. Only projects with a contract value exceeding ₹50 lakhs will be considered. | We have implemented large scale projects where financial transactions or cashbook management is one of the part of the scope. The overall project value includes the financial transaction or cashbook management component also. The exact value of financial transaction or cashbook management component is not exclusively mentioned in the Work Order. Will those projects be considered? Also will self certificate suffice regarding the value of Rs. 50 lakhs?. Also request to change the criteria for 'Similar nature' project as under: "Similar nature" refers to any application related to GIS/financial transactions/DBT/ project management/ asset management that has been implemented in any of the state govt dept/central govt ministry/PSU | The bidder must provide a client certificate explicitly stating that 'financial transactions or cashbook management' was included within the scope of work. In cases where module-wise rates are not specified in the work order, a certificate from a Chartered Accountant (CA) may be submitted as supporting documentation |
| 5 | Section 7.2, Clause 7.2.2- e- Governance Strength, SI No. b, Page 27 | The bidder should have experience in Successful implementation of projects with GIS based Inspection Management for any Government Department or Government Agency or PSU in India, in the last 5 years as on bid submission date in distinct projects. | We request to include ongoing projects also or request to modify the clause as under: <i>"The bidder should have experience in Successful implementation of projects with GIS based system for any Government Department or Government Agency or PSU in India, in the last 5 years as on bid submission date in distinct projects."</i> | See revised clause in corrigendum. |
| 6 | Section 7.2, Clause 7.2.2- e- Governance Strength, SI No. d, Page 28 | "Similar nature" refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide. | Request to change the criteria for 'Similar nature' project as under: "Similar nature" refers to any application related to GIS/financial transactions/DBT/ project management/ asset management that has been implemented in any of the state govt dept/central govt ministry/PSU | See revised clause in corrigendum. |

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| 7 | Section 7.2, Clause 7.2.2- e- Governance Strength, SI No. e, Page 28 | The bidder should have experience in successfully developing and implementing solutions in the field of Tribal Welfare and allied sectors for any State Department / PSU / Govt. Agency in India. | We understand that developing and implementing solutions in the field of Tribal Welfare and allied sectors has been done by few organizations only. In order to make the participation wider, we request to remove this clause. Also request to clarify the meaning of allied sector?. Will any scheme management/DBT project that include beneficiaries from Tribal sector also will suffice as allied sector? | See revised clause in corrigendum. |
| 8 | Pg. No.26, 7.2.1(b) | The bidder must have the following valid quality certifications as on bid submission date: <ul style="list-style-type: none"> • CMMi Level 5 = 1 Mark • ISO 27001 = 2 marks • ISO 20000 = 1 Mark • ISO 9001 = 1 Mark max marks: 05 | Seeking to amend the clause: Kindly requesting you to consider CMMI Level 3 & above as 1 mark | As per RFP |
| 9 | Pg. No.15, 3.3.2 | Asset Management | We kindly request you to provide clarity on below point: Is there an expected volume or size of legacy data to be migrated and managed? | It is a new system. The exact volume data to be migrated shall be intimated to the selected bidder during the SRS phase. |
| 10 | Pg. No.15, 3.3.3 | Inspection Management | We kindly request you to provide clarity on below point: Are there any preferences on the file formats or maximum file sizes for upload? | Selected bidder has to finalise during system study in consultation with ST & SC Development Department. |

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| 11 | Pg. No.15, 3.3.3 | SMS/ Notification | <p>We kindly request you to provide clarity on below point:</p> <p>Kindly confirm whether the system's notifications are required to support bilingual or multilingual formats to cater to regional stakeholders</p> | Its bilingual – Odia and English |
| 12 | Page : 27 | <p>The bidder should have experience in Successful implementation of projects with GIS based Inspection Management for any Government Department or Government Agency or PSU in India, in the last 5 years as on bid submission date in distinct projects.</p> <p>1. \geq ₹40lakhs & < ₹60lakhs – 3 marks</p> <p>2. \geq ₹60lakhs & < ₹80lakhs – 6 marks</p> <p>i) \geq ₹80 lakhs – 10 Marks (Maximum 15 marks)</p> | <p>The bidder should have experience in Successful implementation of projects with GIS based solution for any Government Department or Government Agency or PSU in India, in the last 10 years as on bid submission date in distinct projects.</p> <p>1. \geq ₹40lakhs & < ₹60lakhs – 3 marks</p> <p>2. \geq ₹60lakhs & < ₹80lakhs – 6 marks</p> <p>i) \geq ₹80 lakhs – 10 Marks (Maximum 15 marks)</p> | As per RFP |
| 13 | Page : 28 | <p>The bidder should have experience in successfully developing and implementing solutions in the field of Tribal Welfare and allied sectors for any State Department / PSU / Govt. Agency in India. Order value of minimum 50 Lakhs will be considered.</p> <p>Each Project will be awarded 2.5 marks</p> | <p>The bidder should have experience in successfully developing and implementing solutions in the field of Tribal Welfare and allied sectors or for any State Department / PSU / Govt. Agency in India. Order value of minimum 50 Lakhs will be considered.</p> <p>Each Project will be awarded 2.5 marks</p> | See the revised clause in corrigendum. |

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| 14 | Page : 24 | <p>The Bidder should have successfully completed at least following numbers of e-Governance application of similar nature for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date, with the specified project values outlined below::</p> <ul style="list-style-type: none"> - 1 project not less than ₹1.8 Cr. OR - 2 projects not less than ₹1.5 Cr each OR - 3 projects not less than ₹1 Cr each <p>Note : “Similar nature” refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide.</p> | <p>The Bidder should have successfully completed at least following numbers of e-Governance application of similar nature for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date, with the specified project values outlined below::</p> <ul style="list-style-type: none"> - 1 project not less than ₹1.8 Cr. OR - 2 projects not less than ₹1.5 Cr each OR - 3 projects not less than ₹1 Cr each <p>Note : “Similar nature” refers to any application related to GIS/ financial transactions/ DBT/ project management/ or asset management that has been implemented statewide/nation wide/ Government departments.</p> | See the revised clause in corrigendum. |
| 15 | Project Experience (7.1.1, Page-24) | <p>1.The Bidder should have successfully completed at least following numbers of e-Governance application of similar nature for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date, with the specified project values outlined below:</p> <p>2. “Similar nature” refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide.</p> <p>3. Projects executed through consortium partners will also be considered. In such cases, the bidder must provide relevant documentary evidence of the software implementation.</p> | <p>1. We do not have project experience in India. We have project experience outside India. Are we eligible?</p> <p>2. Similar nature means only these applications mentioned here or any other applications?</p> <p>3. You are allowing project executions through Consortium but not allowed to participate in Bid through Consortium. Please clarify ?</p> | <p>1. No.</p> <p>2. Applications included in “Similar nature” definitions only</p> <p>3. Consortium is not allowed.</p> |

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| 16 | Empanelment | | Is it compulsory to be empanelled with OCAC for this Proposal. | No. It is an open tender. Any firm having requisite pre-qualification and technical evaluation criteria can participate. |
| 17 | Page - 28 Section - 7.2.2 e-Governance Strength Point - c. | The bidder should have implemented mobile application project on Android or iOS platform with a minimum 1 lakh downloads (cumulative) as on bid submission date for any Government Department / Government PSU in Odisha | We seek clarification on minimum of 1 lakh cumulative downloads Many government applications serve specific user groups and may not achieve such high download numbers despite being successful and effective. We request you kindly change the criteria to “The bidder should have implemented mobile application project on Android or iOS platform for any Government Department / Government PSU in Odisha” | See revised clause in corrigendum |

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| 18 | Pre-Qualification Criteria, Page No.: 22-23 | <p>Responding Firm/ Company shouldbe:</p> <ul style="list-style-type: none"> – Registered as a Company/LLP under Companies Act, 1956/2013 OR Partnerships Firm registered under LLP Act, 2008. – Have been operating for at least last five (5) financial years as on date of bid submission date. – Registered with Goods and Services Tax Network (GSTN). – Bidders participating in the tender must be registered under Odisha GST (OGST) Act <p>'- Copy of Certificate of Incorporation/ Registration</p> <p>'- Copy of the work order/completion certificate as documentary proof of 5 years in Software Development.</p> <p>'- Copy of GST Registration certificate reflecting the registered address within Odisha.</p> | <p>Responding Firm/ Company shouldbe:</p> <ul style="list-style-type: none"> – Registered as a Company/LLP under Companies Act, 1956/2013 OR Partnerships Firm registered under LLP Act, 2008. – Have been operating for at least last five (5) financial years as on date of bid submission date. <p>Underatking that the Bidder will established Office within a period of 30days from issue of work Order</p> | No Change. As per RFP |
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| 19 | Pre-Qualification Criteria, Page No.: 24 | <p>The Bidder should have successfully completed at least following numbers of e-Governance application of similar nature for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date, with the specified project values outlined below::</p> <ul style="list-style-type: none"> - 1 project not less than ₹1.8 Cr. OR - 2 projects not less than ₹1.5 Cr each OR - 3 projects not less than ₹1 Cr each <p><i>Note : “Similar nature” refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide.</i></p> <p>(Projects executed through consortium partners will also be considered. In such cases, the bidder must provide relevant documentary evidence of the software implementation.)</p> | <p>As per our understanding Similar Nature means developing software or providing off the self application for e-Governance. Please clarify.</p> | It is only bespoke application |
| 20 | Technical Evaluation Scoring Matrix Page No.: 26 | <p>Presence in Odisha</p> <ul style="list-style-type: none"> • Development Centre with 30 resources – 5 marks • Only operation Centre – 2 marks <p>Trade license/Leased agreement</p> | Undertaking that we will established Office within a period of 30days from issue of work Order | No change. As per RFP |

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| 21 | Technical Evaluation Scoring Matrix Page No.: 27 | <p>The bidder must have experience in implementing projects involving financial transactions or cashbook management for any Government Department, Government Agency, or PSU in India within the last five years as of the bid submission date, covering areas such as beneficiary/vendor payments, UC submission, etc. Only projects with a contract value exceeding ₹50 lakhs will be considered.</p> <p>(Each project will be awarded 2.5 marks)</p> | <p>The bidder must have experience in implementing projects involving financial transactions or cashbook management for any Government Department, Government Agency, or PSU in India within the last ten years as of the bid submission date, covering areas such as beneficiary/vendor payments, UC submission, etc. Only projects with a contract value exceeding ₹50 lakhs will be considered.</p> <p>(Each project will be awarded 2.5 marks)</p> | No change. As per RFP |
| 22 | Technical Evaluation Scoring Matrix Page No.: 27 | <p>The bidder should have experience in Successful implementation of projects with GIS based Inspection Management for any Government Department or Government Agency or PSU in India, in the last 5 years as on bid submission date in distinct projects.</p> <p>1. ≥ ₹40lakhs & < ₹60lakhs – 3 marks</p> <p>2. ≥ ₹60lakhs & < ₹80lakhs – 6 marks</p> <p>i) ≥ ₹80 lakhs – 10 Marks</p> <p>(Maximum 15 marks)</p> | <p>The bidder should have experience in Successful implementation of projects with GIS based Inspection Management/ Data Analytics for any Government Department or Government Agency or PSU in India, in the last 5 years as on bid submission date in distinct projects.</p> <p>1. ≥ ₹40lakhs & < ₹60lakhs – 3 marks</p> <p>2. ≥ ₹60lakhs & < ₹80lakhs – 6 marks</p> <p>i) ≥ ₹80 lakhs – 10 Marks</p> <p>(Maximum 15 marks)</p> | No change. As per RFP |
| 23 | Technical Evaluation Scoring Matrix Page No.: 28 | <p>The bidder should have implemented mobile application project on Android or iOS platform with a minimum 1 lakh downloads (cumulative) as on bid submission date for any Government Department / Government PSU in Odisha</p> <p>[Each project will be awarded 5 marks]</p> | <p>The bidder should have implemented mobile application project on Android or iOS platform/ Data Security/ Smart City as on bid submission date for any Government Department / Government PSU in Odisha</p> <p>[Each project will be awarded 5 marks]</p> | See revised clause in Corrigendum |

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| 24 | Technical Evaluation Scoring Matrix Page No.: 28 | <p>The bidder should have successfully implemented E-governance projects of similar nature for any State Department / PSU / Govt. Agency in India.</p> <ol style="list-style-type: none"> 1 Project – 1 mark 2 Projects – 2 marks >2 Projects – 5 Marks <p><i>Note : “Similar nature” refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide.</i></p> | Similar Nature means developing software or providing off the self application for e-Governance. Please clarify | It is only bespoke application |
| 25 | 8.6 Performance Guarantee Page No.:33 | PBG would be 10% of the cost of the annual pay-out and should be valid for 20 months | Kindly Amend it to:PBG would be 5% of the total Project cost excluding taxes and f the cost of the annual pay-out and should be valid for 20 months. | As per RFP |
| 26 | 4.8 Payment Terms 4.8.1 Implementation and Support Page No.:36 a)Design, Development and Implementation | <p>40% of payment shall be released after UAT subject to submission of following deliverables</p> <ul style="list-style-type: none"> • SRS • SRS Approval • Test Cases • UAT completion from ST & SC Department <p>▪ Next 30% shall be released after Go-live subject to submission of following deliverables</p> <ul style="list-style-type: none"> • Safe To host certificate with report from Cert-in empaneled firm • Letter from STSC on Go-live <p>▪ Balance 30% of application development will be paid after 6 months of successful Go-Live of the application.</p> | <p>Kindly Amend it to:60% of payment shall be released after UAT subject to submission of following deliverables</p> <ul style="list-style-type: none"> • SRS • SRS Approval • Test Cases • UAT completion from ST & SC Department <p>Next 30% shall be released after Go-live subject to submission of following deliverables</p> <ul style="list-style-type: none"> • Safe To host certificate with report from Cert-in empaneled firm • Letter from STSC on Go-live <p>Balance 10% of application development will be paid after 6 months of successful Go-Live of the application.</p> | No Change. As per RFP |

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| 27 | 7.1, 7.1.1 (f) , Page No-24, Pre- Qualification Criteria, General, Project Experience | <p>The Bidder should have successfully completed at least following numbers of e-Governance application of similar nature for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date, with the specified project values outlined below::</p> <ul style="list-style-type: none"> - 1 project not less than ₹1.8 Cr. OR - 2 projects not less than ₹1.5 Cr each OR - 3 projects not less than ₹1 Cr each <p>Note : "Similar nature" refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide. (Projects executed through consortium partners will also be considered. In such cases, the bidder must provide relevant documentary evidence of the software implementation.) : Compliance- –Copy of Work Order–Project Completion or Go-live letter.</p> | <p>We understand that any project(s) either having nature of work pertaining to any of the mentioned competency GIS or financial transactions or DBT, project management, or asset management, will be considered for eligibility.</p> <p>Considering the nature of the project we hereby request you to kindly consider the project(s) of following as "similar nature" - (i) web portal, (ii) web application, (iii) dashboard registration, (iv) ERP with Financial Module.</p> <p>Since there was Covid pandemic there were no enough projects during 2019 till 2021. So we request you to consider projects executed in the previous 10 years.</p> | No Change. As per RFP |
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| 28 | 7.2, Technical Evaluation Scoring Matrix, 7.2.2 Financial & Organization Strength, e-Governance Strength - a, Page-27, | <p>Evaluation Criterion: The bidder must have experience in implementing projects involving financial transactions or cashbook management for any Government Department, Government Agency, or PSU in India within the last five years as of the bid submission date, covering areas such as beneficiary/vendor payments, UC submission, etc. Only projects with a contract value exceeding ₹50 lakhs will be considered.</p> <p>(Each project will be awarded 2.5 marks) : Max Marks- 10: Compliance--Copy of Work Order--Project Completion or Go-live letter.</p> | <p>We understand that competency of the bidder is being assessed pertaining to financial transaction or cashbook management. So we request you to consider implementing experience of financial transaction or cashbook management in Autonomous Institutions and Private Sector bodies also.</p> <p>Since there was Covid pandemic there were no enough projects during 2019 till 2021. So we request you to consider projects executed in the previous 10 years.</p> | No Change. As per RFP |
| 29 | 7.2, Technical Evaluation Scoring Matrix, 7.2.2 Financial & Organization Strength, e-Governance Strength - c, Page-28, | <p>The bidder should have implemented mobile application project on Android or iOS platform with a minimum 1 lakh downloads (cumulative) as on bid submission date for any Government Department / Government PSU in Odisha</p> <p>[Each project will be awarded 5 marks]: Max Marks- 10, Complainece-Copy of Work Order--Project Completion or Go-live letter.--Google / App Store Information</p> | <p>We understand the competency of the bidder is assessed on mobile application deployment. The condition of 1 lakh downloads is on a very high side and may be restrictive to bidders who have competency in mobile application. Therefore, we request you to consider 1000 downloads eligible for assigning marks.</p> | See revised clause in Corrigendum |

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| 30 | 7.2, Technical Evaluation Scoring Matrix, 7.2.2 Financial & Organization Strength, e-Governance Strength - d, Page-28, | <p>The bidder should have successfully implemented E-governance projects of similar nature for any State Department / PSU / Govt. Agency in India.</p> <p>1. 1 Project – 1 mark</p> <p>2. 2 Projects – 2 marks</p> <p>3. >2 Projects – 5 Marks</p> <p>Note : “Similar nature” refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide. Max Marks-5: Compliance. –Copy of Work Order–Project Completion or Go-live letter.</p> | <p>We understand that any project(s) either having nature of work pertaining to any of the mentioned competency GIS or financial transactions or DBT, project management, or asset management, will be considered for eligibility.</p> <p>Considering the nature of the project we hereby request you to kindly consider the project(s) of following as "similar nature" - (i) web portal, (ii) web application, (iii) dashboard registration, (iv) ERP with Financial Module.</p> | No Change. As per RFP |
| 31 | 7.2, Technical Evaluation Scoring Matrix, 7.2.2 Financial & Organization Strength, e-Governance Strength - e, Page-28, | <p>The bidder should have experience in successfully developing and implementing solutions in the field of Tribal Welfare and allied sectors for any State Department / PSU / Govt. Agency in India. Order value of minimum 50 Lakhs will be considered. Each Project will be awarded 2.5 marks: Max Marks-5: Compliance- Copy of Work Order, Project Completion or Go-live letter</p> | <p>We request you to consider assigning 5 marks for one project.</p> | No Change. As per RFP |
| 32 | SI No C of 7.2.2 e-Governance Strength of 7.2 - Technical Evaluation | <p>The bidder should have implemented mobile application project on Android or iOS platform with a minimum 1 lakh downloads (cumulative) as on bid submission date for any Government Department / Government PSU in Odisha.</p> <p>[Each project will be awarded 5 marks]</p> | <p>We have noted that the mobile application outlined in the scope of work is intended exclusively for internal use by government officials and not for public or citizen access. Accordingly, we observe that the number of downloads on public platforms is understandably limited (less than 500). We kindly request the Authority</p> | See revised clause in corrigendum |

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| | Scoring Matrix of Page No 26 | | <p>to consider this context during the evaluation process and clarify whether public adoption metrics (such as download count) will influence technical scoring or eligibility.</p> <p>We are requesting to department kindly change the clause as per mentioned below;</p> <p>The bidder should have implemented mobile application project on Android or iOS platform with a minimum 100 downloads (cumulative) as on bid submission date for any Government Department / Government PSU in India. [Each project will be awarded 5 marks]</p> | |
| 33 | SI No E of 7.2.2 e-Governance Strength of 7.2 - Technical Evaluation Scoring Matrix of Page No 26 | <p>The bidder should have experience in successfully developing and implementing solutions in the field of Tribal Welfare and allied sectors for any State Department / PSU / Govt. Agency in India.</p> <p>Order value of minimum 50 Lakhs will be considered. Each Project will be awarded 2.5 marks</p> | <p>We respectfully request the department to kindly revise the clause as follows:</p> <p>The bidder should have experience in successfully developing and implementing solutions in the field of Tribal Welfare and allied sectors for any State Department / PSU / Govt. Agency in India.</p> <p>This will help ensure fair consideration of relevant domain experience across a broader range of qualifying projects.</p> <p>Each Project will be awarded 2.5 marks</p> | See revised clause in corrigendum |
| 34 | Pg-26, 7.2.1 (c) | The bidder should have a local office in Odisha. If the bidder does not have a local office at the time of bid submission, they have to furnish an undertaking to setup an office within 30 days from issuance of work order from award of the project. | Requesting to either remove the marking for presense in Odisha as those organisation giving undertaking for setup will not be getting any marks OR reduce the marks to only 2 marks. This will allow to some extent a level playing field. | No Change. As per RFP |

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| 35 | Pg26 Pt(c) | <p>Presence in Odisha</p> <ul style="list-style-type: none"> •Development Centre with 30 resources – 5 marks •Only operation Centre – 2 marks | <p>Requesting the following changes •Development Centre – 2 marks</p> <ul style="list-style-type: none"> •Only operation Centre – 1 marks | No Change. As per RFP |
| 36 | Pg23 Pt(a) | Bidders participating in the tender must be registered under Odisha GST (OGST) Act | <p>Requesting to kindly give relaxation to organisations who will be providing undertaking letter of opening an office in Odisha as mentioned in Pt(I) pg25. Organisations who have not registered in Odisha will not be able to participate. Requesting to kindly amend this clause as it will provide a level playing field for organisations who have not been registered in Odisha.</p> | No Change. As per RFP |
| 37 | Pg 25 pt 7.1.1 (k) | k) Consortium bidding/ sub contractin - Consortium of any kind shall not be acceptable for this project. | Please allow consortium. | No Change. As per RFP |
| 38 | Page 7 | The initial period of contract is one year and 5 months (i.e. 5 months of software development as well as implementation and one year of support maintenance from the date of Go-live). However, the support maintenance of the entire application may be extended for a period of another 2 years in case of requirement by ST & SC Development Department. | We kindly request an extension of the software development timeline to 6–9 months, as the bidder needs additional time to address the project's complexity and to prepare a comprehensive unified future ready product. | No Change. As per RFP |
| 39 | Page 25 | Provision for the development of both android & iOS mobile application | <p>Could you please describe more on this part as what functionalities are required in the mobile application?</p> <p>Do you want replica of web application or want to cut down or add some functionalities?</p> | Please refer to RFP Volume-II |
| 40 | Page 27 | b) The ownership of the product licenses would be with OCAC | We will provide the source code of the delivered application once the contract is over with us. | No Change. As per RFP |

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| 41 | Page 36 | <p>40% of payment shall be released after UAT subject to submission of following deliverables</p> <ul style="list-style-type: none"> • SRS • SRS Approval • Test Cases • UAT completion from ST & SC Department | <p>Can you please change the payment terms as following as this will boost the confidence of the bidder to participate and to deliver project on defined timelines. 40% of payment shall be released after UAT subject to submission of following deliverables</p> <ul style="list-style-type: none"> • SRS approval- 10 % • Application Development 20% • UAT completion from ST & SC Department 10% | No Change. As per RFP |
| 42 | <p>7.1 Pre-Qualification Criteria</p> <p>7.1.1 General (a)</p> <p>Page No.: 23</p> | <p>Bidders participating in the tender must be registered under Odisha GST (OGST) Act</p> | <p>Request to allow submission of GST Registration Within 30 Days of Work Order Issuance and amend the clause as under.</p> <p>Bidders participating in the tender must be registered under Odisha GST (OGST) Act/ Bidder can submit an Undertaking that bidder can provide the GST certificate within 30 Days of Work Order Issuance.</p> | No Change. As per RFP |
| 43 | <p>7.1 Pre-Qualification Criteria</p> <p>7.1.1 General (k)</p> <p>Page No.: 25</p> | <p>Consortium of any kind shall not be acceptable for this project.</p> | <p>Please allow consortium/ Joint Venture.</p> | No Change. As per RFP |
| 44 | <p>8.6 Performance Guarantee (b)</p> <p>Page No.:33</p> | <p>PBG would be 10% of the cost of the annual pay-out and should be valid for 20 months. Each year the SSP should submit the fresh PBG accordingly or extend the PBG in each year.</p> | <p>As many department allowing 3% PBG, We request to reduce the PBG from 10% to 3% and amend the clause as under.</p> <p>PBG would be 3% of the cost of the annual pay-out and should be valid for 20 months. Each year the SSP should submit the fresh PBG accordingly or extend the PBG in each year.</p> | No Change. As per RFP |

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| 45 | <p>7.1 Pre-Qualification Criteria</p> <p>7.1.1 General (f)</p> <p>Page No.: 24</p> | <p>The Bidder should have successfully completed at least following numbers of e- Governance application of similar nature for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date, with the specified project values outlined below::</p> <p>1 project not less than ₹1.8 Cr. OR</p> <p>2 projects not less than ₹1.5 Cr each OR</p> <p>3 projects not less than ₹1 Cr each</p> <p>Note : “Similar nature” refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide.</p> <p>(Projects executed through consortium partners will also be considered. In such cases, the bidder must provide relevant documentary evidence of the software implementation.)</p> | <p>The Bidder should have successfully completed at least following numbers of e- Governance application of similar nature/ ERP Projects for any Government Department / Government Agency / PSU in India during last 7 years as on bid submission date, with the specified project values outlined below::</p> <p>1 project not less than ₹1.8 Cr. OR</p> <p>2 projects not less than ₹1.5 Cr each OR</p> <p>3 projects not less than ₹1 Cr each</p> <p>Note : “Similar nature” refers to any application related to GIS, financial transactions, DBT, project management, asset management or Finance management.</p> <p>(Projects executed through consortium partners will also be considered. In such cases, the bidder must provide relevant documentary evidence of the software implementation.)</p> | <p>No Change. As per RFP. However, please see the definition of “Similar Nature in Corrigendum”</p> |
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| 46 | 7.2.2 e-Governance Strength (a) Page No.: 28 | <p>The bidder must have experience in implementing projects involving financial transactions or cashbook management for any Government Department, Government Agency, or PSU in India within the last five years as of the bid submission date, covering areas such as beneficiary/vendor payments, UC submission, etc. Only projects with a contract value exceeding ₹50 lakhs will be considered.</p> <p>(Each project will be awarded 2.5 marks)</p> | <p>The bidder must have experience in implementing projects involving financial transactions or cashbook management for any Government Department, Government Agency, or PSU in India within the last seven years as of the bid submission date, covering areas such as beneficiary/vendor payments, UC submission, etc. Only projects with a contract value exceeding ₹50 lakhs will be considered.</p> <p>(Each project will be awarded 2.5 marks)</p> | No Change. As per RFP |
| 47 | 7.2.2 e-Governance Strength (b) Page No.: 27 | <p>The bidder should have experience in Successful implementation of projects with GIS based Inspection Management for any Government Department or Government Agency or PSU in India, in the last 5 years as on bid submission date in distinct projects.</p> <p>1. ≥ ₹40lakhs & < ₹60lakhs – 3 marks 2. ≥ ₹60lakhs & < ₹80lakhs – 6 marks i) ≥ ₹80 lakhs – 10 Marks (Maximum 15 marks)</p> | <p>The bidder should have experience in Successful implementation of projects with GIS based solution for any Government Department or Government Agency or PSU in India, in the last 5 years as on bid submission date in distinct projects.</p> <p>1. ≥ ₹40lakhs & < ₹60lakhs – 3 marks 2. ≥ ₹60lakhs & < ₹80lakhs – 6 marks i) ≥ ₹80 lakhs – 15 Marks (Maximum 15 marks)</p> | No Change. As per RFP |
| 48 | 7.2.2 e-Governance Strength (c) Page No.: 28 | <p>The bidder should have implemented mobile application project on Android or iOS platform with a minimum 1 lakh downloads (cumulative) as on bid submission date for any Government Department / Government PSU in Odisha</p> | <p>Please change the condition as the bidder should have implemented mobile application project on Android or iOS platform with a minimum 1 lakh downloads (cumulative) as on bid submission date for any Government Department / Government PSU/ Govt. agency in India.</p> | See revised clause in Corrigendum |

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| 49 | 7.2.2 e-Governance Strength (d) Page No.: 28 | <p>The bidder should have successfully implemented E-governance projects of similar nature for any State Department / PSU / Govt. Agency in India.</p> <ol style="list-style-type: none"> 1 Project – 1 mark 2 Projects – 2 marks >2 Projects – 5 Marks <p>Note : “Similar nature” refers to any application related to GIS, financial transactions, DBT, project management, or asset management that has been implemented statewide.</p> | <p>The bidder should have successfully implemented E-governance projects of similar nature for any State Department / PSU / Govt. Agency in India.</p> <ol style="list-style-type: none"> 1 Project – 1 mark 2 Projects – 2 marks >2 Projects – 5 Marks <p>Note : “Similar nature” refers to any application related to GIS, financial transactions, DBT, project management, asset management or Finance management.</p> | See revised clause in Corrigendum |
| 50 | 7.2.2 e-Governance Strength (e) Page No.: 28 | <p>The bidder should have experience in successfully developing and implementing solutions in the field of Tribal Welfare and allied sectors for any State Department / PSU / Govt. Agency in India.</p> <p>Order value of minimum 50 Lakhs will be considered.</p> <p>Each Project will be awarded 2.5 marks</p> | <p>The bidder should have experience in successfully developing and implementing solutions in the field of Tribal Welfare and allied sectors for any State Department / PSU / Govt. Agency in India.</p> <p>Order value of minimum 50 Lakhs will be considered.</p> <p>Each Project will be awarded 2.5 marks</p> <p>OR</p> <p>The bidder should have experience in successfully developing and implementing software solutions with a minimum project cost of 8 Cr for any State Department / PSU / Govt. Agency in India.</p> <p>Each Project will be awarded 5 marks</p> | See revised clause in Corrigendum |