

**Tender for Supply, Installation and commissioning  
of hardware for implementation of Ayushman  
Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-  
JAY) Project at various health institutions under  
Govt. of Odisha**

**Tender Ref No.: OCAC-HEALTH-INFRA-0001-2025-25004**



**Odisha Computer Application Centre**  
(Technical Directorate of E & I.T. Department, Government of Odisha)  
N-1/7-D, Acharya Vihar, P.O. - RRL,  
Bhubaneswar - 751013  
EPBX: 674-2567280 / 2567064 / 2567295 / 2567283  
Fax: +91-674-2567842  
E-mail ID: [contact@ocac.in](mailto:contact@ocac.in)  
Website: [www.ocac.in](http://www.ocac.in)

## Definitions /Acronyms

Term	Definition
Authorized Representative	Any person authorized by either of the parties
Bidder	Any firm offering the solution(s), service(s) and /or materials as required in the tender. The word Bidder when used in the pre-award period shall be synonymous with parties bidding for this tender, and when used after award of the contract shall mean the successful party with whom OCAC, signs the agreement for rendering of services for implementation of this project.
OEM	Original Equipment Manufacturer
Party	Means OCAC or Bidder, individually and “Parties” mean OCAC and Bidder, collectively
Proposal / Bid	The Pre-Qualification – cum – Technical Proposal and Commercial Proposals all together, i.e., complete proposal for the implementation of this project
Request for Proposal (TENDER)	Means this document and its annexure etc., seeking a set of solution(s), services(s), materials and/or any combination of them.
PBG	Performance Bank Guarantee
OCAC	Odisha Computer Application Centre
eNivida	<p>The portal where all this tendering process will take place, since publishing to open &amp; Award of the tender.</p> <p>Bidders have to use this portal for Bid Submission and further activities till Award.</p> <p>URL: <a href="https://enivida.odisha.gov.in">https://enivida.odisha.gov.in</a></p>

## 1. TENDER SCHEDULE

Sl. No.	Items	Date & Time
1.	Availability of Bid Document in the website ( <a href="http://www.ocac.in">www.ocac.in</a> , <a href="http://www.odisha.gov.in">www.odisha.gov.in</a> , <a href="https://enivida.odisha.gov.in">https://enivida.odisha.gov.in</a> ), and for online participation visit the <a href="https://enivida.odisha.gov.in">https://enivida.odisha.gov.in</a> only.	13.01.2025
2.	Last date and time for Submission of Bid	28.01.2025 by 12 Noon
3.	Opening of Pre-Qualification – cum - Technical Bids	28.01.2025 at 4 PM
4.	Opening of Commercial Bids	To be notified later

## 2. Instructions to the Bidders

### 2.1. Invitation of Bid

- a. Odisha Computer Application Centre (OCAC) invites responses (“Tenders”) from OEMs /authorized Partners (“Bidders”) for the provision of items as described in this tender. Tender for Supply, Installation and commissioning of hardware for implementation of Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) Project at various health institutions under Govt. of Odisha.

Type of Hospital	No. of Locations	Remarks
DHH (District Headquarter Hospital)	32 Nos.	Including RGH, Rourkela and Capital Hospital, Bhubaneswar

- b. Proposals must be submitted online through e-Nivida portal before the last date and time of submission.

### 2.2. General

- a) While every effort has been made to provide comprehensive and accurate background information and requirements and specifications, Bidders must form their own conclusions about the solution needed to meet the requirements. Bidders and recipients of this tender may consult their own legal advisers with regard to this tender.
- b) All information supplied by Bidders may be treated as contractually binding on the bidders, on successful award of the assignment by OCAC on the basis of this tender.
- c) No commitment of any kind, contractual or otherwise shall exist unless and until a formal written contract has been executed by or on behalf of the OCAC. Any notification of preferred bidder status by OCAC shall not give rise to any enforceable rights by the Bidder. OCAC may cancel this public procurement at any time prior to a formal written contract being executed by or on behalf of the OCAC.
- d) This TENDER supersedes and replaces any previous public documentation & communications, and Bidders should place no reliance on such communications.

### 2.3. Compliant Proposals/ Completeness of Response

- a) Bidders are advised to study all instructions, forms, terms, requirements and other information in the tender documents carefully. Submission of the bid shall be deemed to have been done after careful study and examination of the tender document with full understanding

of its implications.

- b) Failure to comply with the requirements set out in this Tender may render the Proposal noncompliant and the Proposal may be rejected. Bidders must:
  - i. Include all documentation specified in this Tender;
  - ii. Follow the format of this tender and respond to each element in the order as set out in this tender
  - iii. Comply with all requirements as set out within this tender.

## **2.4. Key Requirements of the Bid**

### **2.5.1 Right to Terminate the Process**

- i. OCAC may terminate the tender process at any time and without assigning any reason. OCAC makes no commitments, express or implied, that this process will result in a business transaction with anyone.
- ii. This tender does not constitute an offer by OCAC. The bidder's participation in this process may result OCAC selecting the bidder to engage towards execution of the contract.

### **2.5.2 Bid Security Declaration**

The Bidders are exempted from paying EMD. The bidder needs to submit the Bid Security Declaration in the format specified in Form-3 and upload the same in the enivida portal. If the bidder withdraws nor modify their bids during period of validity, the participating bidder shall be suspended for a specific period as decided by the purchaser.

### **2.5.3 Submission of Manufacturer Authorisation**

- a. **Manufacturer Authorization Form (MAF) should be submitted positively in original/photocopies by the selected bidder while submitting the response to TENDER, failing which the bid is subject to rejection.**
- b. **The Bidder(s) must submit the Annexure-7.7 (Compliance Sheet for prequalification cum technical Proposal) in their official letterhead along with the Datasheet of the equipment quoted. Bidder(s) should upload the scan copy in the portal**

### **2.5.4 Submission of Proposals**

#### **2.5.4.1 Instruction to Bidders for Online Bid Submission**

e-Nivida is a complete process of e-Tendering, from publishing of Tenders online, inviting online bids, evaluation and award of contract using the system. The instructions given below are meant to assist the bidders in registering on e-Nivida Portal and submitting their bid online on the portal. More information useful for submitting online bids on the e-Nivida Portal may be obtained at: <https://enivida.odisha.gov.in>

#### 2.5.4.2 Guidelines for Registration

1. Bidders are required to enrol themselves on the eNivida Portal <https://enivida.odisha.gov.in> or click on the link "Bidder Enrolment" available on the home page by paying Registration Fees of Rs.2,950/- inclusive of Applicable GST.
2. As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
3. Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication with the bidders.
4. Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (**Only Class III Certificates with signing + encryption key usage**) issued by any Certifying Authority recognized by CCA India (e.g. Sify/ TCS / nCode/ eMudhra etc.), with their profile.
5. Only valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
6. Bidder then logs in to the site through the secured log-in by entering their user ID /password and the password of the DSC / e-Token.
7. The scanned copies of all original documents should be uploaded in pdf format on e-Tender portal.
8. After completion of registration payment, bidders need to send their acknowledgement copy on our help desk mail id [odishaenivida@gmail.com](mailto:odishaenivida@gmail.com) for activation of the account.

#### 2.5.4.3 Searching for Tender Documents

1. There are various search options built in the e-Tender Portal, to facilitate bidders to search active Tenders by several parameters.
2. Once the bidders have selected the Tenders they are interested in, then they can pay the Tender fee and processing fee (NOT REFUNDABLE) by net-banking / Debit / Credit card then you may download the required documents / Tender schedules, Bid documents etc. Once you pay both fee Tenders will be moved to the respective 'requested' Tab. This would enable the e- Tender Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the Tender document.

#### 2.5.4.4 Preparation of Bids

1. Bidder should take into account any corrigendum published on the Tender document before submitting their bids.
2. Please go through the Tender advertisement and the Tender document carefully to understand the documents required to be submitted as part of the bid.
3. Bidder, in advance, should get ready the bid documents to be submitted as indicated in the Tender document / schedule and generally, they can be in PDF formats. Bid Original

documents may be scanned with 100 dpi with Colour option which helps in reducing size of the scanned document.

4. To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, GST, Annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Documents” available to them to upload such documents.
5. These documents may be directly submitted from the “My Documents” area while submitting a bid and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process. Already uploaded documents in this section will be displayed. Click “New” to upload new documents.

#### **2.5.4.5 Submission of Bids**

1. Bidder should log into the website well in advance for the submission of the bid so that it gets uploaded well in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
2. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the Tender document as a token of acceptance of the terms and conditions laid down by Department.
3. Bidder has to select the payment option as per the Tender document to pay the Tender fee / Tender Processing fee & EMD as applicable and enter details of the instrument.
4. In case of BG bidder should prepare the BG as per the instructions specified in the Tender document. The BG in original should be posted/couriered/given in person to the concerned official before the Online Opening of Financial Bid. In case of non-receipt of BG amount in original by the said time, the uploaded bid will be summarily rejected.
5. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BOM format with the Tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BOM file, open it and complete the yellow Coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BOM file is found to be modified by the bidder, the bid will be rejected.
6. The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.

7. The uploaded bid documents become readable only after the Tender opening by the authorized bid openers.
8. Upon the successful and timely submission of bid click “Complete” (i.e. after Clicking “Submit” in the portal), the portal will give a successful Tender submission acknowledgement & a bid summary will be displayed with the unique id and date & time of submission of the bid with all other relevant details.
9. The Tender summary has to be printed and kept as an acknowledgement of the submission of the Tender. This acknowledgement may be used as an entry pass for any bid opening meetings.

#### **2.5.4.6 Clarifications on using e-Nivida Portal**

Any queries relating to the Tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a Tender or the relevant contact person indicated in the Tender.

2. Any queries relating to the process of online bid submission or queries relating to e-Tender Portal in general may be directed to the Helpdesk Support. Please feel free to contact e-Nivida Helpdesk (as given below) for any query related to e-Tendering.

**Phone No.:** 011-49606060

**Mail id:** odishaenivida@gmail.com

### **2.5. Preparation and Submission of Proposal**

#### **2.5.1. Proposal Preparation Costs**

The bidder shall be responsible for all costs incurred in connection with participation in the tender process, including, but not limited to, costs incurred in conduct of informative and other diligence activities, participation in meetings/discussions/presentations, preparation of proposal, in providing any additional information required by OCAC to facilitate the evaluation process, and in negotiating a definitive contract or all such activities related to the bid process. OCAC will in no case be responsible or liable for those costs, regardless of the conduct or outcome of the bidding process.

#### **2.5.2. Language**

The Proposal should be filled by the bidders in English language only. If any supporting documents submitted are in any language other than English, translation of the same in English language is to be duly attested by the Bidders. For purposes of interpretation of the documents, the English translation shall govern.

#### **2.5.3. Venue & Deadline for Submission of proposals**



Proposals, in its complete form in all respects as specified in the tender, must be submitted to OCAC at the website specified below:

<b>Website</b>	<a href="https://enivida.odisha.gov.in">https://enivida.odisha.gov.in</a>
<b>Last Date &amp; Time of Submission</b>	<b>By 2 PM Of 28.01.2025 (submission would be online through e-Nivida portal)</b>

## 2.6. Evaluation process

- i. A Committee constituted by OCAC shall evaluate the responses to the TENDER and all supporting documents / documentary evidences. Inability to submit requisite supporting documents / documentary evidence, may lead to rejection of bid.
- ii. The decision of the Committee in the evaluation of responses to the TENDER shall be final. No correspondence will be entertained outside the process of evaluation with the Committee.
- iii. The above mentioned Committee may ask for meetings with the Bidders to seek clarifications on their proposals.
- iv. The Committee reserves the right to reject any or all proposals on the basis of any deviations.
- v. Each of the responses shall be evaluated as per the criteria and requirements specified in this TENDER.
- vi. Clarification (if any) sought has to be submitted by the bidder within specified timeline, failing which the Bid is liable to be rejected.

### 2.6.1. Tender Opening

**The Pre-qualification and technical will be opened at 4 PM of 28.01.2025 in Online mode at e-Nivida Platform**

### 2.6.2. Tender Validity

The offer submitted by the Bidders shall be valid for minimum period of **180 days** from the last date of submission of Tender.

### 2.6.3. Tender Evaluation

- i. Incomplete details as given below will be treated as non-responsive. If Proposals;
  - Are not submitted in as specified in the Tender document
  - Received without the Letter of Authorization/Power of Attorney
  - Are found with suppression of details
  - With incomplete information, subjective, conditional offers and partial offers submitted
  - Submitted without the documents requested in the checklist
  - Have non-compliance of any of the clauses stipulated in the Tender
  - With lesser validity period
- ii. All responsive Bids will be considered for further processing as below.
  - OCAC will prepare a list of responsive/eligible bidders, who comply with all the Terms and Conditions of the Tender. All eligible bids will be considered for further evaluation by the Committee according to the Evaluation process defined in this Tender document. The decision of the Committee will be final in this regard.

### 3. Criteria for Evaluation

#### 3.1. Pre-Qualification (PQ) – Cum- Technical Criteria

All bids will primarily be evaluated on the basis of Prequalification Criteria- Cum-Technical Bid. The Committee will carry out a detailed evaluation of the Proposals. Only those bidders who qualify all Prequalification & Technical criteria, are eligible for Financial Bid

SL#.	Basic Requirement	Specific Requirements	Documents Required
1.	Legal Entity	i. The bidder should be a Company registered under the Companies Act, 1956/2013 / Proprietary Firm / Partnership Firm. ii. The company offices must have been Registered in Odisha, Registered with Valid GST No and having PAN, & IT Return up to 31 <sup>st</sup> March 2021.	<ul style="list-style-type: none"> <li>• Certificates of incorporation</li> <li>• Registration Certificates, PAN copy &amp; other necessary supporting documents</li> </ul>
2.	Average Sales Turnover in Hardware Sales & Maintenance services	Annual average Turnover Minimum of <b>Rs. 5 Crore</b> generated from IT/ITeS any last three Financial years i.e : FY 2023-24, 2022-23, and FY 2021-22	Extracts from the audited Balance sheet and Profit & Loss; OR Certificate from the statutory auditor
3.	Technical Capability	Bidder must have successfully undertaken at least the following numbers IT Networking supply and associated maintenance services of value specified herein during the last five years as on 31.12.2022 for any Govt./PSU/Autonomous body in India. <ul style="list-style-type: none"> <li>• One project of similar nature not less than the amount Rs. 80 Lakh;</li> </ul> OR <ul style="list-style-type: none"> <li>• Two projects of similar nature each of which not less than the amount Rs. 60 Lakh;</li> </ul> OR <ul style="list-style-type: none"> <li>• Three projects of similar nature each of which not less than the amount Rs. 40 Lakh.</li> </ul> <b>'Similar Nature'</b> is defined as , Supply, installation and maintenance of IT hardware & System Networking like Switch's, Servers, Network & Security devices, & other IT devices amongst others for government/ public sector enterprises in India	Copy of work order

5.	Undertaking on Authenticity of IT Hardware & peripherals	The bidder should submit an undertaking on Authenticity of IT hardware & Networking peripherals on Bidder Letter Head.	A Self Certified letter by an authorized signatory. (Annexure-7.6)
6.	Presence in Odisha	The bidder should have a presence in Odisha.	<ul style="list-style-type: none"> <li>• A Self Certified letter by an authorized signatory</li> <li>• A single point of Contact from the Bidder to be submitted along with escalation matrix.</li> </ul>
7.	Blacklisting	The bidder must not under blacklisted by any Department of Government of Odisha or Government of India. The bidder must also disclose full details of any blacklisting by Central or State PSUs/Undertakings/Autonomous Organizations or under a declaration of ineligibility for corrupt or fraudulent practices in last two years 'as on' <b>31/03/2024</b> .	A Self Certified letter by an authorized signatory.(Annexure-7.3)
8.	MAF	The bidder should be an OEM or their authorized representative/partner. In case of authorized representative/ partner, a tender specific letter of authorization from original manufacturer for all the items mentioned in BoM(except furniture items) must be furnished.	MAF from OEM
7		Acceptance of Terms and conditions	A Self Certified letter by an authorized signatory. (Annexure-7.5)
8		Prequalification and technical bid cover letter	A Self Certified letter by an authorized signatory. (Annexure-7.7)
9	EMD	The Bidder must have furnished the EMD fee of <b>₹ 300000/-</b> along with general bid.	The EMD may be paid through electronic mode i.e. through ePayment gateway of eNivida Portal.

### 3.2. Commercial Bid Evaluation

- i. The Financial Bids of PQ and technically qualified bidders will be opened on the prescribed date in the presence of bidder representatives Online.
- ii. The Bidder, who submits the lowest Commercial bid, shall be selected as the L1 bidder and shall be called for further process leading to the award of the assignment.
- iii. The rates quoted must be FOR destination/ site where the IT Hardware and peripherals are to be delivered, and should include all incidental charges.
- iv. Only fixed price financial bids indicating total price for all the deliverables and services specified in this bid document will be considered.
- v. The bid price will include all taxes and levies and shall be in Indian Rupees.
- vi. Prices quoted in the bid must be firm and final and shall not be subject to any modifications, on any account whatsoever.
- vii. All the required items must be listed and priced separately in the financial bid. If a financial bid shows items listed but not priced, their prices shall be assumed to be included in the prices of other items.
- viii. **Evaluation will be made on the basis of Total bid price inclusive of all taxes. The bidder has to quote Tax(s) as applicable in the Tax Columns of Financial Bid Format. Evaluation will be done on the basis of Grand Total cost [Total cost = (Unit cost + Taxes as applicable)].**
- ix. **In case of a Tie of the bid price for L1, both the bidders shall be called for further negotiation, then whose ever price becomes L1 will be awarded the contract.**
- x. Any conditional commercial bid would be rejected.
- xi. Errors & Rectification: Arithmetical errors will be rectified on the following basis: "If there is a discrepancy between the unit price and the total price of any item that is obtained by multiplying the unit price and quantity, the unit price shall prevail and the total price shall be corrected accordingly. In case of multiple items, grand total price shall be corrected adding the sub-total costs of each item. If there is a discrepancy between words and figures in respect of unit price, the amount in words will prevail".

## 4. Appointment of IT Hardware & peripherals Supplier

### 4.1. Award Criteria

OCAC will award the Contract to the successful bidder whose proposal is determined to be substantially responsive as per the process outlined above.

#### **4.2. Right to Accept Any Proposal and To Reject Any or All Proposal(s)**

OCAC reserves the right to accept or reject any proposal, and to annul the tendering process / Public procurement process and reject all proposals at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligation to inform the affected bidder or bidders of the grounds for OCAC action.

#### **4.3. Notification of Award**

Prior to the expiration of the validity period, OCAC will notify the successful bidder through eNvida portal, that its proposal has been accepted. In case the tendering process / public procurement process has not been completed within the stipulated period, OCAC, may like to request the bidders to extend the validity period of the bid.

The notification of award will constitute the formation of the contract. Upon the successful bidder furnishing Performance Bank Guarantee, OCAC will notify each unsuccessful bidder.

#### **4.4. Performance Bank Guarantee (PBG)**

- i. The selected bidder will submit a Performance Bank Guarantee (PBG), after issuance of Purchase order or Work order issued by OCAC as per OGFR rules.
- ii. The Performance Bank Guarantee needs to be furnished for Total validity period of 62 months from the date of submission of PBG. The selected bidder shall be responsible for claim period of the Performance Guarantee as and when it is due on account of non completion of the project and Warranty period.
- iii. In case the selected bidder fails to submit performance Bank guarantee within the time stipulated, OCAC at its discretion may cancel the order placed on the selected bidder without giving any notice and may suspend the bidder for a specific period of time as decided by the committee.
- iv. In that event, OCAC, at its discretion, may award the Contract to the next best value bidder with the discovered L1 Price, in case the bidder is agreed and whose offer is valid.
- v. OCAC shall invoke the performance Bank Guarantee in case the selected Vendor fails to discharge their contractual obligations during the project period or OCAC incurs any loss due to Vendor's negligence in carrying out the project implementation as per the agreed terms & conditions.
- vi. Performance Bank Guarantee shall be returned after 2 months of warranty period completion of all items.
- vii. No interest will be paid by OCAC on the amount of performance Bank Guarantee

#### **4.5. Failure to Agree with the Terms and Conditions of the TENDER**

Failure of the successful bidder to agree with the Terms & Conditions of the TENDER shall constitute sufficient grounds for the annulment of the award, in which event

OCAC may award the contract to the next best value bidder or call for new proposals from the interested bidders. In such a case, OCAC shall invoke the PBG of the bidder.

#### **4.6. Fraudulent and Corrupt Practices**

- i. The Bidders and their respective officers, employees, agents and advisers shall observe the highest standard of ethics during the Selection Process. Notwithstanding anything to the contrary contained in this TENDER, OCAC shall reject a Proposal without being liable in any manner whatsoever to the Bidder, if it determines that the Bidder has, directly or indirectly or through an agent, engaged in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice (collectively the “Prohibited Practices”) in the Selection Process. In such an event, OCAC shall, without prejudice to its any other rights or remedies, forfeit and appropriate Performance Security or suspend the bidder for a specific time period, as the case may be, as mutually agreed genuine pre-estimated compensation and damages payable to the Authority for, inter alia, time, cost and effort of the Authority, in regard to the TENDER, including consideration and evaluation of such Bidder’s Proposal.
- ii. Without prejudice to the rights of OCAC under Clause above and the rights and remedies which OCAC may have under the LOI or the Agreement, if a Bidder is found by OCAC to have directly or indirectly or through an agent, engaged or indulged in any corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice during the Selection Process, or after the issue of the Work Order or the execution of the Agreement, such Bidder shall not be eligible to participate in any tender or TENDER issued by OCAC/ Any Department of State Govt. during a period of 2 (two) years from the date of such Bid.
- iii. For the purposes of this Section, the following terms shall have the meaning hereinafter respectively assigned to them:
  - a. “corrupt practice” means (i) the offering, giving, receiving, or soliciting, directly or indirectly, of anything of value to influence the action of any person connected with the Selection Process (for avoidance of doubt, offering of employment to or employing or engaging in any manner whatsoever, directly or indirectly, any official of OCAC who is or has been associated in any manner, directly or indirectly with the Selection Process.
  - b. “fraudulent practice” means a misrepresentation or omission of facts or disclosure of incomplete facts, in order to influence the Selection Process;
  - c. “coercive practice” means impairing or harming or threatening to impair or harm, directly or indirectly, any persons or property to influence any person s participation or action in the Selection Process;
  - d. “undesirable practice” means (i) establishing contact with any person connected with or employed or engaged by OCAC with the objective of canvassing, lobbying or in any manner influencing or attempting to influence the Selection Process; or (ii) having a Conflict of Interest; and
  - e. “Restrictive Practice” means forming a cartel or arriving at any understanding or arrangement among Bidders with the objective of restricting or manipulating a full and fair competition in the Selection Process.

#### **4.7. Conflict of Interest**

The Vendor shall disclose to OCAC in writing, all actual and potential conflicts of interest that exist, arise or may arise in the course of performing the Service(s) as soon as practical after it becomes aware of that conflict.

- i. OCAC considers a conflict of interest to be a situation in which a party has interests that could improperly influence that party's performance of official duties or responsibilities, contractual obligations, or compliance with applicable laws and regulations. In pursuance of OCAC's Procurement Ethics requirement that bidders, suppliers, and contractors under contracts, observe the highest standard of ethics, OCAC will take appropriate actions against the bidder(s), if it determines that a conflict of interest has flawed the integrity of any procurement process. Consequently, all bidders found to have a conflict of interest shall be disqualified.
- ii. A bidder may be considered to be in a conflict of interest if the bidder or any of its affiliates participated as a consultant in the preparation of the solicitation documents/TENDER for the procurement of the goods and services that are the subject matter of the bid.
- iii. It may be considered to be in a conflict of interest with one or more parties in the bidding process if
  - a. they have controlling shareholders in common; or
  - b. it receives or have received any direct or indirect subsidy from any of them; or
  - c. they have the same legal representative for purposes of the Bid; or
- c. they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the tendering authority regarding this bidding process.

#### **5. Terms and Conditions: Applicable Post Award of Contract**

##### **5.1. Termination Clause**

###### **5.1.1. Right to Terminate the Process**

OCAC reserves the right to cancel the contract placed on the selected bidder and recover expenditure incurred by OCAC under the following circumstances: -

- i. The selected bidder commits a breach of any of the terms and conditions of the bid.
- ii. The bidder goes into liquidation, voluntarily or otherwise.
- iii. If the selected bidder fails to complete the assignment as per the timelines prescribed in the TENDER and the extension if any allowed, it will be a

breach of contract. OCAC reserves its right to cancel the order in the event of delay and forfeit the bid security as liquidated damages for the delay.

- iv. In case the selected bidder fails to deliver the quantity as stipulated in the delivery schedule, OCAC reserves the right to procure the same or similar product from alternate sources at the risk, cost and responsibility of the selected bidder, after 2 weeks of cure period.
- v. OCAC reserves the right to recover any dues payable by the selected Bidder from any amount outstanding to the credit of the selected bidder, including the pending bills and/or invoking the bank guarantee under this contract.

#### **5.1.2. Consequences of Termination**

- i. In the event of termination of the Contract due to any cause whatsoever, [whether consequent to the stipulated term of the Contract or otherwise, OCAC shall be entitled to impose any such obligations and conditions and issue any clarifications as may be necessary to ensure an efficient transition and effective business continuity of the Service(s) which the Vendor shall be obliged to comply with and take all available steps to minimize loss resulting from that termination/breach, and further allow the next successor Vendor to take over the obligations of the erstwhile Vendor in relation to the execution/continued execution of the scope of the Contract. ii. Nothing herein shall restrict the right of OCAC to invoke Performance Bank Guarantee and other guarantees, securities furnished, enforce the Deed of Indemnity and pursue such other rights and/or remedies that may be available to OCAC under law or otherwise.
- ii. The termination hereof shall not affect any accrued right or liability of either Party nor affect the operation of the provisions of the Contract that are expressly or by implication intended to come into or continue in force on or after such termination.

#### **5.1.3. Extension in Delivery Period and Liquidated Damages (LD)**

- i. Except as provided under clause "Force Majeure", if the selected bidder fails to deliver any or all of the Goods or perform the Related Services within the period specified in the Contract, OCAC may without prejudice to all its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to the percentage specified in sub clause **(iv)** below for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of the percentage specified in sub clause **(iv)**. Once the maximum timeline is reached, the Purchaser may terminate the Contract pursuant to clause "Termination".



- ii. The time specified for delivery in the tender form shall be deemed to be the essence of the contract and the selected bidder shall arrange goods supply and related services within the specified period.
- iii. Delivery and completion period may be extended with or without liquidated damages, if the delay in the supply of goods or service is on account of hindrances beyond the control of the selected bidder to be determined by OCAC.
  - a. The supplier/ selected bidder(s) shall request in writing to OCAC giving reasons for extending the delivery period of service, if he finds himself unable to complete the supply of goods or service within the stipulated delivery period or is unable to maintain prorate progress in the supply of goods or service delivery. This request shall be submitted as soon as a hindrance in delivery of goods and service occurs or within **15 days** from such occurrence but before expiry of stipulated period of completion of delivery of goods and service after which such request shall not be entertained.
  - b. OCAC shall examine the justification of causes of hindrance in the delivery of goods and service and the period of delay occurred due to that and recommend the competent authority on the period of extension which should be granted with or without liquidated damages.
  - c. If the competent authority agrees to extend the delivery period/ schedule, an amendment to the contract with suitable denial clauses and with or without liquidated damages, as the case may be, shall be issued. The amendment letter shall mention that no extra price or additional cost for any reason, what so ever beyond the contracted cost shall be paid for the delayed supply of goods and service.
  - d. It shall be at the discretion of the competent authority to accept or not to accept the supply of goods and/ or services rendered by the contractor after the expiry of the stipulated delivery period, if no formal extension in delivery period has been applied and granted. The competent authority shall have right to cancel the contract with respect to undelivered goods and/ or service.
- iv. In case of extension in the delivery and/ or completion period is granted with full liquidated damages, the recovery shall be made on the basis of following percentages of value of goods which the selected bidder has failed to supply or complete :

No.	Condition
1	For delay in delivery of materials beyond the delivery schedule mentioned in the work order, <b>LD @ 0.5%</b> per week or part thereof for the pending materials order value up to maximum <b>5%</b> will be deducted.

- a. The maximum amount of liquidated damages shall be 5% of the total order value.
- b. OCAC reserves its right to recover these amounts by any mode such as adjusting from any payments to be made by OCAC to the bidder.

## 5.2. Service Level Agreement and Penalties

- i. SLA defines the terms of the successful bidder's responsibility in ensuring the performance of the hardware & all other accessories supplied as per the **Scope of Work** as specified in the TENDER document based on the agreed Performance Indicators.
- ii. The Bidder shall provide comprehensive, end-to-end service including supply, warranty and replacement of the defective Hardware & peripherals in case of physical damage until delivered at the 4 Nos of Premier Hospitals, 3 nos. of MCHs and 73 Nos of UPHCs of all districts (except Khordha and Jharsuguda). No reason shall be entertained (unless those mentioned in Force Majeure) in case of un-availability of any service given in the **Scope of Work** in this TENDER and the appropriate **penalty** shall be levied.
- iii. The selected bidder and OCAC shall regularly review the performance of the services being provided by the selected bidder and the effectiveness of this SLA.
- iv. The following measurements and targets shall be used to track and report performance on a regular basis. The targets shown in the following tables are applicable for the entire duration of the Contract /Project, failing which the selected bidder(s) is liable to be penalized:

**Note:**

- a. Upper limit of the penalties due to default in SLA Warranty is 5% of the entire PO value.
- b. T is the time when user reports the defect with the IT Hardware and peripherals by complain log in through web/ help desk. The bidder shall generate a Ticket on receipt of complaint and also has to keep proper record of 'Complaint Date' & 'Issue Resolution Date'.

Sl.No.	Description	Service Level	Applicable Penalty
1.	Completion of delivery, installation	Delivery within 15 days from the date of the issuing work order and installation within 30 days from the date of the issuing work order	No penalty
		Beyond 15 days for delivery and 30 days for installation	0.5% of the value of the pending items per week
2.	Resolution of any hardware related issue during the maintenance period.	Within 1 working days from the date of reporting of issue	No Penalty
		> 2 - 14 working days	The bidder shall provide temporary replacement of device(s) in which the issue has been reported. Failing to do so will attract penalty of Rs. 300 per day per reported device
		> 14 working days	Rs. 500 per day per reported device, maximum up to 30 days, post that the department shall reserve the right to terminate the contract and forfeit the PBG

- iii. In case, it is not resolved between OCAC and the bidder, it will be referred to Principal Secretary to Govt., E&IT Department., Govt. of Odisha for negotiation and his decision would be final and binding for both the parties.

- iv. In case any dispute between the Parties, does not settle by negotiation in the manner as mentioned above, the same may be resolved exclusively by arbitration and such dispute may be submitted by either party for arbitration within **20 days** of the failure of negotiations. Arbitration shall be held in **Bhubaneswar** and conducted in accordance with the provisions of Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment thereof. Each Party to the dispute shall appoint one arbitrator each and the two arbitrators shall jointly appoint the third or the presiding arbitrator.
- v. The “Arbitration Notice” should accurately set out the disputes between the parties, the intention of the aggrieved party to refer such disputes to arbitration as provided herein, the name of the person it seeks to appoint as an arbitrator with a request to the other party to appoint its arbitrator within **45 days** from receipt of the notice. All notices by one party to the other in connection with the arbitration shall be in writing and be made as provided in this tender document.
- vi. Each Party shall bear the cost of preparing and presenting its case, and the cost of arbitration, including fees and expenses of the arbitrators, shall be shared equally by the Parties unless the award otherwise provides. The Bidder shall not be entitled to suspend the Service/s or the completion of the job, pending resolution of any dispute between the Parties and shall continue to render the Service/s in accordance with the provisions of the Contract/Agreement notwithstanding the existence of any dispute between the Parties or the subsistence of any arbitration or other proceedings.

### 5.3. Notices

Notice or other communications given or required to be given under the contract shall be in writing and shall be faxed/e-mailed/hand-delivery with acknowledgement thereof, or transmitted by pre-paid registered post or courier.

### 5.4. Force Majeure

Force Majeure is herein defined as any cause, which is beyond the control of the selected bidder or OCAC as the case may be which they could not foresee or with a reasonable amount of diligence could not have foreseen and which substantially affect the performance of the contract, such as:

- i. Natural phenomenon, including but not limited to floods, droughts, earthquakes and epidemics
- ii. Acts of any government, including but not limited to war, declared or undeclared priorities, quarantines and embargos
- iii. Terrorist attack, public unrest in work area provided either party shall within 10 days from occurrence of such a cause, notifies the other in writing of such causes. The bidder or OCAC shall not be liable for delay in performing his/her obligations resulting from any force majeure cause as referred to and/or defined above. Any delay beyond 30 days shall lead to termination of contract by parties and all obligations expressed quantitatively shall be calculated as on date of termination. Notwithstanding this, provisions relating to indemnity, confidentiality survive termination of the contract.

### 5.5. Failure to agree with Terms and Conditions of the TENDER

Failure of the successful bidder to agree with the Terms & Conditions of the TENDER shall constitute sufficient grounds for the annulment of the award, in which event OCAC shall invoke the PBG of the selected bidder and may award the contract to the next best value bidder or call for new proposals from the interested bidders.

### 6. Scope of Work

- Scope of work includes supply, Installation and commissioning of hardware for implementation of Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) Project at various health institutions under Govt. of Odisha. The selected bidder shall be responsible for execution of the following work.
- All hardware and software must be installed at the respective hospital locations specified in this tender.
- Any hardware or software issues must be resolved within 1 day from the time of reporting. The hospital authority may report issues to the vendor via phone or email.
- **Bidder shall provide 3 years onsite warranty for laptop and highspeed document scanner provided in this tender.**
- **The bidder should provide UIDAI-approved Single Fingerprint Scanners (with a minimum PDC validity until 2026) and Single Iris Scanners, along with a 1-year onsite warranty and 3 years of RD service.**

Type of Hospital (Details in BOM)	No. of Locations	Remarks
DHH (District Headquarter Hospital)	32 Nos.	Including RGH, Rourkela and Capital Hospital, Bhubaneswar

- **The authority reserves the right to modify the make, model, and quantity of UIDAI-certified biometric authentication devices when issuing the purchase order to the successful bidder. Currently, the tender specifies the provision of UIDAI-approved biometric devices available as of the current date. Bidders are required to quote the latest UIDAI-approved biometric devices during the bidding process**

### 6.1. Bill of Materials [BoM]

LOCATION OF END POINTS			Hardware Requirement for implementation of AB PM-JAY			
SL No.	Name of Health Institute/DHH	IPD Count	Laptop	High Speed Scanner	UIDAI approved Single Fingerprint Scanner	UIDAI approved Single Iris Scanner
		No. of Nursing Stations (Wards)				
1	Anugul	16	1	3	16	16
2	Balasore	18	1	3	18	18
3	Bargarh	20	1	4	20	20
4	Bhadrak	9	1	1	9	9
5	Bolangir	18	1	3	18	18
6	Boudh	5	1	1	5	5
7	Cuttack	5	1	1	5	5
8	Deogarh	13	1	2	13	13
9	Dhenkanal	15	1	3	15	15
10	Gajapati	8	1	1	8	8
11	Ganjam	15	1	3	15	15
12	Jagatsinghpur	11	1	2	11	11
13	Jajpur	15	1	3	15	15
14	Jharsuguda	5	1	1	5	5
15	Kalahandi	15	1	3	15	15
16	Kandhamal	9	1	1	9	9
17	Kendrapara	7	1	1	7	7
18	Keonjhar	16	1	3	16	16
19	Khordha	6	1	1	6	6
20	Koraput	12	1	2	12	12
21	Malkangiri	12	1	2	12	12
22	Mayurbhanj	11	1	2	11	11
23	Nabarangapur	10	1	2	10	10

24	Nayagarh	7	1	1	7	7
25	Nuapada	10	1	2	10	10
26	Puri	18	1	3	18	18
27	Rayagada	10	1	2	10	10
28	Sambalpur	15	1	3	15	15
29	Sonepur	13	1	2	13	13
30	Sundargarh	14	1	2	14	14
31	RGH, Rourkela	15	1	3	15	15
32	Capital Hospital, Bhubaneswar	13	1	2	13	13
<b>Total</b>		<b>386</b>	<b>32</b>	<b>68</b>	<b>386</b>	<b>386</b>

**N.B-**

1. Above bill of material is indicative in nature. OCAC reserves the right to increase or decrease the quantity at the time of issuing the work order. Payment will be made based on the actual delivery and installation.
2. Bidder shall provide 3 years onsite warranty for laptop and highspeed document scanner provided in this tender.
3. The bidder should provide UIDAI-approved Single Fingerprint Scanners (with a minimum PDC validity until 2026) and Single Iris Scanners, along with a 1-year onsite warranty and 3 years of RD service.
4. Bidder to quote all the products/equipment mentioned in the Bill of Materials. Otherwise the bid will not be considered.
5. Bidder has to furnish tender specific Manufacture Authorisation Form against all the item mentioned in the Bill of Material. The Manufacture Authorisation Form should be issued by concern OEM.
6. Bidder to furnish the bill of materials of the items quoted under the tender in technical bid.
7. The authority reserves the right to modify the make, model, and quantity of UIDAI-certified biometric authentication devices when issuing the purchase order to the successful bidder. Currently, the tender specifies the provision of UIDAI-approved biometric devices available as of the current date. Bidders are required to quote the latest UIDAI-approved biometric devices during the bidding process

## 6.2. Comprehensive OEM Warranty and support services

The Successful bidder shall:

- i. Bidder shall provide 3 years onsite warranty for laptop and highspeed document scanner provided in this tender.
- ii. The bidder should provide UIDAI-approved Single Fingerprint Scanners (with a minimum PDC validity until 2026) and Single Iris Scanners, along with a 1-year onsite warranty and 3 years of RD service.
- iii. Provide comprehensive OEM Warranty and support services through its designated Support Service Centres / Resident Engineers.
- iv. Warranty to start from date of acceptance of material by competent authority. Be responsible to ensure adequate and timely availability of spare parts needed for repairing the supplied goods at the service support centres / Resident Engineers during the warranty period.
- v. The Successful bidder to provide Single Point of Contact Details (SPOC) for warranty and Support.

## 6.3. Delivery and Installation

**The bidder must supply and install all materials at the respective hospitals within the specified time frame: 15 days for delivery and 30 days for installation from the date of issuance of the work order.**

## 6.4. Specification of the hardware Items:

All the specifications below are minimum specifications and higher specifications shall be used wherever necessary/ required. Deviation on higher side shall only be considered. The bidder need to fill up and submit the technical compliance sheet in pre-qualification-cum- technical proposal.

### 6.4.1. Item - 1: Laptop

**Make: (Bidder to Specify) Model: (Bidder to Specify)**

SL	Component	Specification	Compliance (Yes/No)
1	Processor	Intel i5 12 generation or higher, or AMD Ryzen 5 Pro series Processor 5600 or higher	
2	Mother board / Chipset security features	Integrated with processor. Integrated TPM 2.0 security chip on motherboard and Integrated hardware Diagnostic tool in BIOS.	
3	RAM & RAM upgradability and Slots	Minimum 8 GB DDR4 Memory single module, 2 physical DIMM slots upgradable up to 16 GB	
		2 physical DIMM slots upgradable up to 16 GB	



4	HDD/SSD	Minimum 512 GB PCIe NVMe M.2 SSD Drive	
5	Communication & I/O Ports (Integrated in the laptop motherboard)	Minimum 2 USB ports (including 1 x USB 3.2), 1 USB Type C port, 1x HDMI port, SD Memory card reader slot, Universal Audio port, RJ-45 port 10/100/1000 Mbps, security Lock slot.	
6	Keyboard & Mouse	Full size spill resistant Backlit Keyboard with dedicated numeric keypad and touchpad	
7	Camera	Minimum Integrated HD Webcam with Integrated microphone.	
8	Graphics	Integrated HD Graphics.	
9	sound card	High-Definition Audio with Integrated stereo sound.	
10	Display	15.6" FHD Anti-Glare, 1920 x 1080, 120 Hz	
12	Weight	Not more than 1.70Kg. (Including battery)	
13	Wireless Bluetooth &	Minimum Integrated Wireless (supporting 802.11a/b/g/n/ac network and Bluetooth v 5.0 or higher.	
14	Power and supply	AC adapter of same OEM make (Minimum 65W)	
15	Operating Systems	Factory pre-install Windows 11, 64 bit with latest Service Pack and Preloaded License, Systems Hardware driver should be available in OEM website against the offered model. OEM letter confirming that Operating system pre-loaded / pre-installed from OEM factory	
16	Certifications (for the quoted model)	For OEM: ISO 9001 ,14001 and 50001 Certified India Unit (Proof of Certification of India unit to be submitted). Proof of certification to be submitted. For the quoted Laptop Model (not for the series): BIS, UL, FCC, CE, Energy Star 8.0 ; EPEAT India ,MIL 810, quoted model should have ROHS , Windows certification (windows Certification must available in the public domain against the quoted Laptop model name)	
17	Carry Case (same OEM make)	Standard Good Quality Carrying Case from the same laptop OEM with OEM Logo. OEM letter confirming that carry case is from same laptop OEM (Backpack)	

18	Warranty	3 years On-site Comprehensive OEM Warranty with battery.OEM supplied model Warranty must be visible in OEM website in respect to each product serial number. OEM must have 24/7 Telephonic support toll-free phone no. With Accidental Damage.	
19	Technical Compliances	The Bidders must need to enclose a certificate of technical compliances from Laptop OEM (mentioned all the offered components details along with the quoted processor details and model number of the offered Laptop.	
		Only mentioning "Yes" in the technical compliance will not be accepted.	
20	Manufacturer Criteria (OEM)	Minimum 10 Years presence in India. OEM letter confirming that Operating system is pre-loaded / pre-installed from OEM factory and service request would be placed directly with the Laptop OEM during the duration of warranty.	
		OEM Toll free service phone no, Email ID and chat option are mandatorily required along with the bid offer.	
21	Pre-Dispatch Inspection (PDI):	Department at its discretion may ask for Pre-Dispatch inspection (PDI) of 'Laptop computer, as per the Purchase Order to be placed with the technically qualified and lowest quoted Bidder.	
		Factory/site (location) of the Manufacturer must be in India.	
22	Authorisation	This Bid specific OEM MAF and compliance issued in the name of Bidder must be submitted in technical bid.	
23	HDD/SSD Retention	Department/office will retain the HDD/SSD for security purpose in case of faulty.	

**6.4.2. Item-2: High speed document Scanner**  
**Make: (Bidder to Specify) Model: (Bidder to Specify)**

Specification Details	Bid requirement (Allowed values)	Compliance (Y/N)
Scanner Type	Sheetfed Scanner, 1 pass duplex color scanner	
Optical Resolution	600 DPI or better	

<b>ADF Minimum Document Size</b>	50.8 mm x 50.8 mm (Horizontal x Vertical)	
<b>ADF Maximum Document Size</b>	215.9 mm x 6.096 mm (Horizontal x Vertical) at 200 dpi	
<b>Category</b>	Network(LAN-RJ45)	
<b>Panel</b>	Type: Color/BW, Touchscreen	
<b>Scanning Speed</b>	45 pages/min ( Monochrome, Single-sided, 200 and 300 dpi, ADF ); 45 ppm ( Colour, Single-sided, 300 dpi, ADF )	
<b>ADF Capacity</b>	Minimum 100 Sheets	
<b>Automatic Document Feeder Type</b>	Single pass dual scanning	
<b>Reliability Daily Duty Cycle</b>	5000 pages or more	
<b>Duplex Scan</b>	Yes	
<b>Eco Features</b>	ROHS	
<b>Output formats</b>	PDF, searchable PDF, OCR	
<b>Warranty</b>	3 Years comprehensive onsite OEM warranty	

**6.4.3. Item-3: UIDAI approved Single Fingerprint Scanner (L1)  
Make: (Bidder to Specify) Model: (Bidder to Specify)**

<b>Specification Details</b>	<b>Bid requirement (Allowed values)</b>	<b>Compliance (Y/N)</b>
<b>UIDAI Approved Single Fingerprint Scanner</b>	<ul style="list-style-type: none"> <li>The bidder should provide UIDAI-approved Single Fingerprint Scanners with a minimum PDC validity until 2026, along with a 1-year onsite warranty and 3 years of RD service. (The</li> </ul>	

	<p>devices should not be integrated with laptops, discrete units shall be provided)</p> <ul style="list-style-type: none"> <li>• <b>Details of UIDAI approved devices is enclosed below. The bidder have to quote the Single Fingerprint Scanner from two OEMS complying the specification mentioned above 50% of total requirement against respective site.</b></li> <li>• <b>The authority reserves the right to modify the make, model, and quantity of UIDAI-certified biometric authentication devices when issuing the purchase order to the successful bidder. Currently, the tender specifies the provision of UIDAI-approved biometric devices available as of the current date. Bidders are required to quote the latest UIDAI-approved biometric devices during the bidding process</b></li> </ul>	
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- **Details of UIDAI approved Single Fingerprint Scanner is enclosed below.**



**Government of India**  
**Unique Identification Authority of India**

**List of UIDAI Certified Biometric Authentication Fingerprint L1 Registered Devices**  
**(STQC Issued Valid Public Device Certificate )**


S. No.	Device Vendor/Manufacturer	Device Model Name	Device Type	Sensor Type	Operating System	PDC Validity	Contact Details
1	M/s. Smart Chip Pvt. Ltd.	MSO1300E3 L1	Discrete	Optical	i) Windows ii) Android	13.08.2027	Name : Mayank Saxena Email ID : mayank.saxena@idemia.com Mobile : 8527046668
2	M/s. Access Computech Pvt. Ltd	FM220UL1	Discrete	Optical	i) Windows ii) Android	14.03.2025	Name : Ketan Upadhyay Email ID : ketan@acpl.ind.in Mobile : 9327208489
3	M/s. Mantra Softech (India) Pvt Ltd	MFS110	Discrete	Optical	i) Windows ii) Android	02.10.2025	Name : Bhavyen Bhandari Email ID : bhavyen@mantratec.com Mobile : 9227266202
4	M/s. Access Computech Pvt. Ltd	AST300	Discrete	Thermal	i) Windows ii) Android	28.08.2026	Name : Ketan Upadhyay Email ID : ketan@acpl.ind.in Mobile : 9327208489
5	M/s Precision Biometric India Private Limited	PB1000	Discrete	Optical	i) Windows ii) Android	28.08.2026	Name : P.G.KISHORE Email ID : Kishore.Gangadharan@precisionit.co.in Mobile : 9940216800
6	M/s. Mantra Softech (India) Pvt Ltd	MARC 11	Discrete	Capacitive	i) Windows ii) Android	13.06.2027	Name : Bhavyen Bhandari Email ID : bhavyen@mantratec.com Mobile : 9227266202
7	M/s Linkwell Telesystems	V400	Discrete	Capacitive	i) Windows ii) Android iii) Managed Android iv) Linux v) Embedded Linux	20.08.2027	Name : MVP Rajasekhar Email ID : rajasekhar@visiontek.co.in Mobile : 9701601323

Note: For more details regarding Sensor and Extractor of device, kindly ask Device Vendor/Manufacturer to furnish the STQC issued Public Device Certificate Copy

**6.4.4. Item-4: UIDAI approved Single Iris Scanner**  
**Make: (Bidder to Specify) Model: (Bidder to Specify)**

Specification Details	Bid requirement (Allowed values)	Compliance (Y/N)
<b>UIDAI Approved Single Iris Scanner</b>	<ul style="list-style-type: none"> <li>The bidder should provide UIDAI-approved Single Fingerprint Scanners, along with a 1-year onsite warranty and 3 years of RD service. (The devices should not be integrated with laptops, discrete units shall be provided)</li> <li><b>The authority reserves the right to modify the make, model, and quantity of</b></li> </ul>	

	<p><b>UIDAI-certified biometric authentication devices when issuing the purchase order to the successful bidder. Currently, the tender specifies the provision of UIDAI-approved biometric devices available as of the current date. Bidders are required to quote the latest UIDAI-approved biometric devices during the bidding process</b></p>	
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<p style="text-align: center;">Government of India</p> <p style="text-align: center;"><b>Unique Identification Authority of India</b></p> <p style="text-align: right;"> AADHAAR</p> <p style="text-align: center;">List of UIDAI Certified Iris Authentication Devices (<b>Registered Devices - Level 0</b>) (Updated As on 01.04.2023)</p>						
S. No.	Device Vendor/Manufacturer	Device Model Name	Modality (Fingerprint/Iris)	Device Type	Operating System	Device Vendor/ Manufacturer Contact Details
1	M/s Integra Micro Systems Pvt. Ltd.	Visiontek GL-11 POS with IriShield-USB-MK2120UL	Iris	POS	i) Embedded Linux	Mr. Bhaskar Jyoti Phukan Head New Initiatives M: +91 9900729961 L : +91 080 28565801 – (515) Email: bhaskarjp@integramicro.com
2	M/s Integra Micro Systems Pvt. Ltd.	IriShield-USB-MK2120UL	Iris	Discrete	i) Windows	
3	M/s Mantra Softech Pvt. Ltd.	MIS100V2	Iris	Discrete	i) Android ii) Windows	Mr. Hiren Bhandari, Director M: +91 9327020417 L : +91 79 64506243 Email: hiren@mantratec.com
4	M/s Mantra Softech Pvt. Ltd.	MobilIRIS	Iris	Tablet	i) Android	
5	M/s Mantra Softech Pvt. Ltd.	PB-6505 MC	Iris	Mobile	i) Android	
6	M/s OASYS Cybernetics Pvt. Ltd.	MIS100V2	Iris	Discrete	i) Android	Mr. R. Bindu Executive Secretary to MD M : +91 7401298249
<p><b>Note:</b> For More Details Regarding Sensor And Extractor Of Device, Kindly Ask Device Vendor/Manufacturer To Furnish The Following:</p> <p>i) STQC issued Public Device Certificate Copy</p> <p>ii) UIDAI issued Valid Registered Device Services Certificate Copy</p>						

- Details of UIDAI approved Single Iris Scanner is enclosed above.

**(Bidder to specify make & model for each of the individual hardware components)**

## 6.5. Purchaser's Procurement Rights

Without incurring any liability, whatsoever to the affected bidder or bidders, the Purchaser reserves the right to:

Tender Ref No: OCAC-HEALTH-INFRA-0001-2025-25004

- a) Amend, modify, or cancel this tender and to reject any or all proposals without assigning any reason.
- b) Change any of the scheduled dates stated in this tender.
- c) Reject proposals that fail to meet the tender requirements.
- d) Increase or decrease the quantity of the items.
- e) Remove any of the item at the time of placement of order.
- f) Should the Purchaser be unsuccessful in negotiating a contract with the selected bidder, the Purchaser will begin contract negotiations with the next best value bidder in order to serve the best interest.
- g) Make typographical correction or correct computational errors to proposals.
- h) Request bidders to clarify their proposal.

#### **6.6. Specifications and Standards**

- i. All articles to be supplied shall strictly conform to the specifications, trademark laid down in the tender form and wherever articles have been required according to ISI/ ISO/ other applicable specifications/ certifications/ standards, those articles should conform strictly to those specifications/ certifications/ standards. The supply shall be of best quality and description. The decision of the competent authority/ purchase committee whether the articles supplied conform to the specifications shall be final and binding on the selected bidder.
- ii. The Selected bidder shall ensure that the goods and related services comply with the technical specifications and other provisions laid down in the TENDER & the work order.

#### **6.7. Transit Insurance**

The Hardware and peripherals to be supplied under this tender shall be fully insured against any loss during transit from Bidder site to OCAC & Final Delivery office site. The insurance charges will be borne by the supplier and OCAC will not pay such charges.

#### **6.8. Payment Terms and Procedure**

##### **6.8.1. Paying Authority**

The payments as per the Payment Schedule covered herein above shall be paid by OCAC. However, Payment of the Bills would be payable, on receipt of advice/confirmation for satisfactory delivery/installation/re-installation, and inspection/service report from the authorized official of **Odisha Computer Application Centre (OCAC)**

##### **6.8.2. Payment Terms**

- a. 70% of the order value will be paid to the supplier after delivery at all locations.
- b. Balance 30% of the order value shall be released after successful installation and after submission of PBG of required value mentioned at clause no. 7.2
- c. GST shall be paid as per actual at the time of billing

- d. Taxes, as applicable, will be deducted at source, from due payments, as per the prevalent rules and regulations.
- e. Payment shall be released after deduction of penalty, if any, as per clause 5.2 SLA



## 7. Annexures

### 7.1. Particulars of the Bidder

S No.	Information Sought	Details to be Furnished
1.	Name ,address and URL of the bidding Company	
2.	Incorporation status of the firm (public limited / private limited, etc.)	
3.	Year of Establishment	
4.	Date of registration	
5.	ROC Reference No.	
6.	Details of company registration	
7.	Details of registration with appropriate authorities for service tax	
8.	Average Turnover during last 3 financial year	
9.	Name, Address, e-mail ID, Phone nos. and Mobile Number of Contact Person	

## 7.2. Bid Security Declaration

To

The General Manager (Admin)  
Odisha Computer Application Centre  
(Technical Directorate of I.T. Dept, Govt. of Odisha)  
N-1/7-D, Acharya Vihar P.O. - RRL, Bhubaneswar - 751013

I/We. The undersigned, declare that:

I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for **a period of two years** from the date of notification if I am/ We are in a breach of any obligation under the bid conditions, because I/We

- (a) Have withdrawn/ modified/ amended, impairs or derogates from the tender, my/ our Bid during the period of bid validity specified in the form of Bid; or
- (b) Having been notified of the acceptance of our Bid by the Authority during the period of bid validity (i) fail or refuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the Instruction to Bidders/ Tender Document/ TENDER document

I/We understand this Bid Securing Declaration shall cease to be valid if I am/ We are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder, or (ii) thirty days after the expiration of validity of my/ our Bid.

Signed (Signature of person whose name and capacity are shown)

In the capacity of (legal capacity of person signing the Bid Securing Declaration)

Name (complete name of person signing the Bid Securing Declaration)

Duly authorized to sign the bid for and on behalf of (complete name of Bidder) Date on  
..... Day of ..... (date of signing) Corporate Seal (wherever appropriate)

(Signature of the Authorised Signatory)

### 7.3. Self-Declaration: Not Blacklisted

To

(Company letter head)

The General Manager (Admin)  
Odisha Computer Application Centre  
(Technical Directorate of I.T. Dep't, Govt. of Odisha)  
N-1/7-D, Acharya Vihar P.O. - RRL, Bhubaneswar - 751013

**Sub: Tender for Supply, Installation and commissioning of hardware for implementation of Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) Project at various health institutions under Govt. of Odisha– Self Declaration for not Blacklisted**

Sir

In response to the TENDER No.: OCAC-HEALTH-INFRA-0001-2025-25004 for tender titled “Supply, Installation and commissioning of hardware for implementation of Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) Project at various health institutions under Govt. of Odisha”, as an owner/ partner/ Director of (organisation name) \_\_\_\_\_ I/ We hereby declare that presently our Company/ firm is not under declaration of ineligible for corrupt & fraudulent practices, blacklisted either indefinitely or for a particular period of time, or had work withdrawn, by any State/ Central government/ PSU.

If this declaration is found to be incorrect then without prejudice to any other action that may be taken, my/ our security may be forfeited in full and the tender if any to the extent accepted may be cancelled.

Thanking you,

Signature  
(Authorised Signatory)

Seal:

Date:

Place:

Name of the Bidder:

#### 7.4. Bidder's Authorisation Certificate

To (Company letter head)

The General Manager (Admin)  
Odisha Computer Application Centre  
(Technical Directorate of I.T. Dep't, Govt. of Odisha)  
N-1/7-D, Acharya Vihar P.O. - RRL, Bhubaneswar - 751013

**Sub: Tender for Supply, Installation and commissioning of hardware for implementation of Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) Project at various health institutions under Govt. of Odisha– *Bidder's Authorization Certificate***

Sir,

With reference to the TENDER No.: OCAC-HEALTH-INFRA-0001-2025-25004, Ms./Mr. <Name>,

<Designation> is hereby authorized to attend meetings & submit pre-qualification, technical & commercial information as may be required by you in the course of processing the above said Bid. S/he is also authorized to attend meetings & submit technical & commercial information as may be required by you in the course of processing above said application. Her/his contact mobile number is \_\_\_\_\_ and Email id is \_\_\_\_\_. For the purpose of validation, his/ her verified signatures are as under.

Thanking you,

Signature  
(Authorised Signatory)

Verified Signature by  
Director/CEO

Seal:

Date:

Place:

Name of the Bidder:

## 7.5. Acceptance of Terms & Conditions

To

(Company letter head)

The General Manager (Admin)  
Odisha Computer Application Centre  
(Technical Directorate of I.T. Dep't, Govt. of Odisha)  
N-1/7-D, Acharya Vihar P.O. - RRL, Bhubaneswar - 751013

**Sub: Tender for Supply, Installation and commissioning of hardware for implementation of Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) Project at various health institutions under Govt. of Odisha– *Acceptance of Terms & Conditions***

Sir,

I have carefully and thoroughly gone through the Terms & Conditions along with scope of work contained in the TENDER Document [No. OCAC-HEALTH-INFRA-0001-2025-25004] regarding "Tender for Supply, Installation and commissioning of hardware for implementation of Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) Project at various health institutions under Govt. of Odisha".

I declare that all the provisions/clauses including scope of work of this TENDER/Tender Document are acceptable to my company. I further certify that I am an authorized signatory of my company and am, therefore, competent to make this declaration.

Thanking you,

Signature  
(Authorised Signatory)

Seal:

Date:

Place:

Name of the Bidder:

## 7.6. Undertaking on Authenticity of IT Hardware/ peripherals

To (Company letter head)

The General Manager (Admin)  
Odisha Computer Application Centre  
(Technical Directorate of I.T. Dep't, Govt. of Odisha)  
N-1/7-D, Acharya Vihar P.O. - RRL, Bhubaneswar - 751013

**Sub: Tender for Supply, Installation and commissioning of hardware for implementation of Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) Project at various health institutions under Govt. of Odisha– *Undertaking on Authenticity.***

Sir,

With reference to the Tender No.: OCAC-HEALTH-INFRA-0001-2025-25004, we hereby undertake that the items being supplied/ quoted by us shall be genuine, original and new components /parts from respective OEMs of the products and that no refurbished/ duplicate/ second hand components/ parts/ assembly/ software are being used or shall be used. Also, that it shall be sourced from the authorized source for use in India.

In case, we are found not complying with above at the time of delivery or during installation, we agree to take back the equipment already supplied at our own cost and return any amount paid to us, if any, in this regard and that you will have the right to forfeit our EMD/PBG for this bid or debar/ black list us or take suitable action against us.

Thanking you,

(Authorised Signatory)

Name:  
Designation:

Seal:

Date:

Place:

Name of the Bidder:

Verified Signature by  
Director/CEO

## **7.7. Prequalification and Technical bid Cover Letter**

To,

General Manager (Admin),  
Odisha Computer Application Centre (OCAC),  
Plot No. N-1/7D, Acharya Vihar Square,  
RRL Post Office,  
Bhubaneswar – 751 013, Odisha

Madam,

**Subject: Tender for Supply, Installation and commissioning of hardware for implementation of Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) Project at various health institutions under Govt. of Odisha**

Reference: Tender No: OCAC-HEALTH-INFRA-0001-2025-25004

We, the undersigned Bidders, having read and examined in detail all the Tender documents do hereby propose to provide the services as specified in the Tender document number: OCAC-HEALTH-INFRA-0001-2025-25004 along with the following:

- A. We declare that all the services shall be performed strictly in accordance with the Tender documents.
- B. We hereby declare that in case the contract is awarded to us, we shall submit the contract performance guarantee in the prescribed format
- C. We agree to abide by this bid for a period of 180 days after the date fixed for bid opening or for any further period for which bid validity has been extended and it shall remain binding upon us and Bid may be accepted at any time before the expiration of that period.
- D. We hereby declare that our bid is made in good faith, without collusion or fraud and the information contained in the bid is true and correct to the best of our knowledge and belief.
- E. We understand that our bid is binding on us and that you are not bound to accept a bid you receive.

Thanking you,

Yours faithfully,

(Signature of the Bidder)

## 7.8. Commercial Proposal Covering letter

< Location, Date >

To,

The General Manager (Admn)  
Odisha Computer Application Centre  
Plot No. - N-1/7-D, Acharya Vihar  
P.O.- RRL, Bhubaneswar - 751013  
EPBX: 0674-2567280/2567064/2567295  
Fax: +91-0674-2567842

**Subject: Tender for Supply, Installation and commissioning of hardware for implementation of Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PM-JAY) Project at various health institutions under Govt. of Odisha**

Reference: Tender No: .: OCAC-HEALTH-INFRA-0001-2025-25004

Dear Sir/Madam,

We, the undersigned, hereby submit our Financial Proposal against your tender floated vide TENDER Ref: OCAC-HEALTH-INFRA-0001-2025-25004, in a separate sealed envelope.

Our attached Financial Proposal is for the sum of [*Amount in words and figures*] along with applicable taxes & duties.

Our Financial Proposal shall be binding upon us, up to expiry of the validity period of the Proposal, i.e., [*Date*].

We understand you are not bound to accept any Proposal you receive. We remain,

Yours sincerely,

Authorized Signature:

Name and Title of Signatory:

Name of Firm:

Address:



### 7.9. Commercial Bid

SN	Items	Quantity	Unit Cost	Total cost
1	Laptop	32		
2	High Speed Document Scanner	68		
3	UIDAI approved Single Fingerprint Scanner	386		
4	UIDAI approved Single Iris Scanner	386		
Total Cost				
GST %				
Grand Total (Including GST)				

**Note:**

- Least cost selection method will be adopted for evaluation of commercial bid.
- The bidder who will quoted lowest grand total will be marked as L1
- Prices shall be quoted inclusive of all taxes, duties, freight and forwarding and cost of labour for installation.
- In case of any discrepancy between Unit Price & Total Price, the Unit Price will prevail.
- All devices must include 3 years onsite warranty for laptop and highspeed document scanner provided in this tender and UIDAI-approved Single Fingerprint Scanners (with a minimum PDC validity until 2026) and Single Iris Scanners, along with a 1-year onsite warranty and 3 years of RD service.
- OCAC reserves the right to increase or decrease the quantity at the time of issuing the work order. Payment will be made based on the actual delivery and installation.
- The authority reserves the right to modify the make, model, and quantity of UIDAI-certified biometric authentication devices when issuing the purchase order to the successful bidder. Currently, the tender specifies the provision of UIDAI-approved biometric devices available as of the current date. Bidders are required to quote the latest UIDAI-approved biometric devices during the bidding process.