

Expression of Interest (EOI) for Selection of Service Centre Agency (SCA) to set up, operate and manage Mo Seba Kendra (MSK) Scheme in the state of Odisha					
EOI Ref No. OCAC-TH-01/2024/ENQ/24014					
PREBID RESOLUTIONS					
SL No	Page No	Clause/Section	Clause As per Eoi	Clarifications/Suggestions	Resolutions
1	2	Instructions to Bidders for Online Bid Submission	Guideline for registration	Is there any Tender Participation fee ? Please mention	Tender Document/Participation Fee is not there. However, the bidder is required to pay the Bidder Enrolment fee as mentioned in guidelines for registration in eNivida Portal
2	5	Invitation for BIDS	2.8) Earnest Money Deposit (EMD) @18,00,000/- per zone (separate EMD for separate zones)	<ul style="list-style-type: none"> • Requesting reduction of EMD amount /Zone (10L/Zone would be viable for SCA) • When to Submit EMD Amount? 	<ul style="list-style-type: none"> • EMD amount revised as Rs. 15,00,000/- (Rupees fifteen lakhs) per zone. • The EMD to be submitted along with Pre-qualification Proposal.
3	24	5. Mandatory Delivery of G2C Services	The SCA shall ensure that the Kiosk operators shall procure all kinds of articles, digital signatures, licenses etc that may be required as part of service process notified by the Government from time to time	There may be high chances of misuse of Digital signatures.	There is no requirement of Digital Signature
4	26	10.Termination of kiosks:	The SCA shall recommend to DeGS for termination of a kiosk on the basis of non-performance or any irregularity by the Kiosk operator and shall specify the grounds for termination of the kiosk following due procedure	We will suggest for temporary Activation/deactivation for any kind of irregularity found in MSK Operation.	The respective District Administration or/and SDA will decide whether to terminate or to go for temporary Activation/De-activation
5	28	7.6.Line Departments / Public Sector Units (PSUs)	1.Would allow the SCAs to deliver their services through the MSKs.	Is there any Nodal Officer to contact regarding the departmental Communication regarding the Scheme & Services	The Nodal Officer details will be communicated by SDA as and when required

6	41	12.8. Performance Security	The selected bidder(s) shall furnish Performance Security (PS) of Rs 30 Lakhs (Thirty Lakhs Rupees only) per Zone for each allotted zone (in form of Banker's Cheque or Demand Draft or Bank Guarantee valid for 3 years and 90 days of a Scheduled Bank having its branch in Bhubaneswar in favour of "OCAC", payable at "Bhubaneswar") within 15 days of signing of agreement.	Can we adjust the Performance security Deposited in Last agreement/Work Order ?	The Performance Security deposited in the last agreement is either expired or nearing expiry. If it is not already expired by the time this job is awarded, the bidder can extend the same for the period that will be specified. However, it is advisable to submit fresh Performance Security
7	37	11 Evaluation of Bids	Previous experience in the state of Odisha Implementation of erstwhile CSC schemes or Mo Seba Kendra scheme in the state of Odisha as SCA/Implementing Agency	We would request you to kindly remove this clause or to allot only 5 marks for the same as it would impact on the scoring for competent companies working in India but not in Odisha.	No Change
8	7	Eoi	EMD and mode of payment	Is the EMD cost exempted for Govt/ PSU entity	This EOI is only meant for Private Service Providers , not for any Govt./PSU entity. Hence, exemption of EMD does not arise
9	4	Instructions to Bidders for Online Bid Submission	5. Online submission of bids (query raised during prebid meeting)	Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable	This is general instruction for online submission of bids in eNivida portal which includes RFP, EOI etc. But for this EOI bid, no BOQ or Financial bid format is required.
ADDITIONAL AMENDMENTS					
1	35	11. Evaluation of Bids	f) The Evaluation Committee reserves the right to reject any or all proposals. The EOI proposal will be evaluated based the documentary evidences provided.	Additional Amendments	The Evaluation Committee reserves the right to reject any or all proposals. The EOI proposal will be evaluated based the documentary evidences provided as well as the evaluation score on the parameters specified in Evaluation Criteria table at 11 (h)