CORRIGENDUM

Selection of Implementing Agency for Design, Development, Implementation and Maintenance support of SANRAKHSHANA Web Portal & Mobile Application (IOS & Android) for ST & SC Development and MBC Welfare Dept.,
(RFP No.: OCAC-SEGP-SPD-0077-2023-24023)

Important: The Corrigendum is to be read along with Response Sheet published with this corrigendum and the Original RFP document

Sl. No.	RFP Page No.	RFP Document Reference(s)	Original Clause of RFP	Revised Clause
1	Page No. 15 of RFP Vol. I	RFP Vol. I: Section 6 Criteria for Evaluation | Sub-Section 6.1 Pre-Qualification Criteria Point – a	a. <u>Legal Entity</u> Responding Firm/ Company should Be: – Registered as a Company under Companies Act,1956/2013 – Registered with Goods and Services Tax Network (GSTN) Have been operating for at least five (5) financial years as on 31st March 2023.	a. <u>Legal Entity</u> Responding Firm/ Company should be: - Registered as a Company/LLP under Companies Act, 1956/2013 OR Partnerships Firm registered under LLP Act, 2008. - Registered with Goods and Services Tax Network (GSTN). Have been operating for at least five (5) financial years as on 31st March 2023.
2.	Page No. 15 of RFP Vol. I	RFP Vol. I: Section 6 Criteria for Evaluation | Sub-Section 6.1 Pre-Qualification Criteria Point – d	**Specific Requirement** Certifications: The bidder must possess a valid CMMi-Dev L3 and ISO 9001 Certificate as on date of submission of this RFP **Documents Required** Copy of certificate from CMMI institute to be submitted, which can be verified through CMMiinstitute.com	**Specific Requirement** Certifications: The bidder must possess a valid CMMi-Dev L3 or above and ISO 9001 Certificate as on date of submission of this RFP **Documents Required** Copy of certificate from CMMI institute to be submitted, which can be verified through CMMiinstitute.com along with valid ISO certificate.

| 3. | Page No. 17 of RFP Vol. I | RFP Vol. I: Section 6 Criteria for Evaluation \| Sub-Section 6.2 6.2 Technical Evaluation Scoring Matrix Point – b | The bidder should have minimum 40 IT resources engaged on its payroll as on 31st March 2023

• 40 IT resources : 3 Marks

(Additional 1 mark for additional 10 resources subject to maximum 5 marks)
(Declared IT Resources must be B.E./B.Tech/ MCA or BCA or equivalent)
Document Required

HR declaration from Head of HR department with Name and qualification of theresources with latest EPF challan | The bidder should have minimum 40 IT resources engaged on its payroll as on 31st March 2023

• 40 IT resources : 3 Marks

(Additional 1 mark for additional 10 resources subject to maximum 5 marks)
(Declared IT Resources must be B.E./B.Tech/ MCA or BCA or equivalent)
Document Required

HR declaration from Head of HR department with Name and qualification of theresources with latest EPF challan as on bid submission date. |
| 4. | Page No. 20 of RFP Vol. 2 | RFP Vol. 2: Section 7 Payment Terms \| Criteria Point – E Operation & Maintenance (Application Support & Software Maintenance) | Payment Terms:
100% cost of this item equally divided into 12 quarters | Payment Terms:
100% cost of this item equally divided into 4 quarters |

Pre-Bid Compliance Sheet for Selection of Implementing Agency for Design, Development, Implementation and Maintenance support of SANRAKHSHANA Web Portal & Mobile Application (IOS & Android) for ST & SC Development and MBC Welfare Department, Govt. of Odisha (RFP No.: OCAC-SEGP-SPD-0077-2023-24023)

Sl. #	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
1	RFP No.: OCAC-SEGP-SPD-0077-2023-24023 [Volume I- Instructions to Bidder] **6.1 Pre-Qualification Criteria Page no: 15**	a. Legal Entity Responding Firm/ Company should be: − Registered as a Company under Companies Act, 1956/2013 − Registered with Goods and Services Tax Network (GSTN). Have been operating for at least five (5) financial years as on 31st March 2023.	Requesting for consideration to add **LLP Act/Partnership firms** as the legal entity criteria along side Companies Act for participation in the bidding process.	Pls Refer Corrigendum
2	RFP No.: OCAC-SEGP-SPD-0077-2023-24023 [Volume I- Instructions to Bidder] **6.2 Technical Evaluation Scoring Matrix Page no: 17**	b) The bidder should have minimum 40 IT resources engaged on its payroll as on 31st March 2023 • 40 IT resources : 3 Marks (Additional 1 mark for additional 10 resources subject to maximum 5 marks) (Declared IT Resources must be B.E./B.Tech/ MCA or BCA or equivalent)	Requesting clarification: Whether the additional marks beyond 3 mark s will be awarded based on employee count shown in March 2023 or as per latest EPF challan (i.e., January 2024) ?	Pls Refer Corrigendum
3	**2. Fact Sheet (l)**	**Item:** Last date and time for receipt of proposals from Bidder **Description:** 02.03.2024 by 02:00 PM	We are keen to participate in the bid, we need at least two weeks extension . Please consider the last date of bid submission is 16.03.2024 by 2:00 PM	NO CHANGE, AS PER RFP

| 4 | 6.1 - Prequalification Criteria (a) of Volume 1(Instruction to Bidder) | **Specific Requirement:**
Responding Firm/ Company should be:
– Registered as a Company under Companies Act,1956/2013
– Registered with Goods and Services Tax Network (GSTN).
---Have been operating for at least five (5) financial years as on 31st March 2023.
Documents Required:
Copy of Certificate of Incorporation/ Registration along with Copy of the work order/completion certificate as documentary proof in S/W development
– Valid GSTIN and copy of GST Registration Certificate.
Turnover certificate/audited balance sheet and profit & loss statement from the Statutory Auditor for last three years i.e., FY 22-23, FY 21-22, FY 20-21 | *We request you to kindly consider LLP Firms to participate. The clause may be amended as:*
Specific Requirement:
Responding Firm/ Company should be:
– Registered as a Company under Companies Act,1956/2013
--- Company registered under the Companies Act or Partnership firm registered under the Partnership Act of 1932 or registered
(converted to) under the Indian Limited Liability Partnership Act, 2008
– Registered with Goods and Services Tax Network (GSTN).
Have been operating for at least five
(5) financial years as on 31st March 2023.
Documents Required:
Copy of Certificate of Incorporation/ Registration
– Valid GSTIN and copy of GST Registration Certificate.
Turnover certificate/audited balance sheet and profit & loss statement from the Statutory Auditor for last three years i.e., FY 22-23, FY 21-22, FY 20-21 | Pls Refer Corrigendum |
| 5 | 6.1 - Prequalification Criteria (d) of Volume 1(Instruction to Bidder) | **Specific Requirement:**
The bidder must possess a valid CMMi-Dev L3 and ISO 9001 Certificate as on date of submission of this RFP.
Documents Required :
Copy of certificate from CMMI institute to be submitted, which can be verified through CMMiinstitute.com | Considering the complexity of scope and ensuring the quality of work, we request you to amend the clause as:
Specific Requirement:
The bidder must possess a valid CMMi-Dev L3 or above and ISO 9001, 20000 and 27001 Certificates as on date of submission of this RFP.
Documents Required :
Copy of certificate from CMMI institute to be submitted, which can be verified through CMMiinstitute.com | The bidder must possess a valid CMMi-Dev L3 or above and ISO 9001 Certificate as on date of submission of this RFP. |

6	6.2- Technical Evaluation Scoring Matrix (a)	**Evaluation Criteria :** Quality Certification (CMMi Institute recognized and published CMMi 3) • CMMI Level 3 or above= 2 mark • ISO 27001 = 1 mark • ISO 20000 = 1 Mark • ISO 9001 = 1 Mark Maximum Score: 5 **Documents Required:** Valid certificate copy	Considering the complexity of scope and ensuring the quality of work, we request you to amend the clause as: **Evaluation Criteria :** Quality Certification (CMMi Institute recognized and published CMMi 3) • CMMI Level 3, ISO 9001, ISO 2000 & ISO 27001 = 3 mark • CMMI Level 5, ISO 9001, ISO 2000 & ISO 27001 = 5 mark Maximum Score: 5 **Documents Required:** Valid certificate copy	**NO CHANGE, AS PER RFP**
7	Vol 2, 4.3 Counselling & Engagement Pg 11	• Concerned Department would have the access to book for slots which are live and available in calendar as per the date and timing.	a) Will the slots be for individual person or for a group ? B) Will there be different slots allocated at the same time ?	a) Slots would be created based on the vacancy type & vacancies b) The SI shall identify the details during the system study phase.
8	Vol 2, 4.3 Counselling & Engagement Pg 12	• Provision for rejection with remarks against the bookings would be implemented.	a) Should there be a reason for rejection of slots ? B) Is approval required for rejection of slots ?	a) Yes b) The workflow should be dynamic to accommodate such use case based on requirements

9	Vol 2, 4.6 Query/FAQ Management, Pg 13	An auto-escalation matrix will be implemented to efficiently address queries.	a) What are the conditions for auto-escalation matrix ? B) What are the levels of auto-escalation required ?	a) The auto-escalation matrix will be hierarchy & timeline based. B) To be determined at the time of detailed system study
10	Vol 2, 4.7 Legacy Data Management	Concurrently, the system possesses the capability to integrate a data entry interface for inputting legacy data in both online and offline modes.	a) Will the SI be responsible for the data entry ? B) Will digitization also be a part of the legacy data integration process ?	a) Yes. However, department will provide the data and SI shall take up the migration process. B) No.
11	Vol 2, 5.7.Project Documentation	vii. Source Code & Data Base of Web Application	Should the source codes be shared or an escrow arrangement be made for the same ?	a) Source codes to be shared with the client as per the milestone.
12	Vol 2, 6. Expected Project Timeline	2. Application Development - Hosting in staging environment T0 + 10 Weeks	a) Development is scheduled from T0, which means it has to begin with requirement gathering ? But normally it would begin after SRS sign off. B) Will porotype and wireframe be required ?	To be followed as per the milestones given in RFP
13	Vol 2, 3.10. Training & Handholding Support	c) The Selected Agency shall also provide hand-holding support to Department users as required during the contract period and shall deploy one (1) resource for a duration of one year from the Go-Live of application.	It is presumed that the Training would be in the process of Train the Trainer process. Hence will deployment of resource onsite be necessary ?	One resource must be deployed onsite to conduct training and handholding activities as per the department's requirement.
14	6.1 Pre-Qualification Criteria, page no- 15, point- d	The bidder must possess a valid CMMi-Dev L3	kindly allow CMMI-Dev/Services	**NO CHANGE, AS PER RFP**