

CORRIGENDUM

**RFP FOR PROVISIONING OF LICENSE AND MAINTENANCE SUPPORT FOR MICROSOFT
OFFICE 365 SERVICES
IN OSWAS & OJWAS APPLICATION FOR A PERIOD OF 4 YEARS
(RFP No.: OCAC-SEGP-INFRA-0008-2020-24022)**

Sl. No.	RFP Page No.	RFP Clause #	Original Clause of RFP	Revised Clause
1.	14	3.1(b) Partner of Microsoft	The bidder should be a Microsoft Gold Partner or Tier 1 Partner	The bidder should be Microsoft Partner since last 10 years
2.	14	3.1(c) Authorization by OEM	Bidder must submit the Manufacturer's Authorization Form (MAF) for all the offered products / items specific to the tender, issued by the OEM (Microsoft and HP). The form should authorize the bidder to submit the bid which is deemed as an agreement in between the bidder and OEM for the support till the warranty period.	Bidder must submit the Manufacturer's Authorization Form (MAF) for all the offered products / items specific to this tender, issued by the OEM (Microsoft and HPE). The form should authorize the bidder to submit the bid which is deemed as an agreement in between the bidder and OEM for the support till the warranty period.
3.	14	3.1(f)	The bidder must have following certifications • ISO 9001:2015 • ISO 27000 • ISO 20000 • CMMi Level-3 or above (Issued from CMMI Institute)	The bidder must have following certifications • ISO 9001:2015 • ISO 27001 • ISO 20000 • CMMi Level-3 or above (Issued from CMMI Institute) Documents Required Copy of certificate from CMMI institute to be submitted, which can be verified through

				CMMi institute.com along with valid ISO certificate.
4.	15	3.2[4(c)]	Supply of Microsoft 365 F5 License with O365 ATP P1	Supply of Microsoft 365 E5 License with O365 P1 Defender with COPILOT
5.	15	3.2[4(a,b,c,d,e)]	a. Renewal of Microsoft Office 365 E3 License with O365 ATP P1 e. Renewal of Microsoft Office 365 F3 License with O365 ATP P1 (Staging Environment)	a. Renewal of Microsoft Office 365 E3 License with O365 P1 Defender b. Renewal of Microsoft Office 365 F3 License with O365 P1 Defender c. Supply of Microsoft 365 E5 License with O365 P1 Defender with COPILOT d. Renewal of Microsoft Office 365 E3 License with O365 P1 Defender (Staging Environment) e. Renewal of Microsoft Office 365 F3 License with O365 P1 Defender (Staging Environment)
6.	23	5.3(7)	"Microsoft 365 ATP P1" add-on license with basic security services for anti-malware, anti-spam, safe links and safe-attachments.	Defender for "Microsoft 365 P1" and O365 P1 add-on license with basic security services for anti-malware, anti-spam, safe links and safe-attachments.

Revised Technical Evaluation Criteria

Only those proposals meeting the Prequalification criteria will be evaluated. The Technical evaluation criteria is follows:

- a) The bidder must submit declaration on conformance to the scope of work
- b) Bidder shall make a detailed technical presentation as mentioned below. The total mark on the technical presentation will be 100 and the bidders should secure a Technical Score of more than 70% for consideration.

SI #	Content	Max Marks
1.	Understanding of Scope	20
2.	Implementation Plan	10
3.	Overall Approach and methodology for Providing Service	20
4.	Demonstration of O365 and Microsoft 365 services including new features	20
5.	Case Study(s) on the O365 integration with any other application to provide editing functionality	30

c) The bidder has to attach the un-priced Bill of Material (BOM) in the Technical Proposal.

SL#	Product Description	Quantity
a.	Renewal of Microsoft Office 365 E3 License with O365 P1 Defender	300
b.	Renewal of Microsoft Office 365 F3 License with O365 P1 Defender	6700
c.	Supply of Microsoft 365 E5 License with O365 P1 Defender with COPILOT	20
d.	Renewal of Microsoft Office 365 E3 License with O365 P1 Defender (Staging Environment)	2
e.	Renewal of Microsoft Office 365 F3 License with O365 P1 Defender (Staging Environment)	3
f.	Support & Maintenance of the integration services	For 4 years
g.	Upgradation of the integration services (For the upgraded version of the OSWAS)	1
h.	Upgradation of the integration services (For the upgraded version of the OJWAS)	1
i.	Deployment of 3 Support Resources	For 4 years
j.	1 st year AMC of existing Server infrastructure that hosts the integration services from the date of takeover	For 1 year
k.	2 nd year AMC of existing Server infrastructure that hosts the integration services (if required)	For 1 year
l.	Software Enhancement Services	20 Man-months

d) Bidders securing more than 70% marks in the evaluation and complying to the required Technical documentation above, shall be declared as technically qualified.

e) The commercial bids of only the technically qualified bidders will be considered for further financial evaluation.

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RFP Ref No.: OCAC-SEGP-INFRA-0008-2020-24022					
Pre-Bid Resolution					
SI #	RFP Clause#	RFP Page#	Clause Details as per RFP	Query / Clarification / Suggestion	Response
1	3.1(c)	14	Bidder must submit the Manufacturer's Authorization Form (MAF) for all the offered products / items specific to the tender, issued by the OEM (Microsoft and HP). The form should authorize the bidder to submit the bid which is deemed as an agreement in between the bidder and OEM for the support till the warranty period.	Requesting you to Change the OEM name from HP to HPE as the existing hardware stack is HPE Make Servers and this is mentioned in the tender document(Page No. 21)	Please see the corrigendum.
2	3.1(d)	14	The bidder must have executed the following numbers of project with a similar nature (Delivery & Installation of Microsoft License/Services) in any Govt./PSU/Autonomous body in India during the last 5 years as on 31st March 2023: <ul style="list-style-type: none"> •One project with a value not less than ₹16 Cr; OR •Two projects with a value not less than ₹12 Cr each; OR •Three projects with a value not less than ₹ 8 Cr each 	Requesting you to ammend this clause as: The bidder must have executed the following numbers of project with a similar nature (Delivery & Installation of Microsoft License/Services) in any Govt./PSU/ Govt. Autonomous body in India during the last 5 years as on 31st March 2023: <ul style="list-style-type: none"> •One project with a value not less than ₹16 Cr; OR •Two projects with a value not less than ₹12 Cr each; OR •Three projects with a value not less than ₹ 8 Cr each 	As per RFP.
3	3.1(d)	14		Requesting you to add the Similar nature work cluase in Technical Capabilty 2 as : Supply,installation of Office 365 software and integration with any workflow automation software.	As per RFP Pls refer Corrigendum for Technical Capability and evaluation
4	3.1(f)	14	The bidder must have following certifications <ul style="list-style-type: none"> • ISO 9001:2015 • ISO 27000 • ISO 20000 • CMMi Level-3 or above (Issued from CMMI Institute) 	We have following certification. Request your support to participate. ISO 9001:2015 ISO/IEC 27001:2013 (27000 is not a Certification just a guideline, Plse accept the *****) CMMi Level-3 or above ("Certification of group subsidiary should be accepted")	Please see the corrigendum.

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Pre-Bid Resolution					
5	3.1	14	Requesting for addition of clause in 3.Criteria for Evaluation 3.1.Pre-Qualification (PQ) Criteria.	Service Centre Details Requesting you to add the Service Centre Details as: Bidder should have local office in the state of odisha since last 3 years having their service centre and service engineers present at bhubaneswar.	As per RFP.
6	3.1	14	Requesting for addition of clause in 3.Criteria for Evaluation 3.1.Pre-Qualification (PQ) Criteria.	Manpower Details Requesting you to add the Manpower details as: Bidder Should have atleast 100 nos. of Manpower in their payroll with valid EPF and ESIC.	As per RFP
7	3.2[4(c)]	15	Supply of Microsoft 365 F5 License with O365 ATP P1	Kindly note that there is no such product as Microsoft 365 F5. Kindly change this product name to Microsoft 365 E5, which is high functionality product of M365.	Please see the corrigendum.
8				Kindly note that there is no such product as Microsoft 365 F5. Kindly change this product name to Microsoft 365 E5, which is high functionality product of M365.	
9	3.2[4(a,b, c,d,e)]	15	a.Renewal of Microsoft Office 365 E3 License with O365 ATP P1 e.Renewal of Microsoft Office 365 F3 License with O365 ATP P1 (Staging Environment)	Kindly note that 'O365 Advanced Threat Protection (ATP) P1' has been renamed long back as- Defender for O365 P1. The features and Functionalities remains same. Request to kindly change the nomenclature.	Please see the corrigendum.
10				Kindly note that 'O365 Advanced Threat Protection (ATP) P1' has been renamed long back as- Defender for O365 P1. The features and Functionalities remains same. Request to kindly change the nomenclature.	
11	3.2 & 3.3	15 & 16	Technical Evaluation Criteria & Commercial Bid Evaluation	Kindly confirm if this is a QCBS Evaluation process? If not, we would request you to check for the feasibility of putting QCBS Evaluation system to check and ensure capabilities of the Implementation and support service capabilities of the Bidder.	No this is not a QCBS Evaluation process Pls refer Corrigendum

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Pre-Bid Resolution					
12				Kindly confirm if this is a QCBS Evaluation process? If not, we would request you to check for the feasibility of putting QCBS Evaluation system to check and ensure capabilities of the Implementation and support service capabilities of the Bidder.	for Technical Capability and evaluation
13	5.3(4)	22	All the licenses shall be issued in the name of OCAC on behalf of E&IT Department, Odisha.	Kindly confirm our understanding - that OCAC is a Directorate/body under the Electronics & IT Department, Govt of Odisha.	Yes
14				Kindly confirm our understanding - that OCAC is a Directorate/body under the Electronics & IT Department, Govt of Odisha.	
15	5.3(7)	23	Software components: Word, Excel, PowerPoint, Outlook, Access, VISIO in addition to MS teams.	Kindly Note- MS VISIO will be available for the Microsoft 365 E5 Users. Kindly acknowledge to confirm.	Ok.
16				Kindly Note- MS VISIO will be available for the Microsoft 365 E5 Users. Kindly acknowledge to confirm.	
17	5.3(7)	23	"Microsoft 365 ATP P1" add-on license with basic security services for anti-malware, anti-spam, safe links and safe-attachments.	Kindly note that 'Microsoft O365 Advanced Threat Protection (ATP) P1' has been renamed as- Defender for O365 P1. The features and Functionalities remains same. Request to kindly change the nomenclature.	Please see the corrigendum.
18				Kindly note that 'Microsoft O365 Advanced Threat Protection (ATP) P1' has been renamed as- Defender for O365 P1. The features and Functionalities remains same. Request to kindly change the nomenclature.	