ENGAGEMENT OF SYSTEM INTEGRATORS FOR HIRING OF OPERATOR/SUPERVISOR FOR AADHAAR ENROLMENT AND RELATED ACTIVITIES IN ODISHA AS PER "IN-HOUSE" MODEL OF UIDAL RFP REF NO- OCAC-NEGP-UIDAI-0002-2018-23055 (PRE-BID QUERIES) Section SL **Content of RFP requiring Clarification(s)** Points of clarification Response # # **RFP Document Fees:** RFP document can be downloaded from www.enivida.odisha.gov.in, www.ocac.in & 5.9.2.1 1 www.odisha.gov.in. The bidders are Wave of for MSMF As per RFP. required to pay the document Fee of ₹11,200/- (including GST 12%) electronically through e-Nivida portal. As per the Central Government Policy, is there As per RFP. 2 any Exemption to MSME Companies for EMD Whether EMD amount is total 10 Lakhs or 1 Total value of EMD for Lakh per district. Also clarify can we quote for participating in the tender is 3 more than 10 district @ Rs.10,00,000/- EMD. ₹10,00,000/-. Reduce the EMD Amount **Earnest Money Deposit (EMD):** Wave of for MSME As per RFP. An EMD of the value @ ₹10,00,000/- must 5.9.3.1 be paid electronically through e-Nivida Request to give exemption to the companies 5 As per RFP. portal registered under MSME & NSIC. Request to consider the MSME Units / NSIC certificate holder should be exempted from As per RFP. **EMD** Whether local MSME unit exempted from

payment of EMD as per MSME guidelines.

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As per RFP.

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	(PRE-BID QUERIES)					
SL #	Section #	Pg #	Content of RFP requiring Clarification(s)	Points of clarification	Response	
8				Kindly allow other mode of submission of EMD i.e Bank guarantee also.	As per RFP.	
9				Please allow us to submit in BG Form because it is a refundable amount.	As per RFP.	
10	5.9.7.6	21	Submission of Bids:iv. In case of BG bidder should prepare the BG as per the instructions specified in the tender document. The BG in original should be posted/couriered/given in person to the concerned official before the Online Opening of Financial Bid. In case of non-receipt of BG amount in original by the said time, the uploaded bid will be summarily rejected.	EMD in the form of Bank Guarantee will accepted or not. If Yes, then BG Validity.	No. EMD should be furnished through DD (in favor of Odisha Computer Application Centre) or through Online	
11	5.9.12.1	23	Deviations: The Bidder may provide deviation to the contents of the RFP document in the format prescribed format in this RFP (Clause 10.6).	Please explain.	In case the bidder wants to share some better ideas for execution of work at field level by deviating some of the clauses relating to Terms of Reference of the RFP, the bidder may put the same in this "Deviation statement". However, OCAC is the final authority to accept or reject the deviation. In case of rejection of	

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	(PRE-BID QUERIES)					
SL #	Section #	Pg #	Content of RFP requiring Clarification(s)	Points of clarification	Response	
					deviation, the bidder should execute the work as per the scope of work mentioned in RFP.	
12	5.9.12.3	23	Deviations: The Bidders would be informed on the committee's decision on the deviation, prior to the announcement of technical scores. The Bidders would not be allowed to withdraw the deviations submitted without the prior consent of the Purchaser.	Request to include the parameters for technical scores in terms of financial, technical turnover, years of experience in Aadhaar, local presence etc.	As per RFP	
13	6	24	Criteria for Evaluation: Tenders for this contract will be assessed in accordance with Least Cost Selection (LCS i.e. L1) system.	Please amend the criteria for evaluation in accordance with Quality and Cost Based Selection (QCBS) system	As per RFP.	
14	6.1.3	26	Pre- Qualification Criteria Business Experience: Bidder should be in operation for at least 5 Financial years as on 31 March 2023	Please clarify whether the Bidder Operations/ Presence in last 5 Financial years should be in Odisha State as an Aadhaar enrolment Agency/Service Integrator under State	Bidders' operation as EA/SI is not mandatory for this clause.	

ENGAGEMENT OF SYSTEM INTEGRATORS FOR HIRING OF OPERATOR/SUPERVISOR FOR AADHAAR ENROLMENT AND RELATED ACTIVITIES IN ODISHA AS PER "IN-HOUSE" MODEL OF UIDAL RFP REF NO- OCAC-NEGP-UIDAI-0002-2018-23055 (PRE-BID QUERIES) SL Section **Content of RFP requiring Clarification(s)** Points of clarification Response # Registrar. Request to consider average annual turn Over to 3 Crores in last 3 years and the turnover should be data digitization or manpower 15 services or fix the financial criteria with No of **Average Annual Turnover:** centers applied to work Annual average Turnover during last three 1. Financial year ending 31st March 2023 financial years ending on 31st March 2023 should be change to 31st March 2022. As the should be minimum of Rs. 5 Crores and out last date for fy 2023 is 31st Sep. for of which at least ₹2 crore from Aadhaar preparation of audited accounts & filing the 16 enrolment and related activities. return.2. Turnover of rupees 2 crore from Please refer the corrigendum. 6.1.4 26 Aadhaar enrolment & related activities. **Documents Required:** Request to reduce to rupees 1 crore. Certificate from the statutory auditor / Reduce Annual Average Turnover from Chartered Accountant. Aadhaar enrolment and related activities from 17 (This certificate must clearly mention the ₹1.5 crore to ₹1 crore turnover of bidder as well as turnover on 1. Our request financial year ending on 31st account of Aadhaar enrolment activities.) March2022. 2. Our request to reduce Annual average turn 18 over from Aadhaar enrolment and related

activities at least Rs 50 LAKHS TO Rs 70 LAKHS

ENGAGEMENT OF SYSTEM INTEGRATORS FOR HIRING OF OPERATOR/SUPERVISOR FOR AADHAAR ENROLMENT AND RELATED ACTIVITIES IN ODISHA AS PER "IN-HOUSE" MODEL OF UIDAL RFP REF NO- OCAC-NEGP-UIDAI-0002-2018-23055 (PRE-BID QUERIES) Section SL Points of clarification **Content of RFP requiring Clarification(s)** Response # # from Aadhaar enrolment and related activities Turnover of company should be minimum 50 crores to run such project which is 19 combination of both CAPEX and OPEX investment. 1.Our request financial year ending on 31st March2022. 2. Our request to reduce Annual average turn over from Aadhaar enrolment and related activities at least Rs 50 LAKHS from Aadhaar 20 enrolment and related activities. 3. Also average annual turn over last 3 FY Ending on 31 st march 2022 should be minimum 4crore Please allow us to submit Certificate from Statutory Auditor /CA only because it varies amount therefore our registrar is not ready to 21 write our revenues yearly amount. If possible

then we may also submit last three years

Invoice. Please consider it.

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	(PRE-BID QUERIES)				
SL #	Section #	Pg #	Content of RFP requiring Clarification(s)	Points of clarification	Response
22	6.1.5	26	Net Worth: The net worth of the bidder in the last three financial years, ending on 31st March 2023 should be positive.	The net worth of the bidder in the last three financial year should be 31st March 2022 instead of 31st march 2023.	As per RFP. Provisional certificate issued by CA for the FY-2023 will also be considered. The certificate must contain Chartered Accountant with the name of CA, registration number, signature and stamp.
23			Presence in Odisha (Manpower): 1. The bidder should have presence in Odisha with at least 50 employees in its	Request to consider to 100 UIDAI certified technical manpower with experience to provide Aadhaar enrolment service.	
24	6.1.6	26	payroll. 2. The bidder should have at least 150 UIDAI certified technical manpower with experience to provide Aadhaar enrolment service.	We Blue3 IT Solutions Pvt Ltd Hyderabad are running Aadhaar seva Kendra's in Andhra Pradesh. Telangana and Karnataka. We are giving end to end services under State Bank of India. So, request you to consider our presence are not in Odisha to participate in this tender.	Please refer the corrigendum.
25			Documents Required: a. A Self Certified letter by authorized signatory & latest EPF Challan (any month	We request you to modify clause as per below:The bidder should have presence in Pan India with at least 50 employees in its payroll	
26			during last 6 months) b. Declaration with Operator Details with UIDAI Certificate number and Certificate issued by any Registrar of UIDAI (must be	We have more than 500 Manpower on Payroll but there is no manpower in Orissa state. Please allow us total manpower in across India.	

ENGAGEMENT OF SYSTEM INTEGRATORS FOR HIRING OF OPERATOR/SUPERVISOR FOR AADHAAR ENROLMENT AND RELATED ACTIVITIES IN ODISHA AS PER "IN-HOUSE" MODEL OF UIDAI. RFP REF NO- OCAC-NEGP-UIDAI-0002-2018-23055

(PRE-BID QUERIES) Section SL **Content of RFP requiring Clarification(s)** Points of clarification Response Since minimum requirement for this project is issued within last 6 months w.e.f. 31.07.2023) mentioning the no of to deploy 300 kits, we suggest that manpower. 1. The bidder should have at least 500 27 employees in its payroll and incase of award, Bidder will be responsible for deployment of manpower on payroll in the state of Orissa. Pls Clarify 28 **Knowledge of Aadhaar Enrolment and its** Request to consider The bidder (or its subsidiary company/partner) should have prior ecosystem: 1. The bidder (or its subsidiary 29 experience as an Enrolment Agency of UIDAI company/partner) should have prior and must have generated at least 20 Lakhs experience as an Enrolment Agency of UIDAI Aadhaar throughout India and must have generated at least 50 Lakhs 1. The bidder request to consider, the bidder Aadhaar throughout India. It includes only should have prior experience as an 6.1.7 subsidiary of the parent firm. enrolment agency of UIDAI. Request to Please refer the corrigendum. 2. The bidder should not be one of the remove subsidiary company/partner as registrar appointed by UIDAI for Aadhaar because consortium is not allowed in the bid. 30 Enrolment. 2. Request to remove subsidiary company 3. The bidder should have prior experience /partner of for at least 3 years as a manpower the bidder. outsourcing agency/ System Integrator for 3. Request to add experience in Aadhaar Aadhaar enrolment activities under any enrolment & related activities in Odisha due to

ENGAGEMENT OF SYSTEM INTEGRATORS FOR HIRING OF OPERATOR/SUPERVISOR FOR AADHAAR ENROLMENT AND RELATED ACTIVITIES IN ODISHA AS PER "IN-HOUSE" MODEL OF UIDAL RFP REF NO- OCAC-NEGP-UIDAI-0002-2018-23055 (PRE-BID QUERIES) Section SL **Content of RFP requiring Clarification(s)** Points of clarification Response # geographical knowledge, language & State Registrar under UIDAI throughout mobilizing resources. Must have done India. minimum 5 lakh Aadhaar in Odisha. **Documents required:** a. Relevant proof must be submitted. (Details must be available in https://eaportal.uidai.gov.in/uidwebportal/ dashboard.do) Considering the importance and priority with respect to our geographical location and local b. Copy of certificate from the State language, It is a request to add one sub-clause 31 Registrar. under this clause so that bidder must have done Aadhaar enrollment in Odisha. c. In case the subsidiary company/partner of Our request to change the bidder should have the bidder was empanelled as enrollment prior experience as an Enrolment Agency of agency of bidder, documentary evidence 32 UIDAI and must have generated at least against the relationship must be submitted 50Lakhs Aadhaar throughout India and at least 5 Lakhs Aadhaar generated in Odisha. Kindly clarify proper justification. (N.B: Whereas in Page no.6 it is cleared that 33 Joint venture or consortium nis not allowed) Our request to change the bidder should have prior experience as an Enrolment Agency of

UIDAI and must have generated at least

34

ENGAGEMENT OF SYSTEM INTEGRATORS FOR HIRING OF OPERATOR/SUPERVISOR FOR AADHAAR ENROLMENT AND RELATED ACTIVITIES IN ODISHA AS PER "IN-HOUSE" MODEL OF UIDAL RFP REF NO- OCAC-NEGP-UIDAI-0002-2018-23055 (PRE-BID QUERIES) Section SL **Content of RFP requiring Clarification(s)** Points of clarification Response # 50Lakhs Aadhaar throughout India and at least 5 Lakhs Aadhaar generated in Odisha. Please allow us to submit our Invoice against for 50 Lakhs Enrolment Proof Because our 35 registrar is not ready to write total enrolment done because of from beginning to end audit is required. 1. Prior experience clause is fine but as enrolment agency to execute project is not compulsory as normally Govt nodal department is enrolled as enrolment agency and they ask service provider to work under them. We have 400+ kits running in Punjab for 36 Punjab Seva Kendra project in which Registrar is FCS and Enrolment agency is Punjab State e-

Governance Society (PSEGS)

similarly we are doing Aadhaar activity in

Karnataka and enrolment agency is Directorate of Electronic Delivery of Citizen Services (EDCS)

and

RFP REF NO- OCAC-NEGP-UIDAI-0002-2018-23055

SL #	Section #	Pg #	Content of RFP requiring Clarification(s)	Points of clarification	Response
37				Our company, IPS e Services Pvt Itd was an EA with EA ID 1492 empaneled by UIDAI till 2017 and generated close to 14 lakhs of Aadhaar. We request you to kindly include the no. of Aadhaar generation as ecosystem partner (Aadhaar Operator and Kit providing agency) after 2017. We as a company have generated more than 1.5 Crore of Aadhaar as EA as well as an agency providing Aadhaar Operator-cumsupervisors with Aadhaar Kit and tech support as an Aadhaar ecosystem partner with multiple PSU Banks, state governments, etc. We are working in 24 states / UT's across India including Odisha which means we understand the dynamics of this work. Hence request to include this suggestion of ours.	
38			Bidders are required to consider following conditions before quoting the bidding price:	Reduce OCAC/EA's Administrative Cost for Enrollment from "30% to 35%" to "20% to 25%" of cost/fee (inclusive tax)	As per RFP.
39	6.2.4	28	a. OCAC / EA's Administrative Cost for an enrolment will be: between "30% to 35%" of cost/fee (inclusive tax) to be "received from UIDAI" or "collected from residents" against	This cluse of cost/fee (inclusive tax) to be "received from UIDAI" or "collected from residents" against an enrolment would you request for ratio of 25% to 30%. Moreover	As per RFP.

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participation, we hereby request you to consider the lowest value i.e; 3% of Contract

ENGAGEMENT OF SYSTEM INTEGRATORS FOR HIRING OF OPERATOR/SUPERVISOR FOR AADHAAR ENROLMENT AND RELATED ACTIVITIES IN ODISHA AS PER "IN-HOUSE" MODEL OF UIDAL RFP REF NO- OCAC-NEGP-UIDAI-0002-2018-23055 (PRE-BID QUERIES) Section SL **Content of RFP requiring Clarification(s)** Points of clarification Response Value. 46 Our Request in Security Fee in Bank Guaranty As per RFP. 1. Pre-Enrolment security fee can be paid through BG or FDR or only by DD? Request to consider FD pledged in favour of OCAC. Bidder shall only transfer the 47 funds. 2. Pre-Enrolment security fee @ 50,000 per As per RFP. new kit (About 2 years old). **Pre-Enrolment Security Fee:** Is it from the date of purchase of the kit or The selected Bidders shall be required handing over the kit to SI? transfer "Pre-Enrolment Security Fee" @ 7.7.2.1 Reduce it to ₹20,000/- per New Kit as Kits are ₹50,000/- per new kit (about 2 year old) or 2 to 5 years Old and now problems are As per RFP. 48 @₹10,000/- per old kit (more than 2 year showing in those kit while enrollment. old) or ₹5,000/- per Tab. Reduce "Pre-Enrolment Security Fee" @ ₹25,000/- per new kit (about 2 year old) or 49 As per RFP. @₹10,000/- per old kit (more than 2 year old) or ₹5,000/- per Tab Would you request for ₹ 20,000 instant of ₹

50,000

Similar for old kit "Nill" instead of ₹ 10000 For Tab cost is "Nill" Instead of ₹ 5000

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As per RFP.

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SL #	Section #	Pg #	Content of RFP requiring Clarification(s)	Points of clarification	Response
51				We hereby request to kindly clarify it will be mandatory to take departments kits for execution of this project or SI can use their own kits.	Receiving kit from OCAC is mandatory.
52				Need to clarify who will provide Document Verifier & screener	SI has to provision document verifier & screener as per UIDAI norms
53	8.1.2	33	Scope of Work: Overview: xii.Provision of document verifier & screener as per UIDAI norms.	Please share the detailed guideline for verifier; who will provide the verifier when agency would have list of verifier & in the absence of verifier what steps agency need to follow.	Please refer: https://uidai.gov.in/en/298- english-uk/faqs/enrolment- update/enrolment-partners- ecosystem-partners/2023-who-is- a- verifier.html#:~:text=The%20auth entication%20of%20documents% 20submitted,form%20filled%20b y%20the%20resident.
54			xvii. Responsible for all travel, lodging cost	Need to Clarify	SI is responsible for all travel, lodging cost during enrolments in
55	8.1.2	33	during enrolments in the camp mode/mobile centers.	Would like to request you please arrange this cost from the respect department if camp is going to establish in remote area	the camp mode/mobile centers, however local government officials may facilitate the requirement as per feasibility
56	8.1.3	34	a. Process for Document Handover to DMS	Please check this cluse again as it was the part	Please refer the corrigendum.

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	(PRE-BID QUERIES)					
SL #	Section #	Pg #	Content of RFP requiring Clarification(s)	Points of clarification	Response	
			agency.	of old process		
57	8.1.14	36	Scope of Work: Depending upon the demand from residents and after getting approval from district administration/ OCAC/ UIDAI, SI may be allowed to keep counters at the EC open beyond office working hours and on holidays for catering to Residents. The extended opening hours and days will have to be decided in advance and in concurrence with district administration/ OCAC/ UIDAI.	In few instances the enrolment done with district administrative approval at a specified location caused penalties by UIDAI, request this point needs to be addressed properly	The extended opening hours and days will have will be decided in concurrence with district administration/ OCAC/ UIDAI.	
58	8.2.2	36	Requirement of Manpower at EC: SI Should pay the salary to the operator monthly basis.	Clarification Required Salary System of Operator.	The manpower employed by SI on its payroll shall be deployed by SI for executing operations, management and maintenance of EC.	
59				Would you like to relax this cluse if invoice clearing from registrar gets delay.	As per RFP.	

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	(PRE-BID QUERIES)				
SL #	Section #	Pg #	Content of RFP requiring Clarification(s)	Points of clarification	Response
60	8.5.4	38	The process of operation of EC shall be as per below guidelines: a. Residents shall move to Screeners for preverification. b. After pre-verification done by the Screener, residents shall move to Verifier for verification of the documents carried/submitted by the resident as prescribed by UIDAI / OCAC in Enrolment / Update form for the purpose.	Clarification Required for Screeners and Verifiers.	SI has to provision document verifier & screener as per UIDAI norms
61	8.6.1	39	Other requirments:	The kits which will be provide to SIs by OCAC will be used in different blocks/ULBs in all districts. What are the modalities of repair & maintenance of those kits? Whether OCAC will do the AMC for those kits or it is SIs scope?	After expire of the warranty of the new kits, SI is responsible for maintenance of the kits.
62			Other requirments:	Clarification required for the process of sharing Districts among SI	OCAC will distribute the kits (Block/ULB) among the successful
63	8.6.5	39	One SI would be assigned one district in order to ease out and for better coordination	Please clarify this point how many districts/ kits will be allowed to one SI	bidders participating in the bid. Preferably, distribution would be done with mutual consent of successful bidders and OCAC.
64	8.7.3	39	Geographical Scope: Award of contract will be done Block/ULB wise. Any bidder participating in this bid	plz clarify	OCAC will distribute the kits (Block/ULB) among the successful bidders participating in the bid.

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	(PRE-BID QUERIES)				
SL #	Section #	Pg #	Content of RFP requiring Clarification(s)	Points of clarification	Response
65			must have to deploy atleast 300 resources in minimum 10 districts.	Please clarify this point how many districts/ kits will be allowed to one SI	However, any bidder participating in this bid must have the capacity to deploy at least 300 resources in minimum 10 districts as per the orders of OCAC.
66			Payment Term: The payment would be reconciled and released to SI only after receipt of the	Penalty imposed by UIDAI - Proof of penalty impose need to be disclosed and there should be capping in the penalty amount.	Details of penalty imposed by
67	9.11.2	44	payment from UIDAI. All payments are subject to deductions of any amount for which the "SI/resource of SI" is liable as per the penalty imposed by UIDAI, if any.	Not Clear	UIDAI is available in the UIDAI portal.
68	9.11.3	44	Payment Term: a. Penalties and deductions as defined in Scope of work, if any applicable	Penalties and deduction should be communicated monthly once with proper reason which will enable SI to collect/recover penalty without litigation.	OCAC can communicate the details of penalty imposed by UIDAI only after receipt of the information from UIDAI.
69	9.11.5	44	Payment Term: The Purchaser shall make the payment within 30 days of receiving the invoice (complete in all aspects) from the SI.	Not Clear	Payment can only be released subject to compliance of the terms & conditions stated in the RFP.

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	(PRE-BID QUERIES)					
SL #	Section #	Pg #	Content of RFP requiring Clarification(s)	Points of clarification	Response	
70	9.11.6	44	Payment Term: All Calculation will be done on a monthly basis but reconciliation to be made on a quarterly basis. The SI shall submit the invoice for payment when the payment is due as per the agreed terms on "Quarterly basis".	Request for reconciliation to be made by monthly instead of quarterly as well as invoice for payment to SI by monthly.	As per RFP.	
71		57	SI cost including TAX	Both are contradictory, request for	Please refer the corrigendum.	
72		37	1. Bid price will be exclusive of all taxes	rectification.	Trease refer the configuration.	
73				Request to reduce administrative cost from 30%-35% to 25%-30%.	As per RFP.	
74	10.4.2	58	Cost summary: 6(a). OCAC / EA's Administrative Cost for an enrolment will be: between "30% to 35%" of cost/fee (inclusive tax) to be "received from	OCAC / EA's Administrative Cost for an enrolment will be: between "20% to 25%" of cost/fee (inclusive tax) to be "received from UIDAI" or "collected from residents" against an enrolment.	As per RFP.	
75			UIDAI" or "collected from residents" against an enrolment.	OCAC / EA's Administrative Cost for an enrolment will be: between "15% to 20%" of cost/fee (inclusive tax) to be "received from UIDAI" or "collected from residents" against an enrolment.	As per RFP.	

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	(PRE-BID QUERIES)				
SL #	Section #	Pg #	Content of RFP requiring Clarification(s)	Points of clarification	Response
76			Cost summary:(c). In case, the quoted cost inclusive of taxes falls behind the limit, OCAC reserves the right either to reject the bid or to ceil the cost to: 35% of cost/fee (inclusive tax) to be "received from UIDAI" or "collected from residents" against an enrolment.	Request to ceil the cost from 35% to 30%	Please refer the corrigendum.
77				We kindly request that you consider the inclusion of ISO certificate and CMMI Level 5 accreditation in the evaluation criteria for the tender process. This will enable you to make a well-informed decision and understand the added value of company can bring to the project.	As per RFP.
78			Last date of submission of Bid is 09/08/2023, 11 AM in e-Nivida Portal	we request you to kindly extend the date of tender submission if the changes suggested by us are accepted by the committee, we are requesting this extension as the RFP is very exhaustive and needs time to prepare, hence please extend the date of submission for at least two weeks from the last date of submission.	Please refer the corrigendum.

RFP FOR ENGAGEMENT OF SI FOR AADHAAR ENROLMENT IN ODISHA (RFP REF NO- OCAC-NEGP-UIDAI-0002-2018-23055) CORRIGENDUM

SL#	Clause No.	Existing Clause	Revised Clause
	/ Page No.		
1.	5.9.12.3	5.9.12.3 The Bidders would be informed on the committee's	Deleted
	Page 23	decision on the deviation, prior to the announcement of technical	
		scores. The Bidders would not be allowed to withdraw the	
		deviations submitted without the prior consent of the Purchaser.	
2.	6	<u>Criteria for Evaluation</u>	Deleted
	Page 24	Technical Bids of only the successful pre-qualifiers will be opened	
		for evaluation and bidders securing more than 70% marks in the	
		technical evaluation will only be considered for	
		further financial bid evaluation	
3.	6.1.4-	Average Annual Turnover:	Average Annual Turnover:
	Page. 26	Annual average Turnover during last three financial years ending	Annual average Turnover during last three financial years ending
		on 31st March 2023 should be minimum of Rs. 5 Crores and out of	on 31st March 2023 should be minimum of Rs. 5 Crores and out
		which at least ₹2 crore from Aadhaar enrolment and related	of which at least ₹75 Lakh from Aadhaar enrolment and related
		activities.	activities.
		<u>Documents Required:</u>	Documents Required:
		Certificate from the statutory auditor / Chartered Accountant.	1. Certificate from the statutory auditor / Chartered Accountant
		• (This certificate must clearly mention the turnover of bidder as	with the name of CA, registration number, signature and stamp.
		well as turnover on account of Aadhaar enrolment activities.)	(This certificate must clearly mention the turnover of bidder as
			well as turnover on account of Aadhaar enrolment activities.)
			Provisional turnover/certificate issued by CA for the FY-2023 will

SL#	Clause No.	Existing Clause	Revised Clause
	/ Page No.		
			also be considered.
			2. Balance sheet of respective year. (Provisional balance sheet of
			FY 22-23 shall be accepted)
4.	6.1.6-	Presence in Odisha (Manpower):	Presence in Odisha (Manpower):
	Page. 26	1. The bidder should have presence in Odisha with at least 50	1. The bidder should have presence in Odisha with at least 50
		employees in its payroll.	employees in its payroll.
		2. The bidder should have at least 150 UIDAI certified technical	2. The bidder should have a pool of at least of 150 UIDAI certified
		manpower with experience to provide Aadhaar enrolment service.	technical manpower with experience to provide Aadhaar
			enrolment service. These resources should be local operators
		Documents Required:	from at least 5 different districts of Odisha and must know both
		a. A Self Certified letter by authorized signatory & latest EPF	English and Odia typing.
		Challan (any month during last 6 months)	
		b. Declaration with Operator Details with UIDAI Certificate number	<u>Documents Required:</u>
		and Certificate issued by any Registrar of UIDAI (must be issued	a. A Self Certified letter by authorized signatory & latest EPF
		within last 6 months w.e.f. 31.07.2023) mentioning the no of	Challan issued from EPFO located within Odisha (any month
		manpower.	during last 6 months)
			b. The bidder should certify and furnish the list of operators
			including name, Aadhaar number, UIDAI Certificate number,
			districts and block they belong to, etc on their letter head as well
			as in excel format.
			OCAC reserves right to verify the operator details from UIDAI.
5.	6.1.7.	Knowledge of Aadhaar Enrolment and its ecosystem:	Knowledge of Aadhaar Enrolment and its ecosystem:
	Page. 26	1. The bidder (or its subsidiary company/partner) should have prior	1. The bidder (Principal investment holding company or any of its
		experience as an Enrolment Agency of UIDAI and must have	group operating companies) should have prior experience as an
		generated at least 50 Lakhs Aadhaar throughout India. It includes	Enrolment Agency of UIDAI and must have generated at least 50

SL#	Clause No.	Existing Clause	Revised Clause
	/ Page No.		
		subsidiary of the parent firm.	Lakhs Aadhaar throughout India.
		2. The bidder should not be one of the registrars appointed by	2. The bidder should not be one of the registrars appointed by
		UIDAI for Aadhaar Enrolment.	UIDAI for Aadhaar Enrolment.
		3. The bidder should have prior experience for at least 3 years as a	3. The bidder should have prior experience for at least 3
		manpower outsourcing agency/ System Integrator for Aadhaar	consecutive years (as on 31.03.2023) as a manpower outsourcing
		enrolment activities under any State Registrar under UIDAI	agency/service provider/ System Integrator for Aadhaar
		throughout India.	enrolment activities under any State Registrar under UIDAI
			throughout India.
		<u>Documents required:</u>	
		a. Relevant proof must be	<u>Documents required:</u>
		submitted.	1. Relevant proof must be submitted.
		(Details must be available in	For 50 Lakh Aadhaar: (Details must be available in
		https://eaportal.uidai.gov.in/uidwebportal/dashboard.do)	https://eaportal.uidai.gov.in/uidwebportal/dashboard.do)
		b. Copy of certificate from the State Registrar.	2. Declaration from bidder regarding registrar.
			3. Copy of certificate from the State Registrar.
		c. In case the subsidiary company/partner of the bidder was	
		empanelled as enrollment agency of bidder, documentary evidence	(In case the bidder is a group operating company: Documentary
		against the relationship must be submitted	evidence of relationship between the Principal investment
			holding company and the bidder)
6.	8.1.3	a. Process for Document Handover to DMS agency.	This clause has been deleted.
	Point-a		
	Page. 21		

SL#	Clause No.	Existing Clause	Revised Clause
	/ Page No.		
7.	10.4.2.1	The bid price will be exclusive of all taxes and levies and shall be in	The bid price will be inclusive of all taxes and levies and shall be in
	Page.57	Indian Rupees.	Indian Rupees.
8.	Clause:	In case, the quoted cost inclusive of taxes	This clause has been deleted.
	6.2.4.b,		
	6.2.4.c,		
	10.4.2.6.b,		
	10.4.2.6.c,		
	10.4.2.6.d,		
9.	6.2.4,	New Clause	New Clause
	10.4.2.6		In case, the quoted cost inclusive of taxes exceeds/falls behind
			the limit (As per Clause 6.2.4.a / 10.4.2.6.a), OCAC reserves the
			right either to reject the bid or to ceil the cost to:
			Maximum administrative cost of OCAC from all
			enrolments at 35%
			Minimum administrative cost of OCAC from all enrolments
			at 30%

Revised Tender Schedule

SL#	Event	Schedule
1	Last date and time for Submission of Bid	18/08/2023, 12 PM
2	Opening of Pre-qualification & Technical bids	18/08/2023, 12.30 PM
3	Opening of Financial bids	To be intimated later

Other Terms and conditions remain unchanged