

Pre-bid compliance sheet for Selection of Service Provider for Design, Development, Implementation, Training and Maintenance Support of Unified Automation System (UAS) for Odisha School Education Programme Authority (OSEPA), Government of Odisha

(RFP No.: OCAC-TE-15/2022/ENQ/23018)

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
1	RFP Vol.II: Section-2 Scope of Work Section 2.1 Overview Point-b Page-8/29	Extended MIS Application will integrate with the new Unified Web Portal for relevant functions. It is envisaged that going forward, the Integrated Web Portal should be the only application for OSEPA. Service Provider will handle the integration and transition to the Unified Web Portal.	Kindly clarify whether the envisaged system is required to replace all the existing systems or only an integration has to be carried out between legacy applications and the envisaged application. In case the plan is to replace the existing applications, kindly share the complete scope of all such applications	Unified Automation System (UAS) to contain all features. Details will be shared at the time of System study
2	RFP Vol.II: Section-2 Scope of Work Section 2.1 Overview Point-f Page-8/29	Integration with BSE (O) Application, SAMS, State Scholarship Portal etc.	Kindly elaborate whether APIs for the same will be provided to the service provider or not. Also state the technology landscape of these apps. Along with the purpose of integration with the same.	APIs will be provided to the Service Provider. Other details will be shared at the time of System study
3	RFP Vol.II: Section-2 Scope of Work Section 2.6 Capacity Building & Go-Live Page-11/29	OCAC/ OSEPA will facilitate the training space & related logistics i.e. Physical and IT infrastructure for attendees during the Capacity Building Session	Kindly share the number of trainees and types of trainees i.e. their profiles, experience level etc. which shall be helpful in formulating training strategy and training content.	Train the trainer method will be adopted, Capacity building team will be deployed there for 2 years, see the Vol II for more details.
4	RFP Vol.II: Section-2 Scope of Work Section 2.5 Data Migration Page-10/29	Ensure accuracy and completeness of the migrated data.	Kindly clarify if the data needs to be cleaned for migration, and also share the size of the existing databases which need to be ported to the new/envisaged application	Will be provided at the time of system study. The database is up and running in Realtime

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5	RFP Vol.II: Section 3.1.27 e-Learning Platform for Student Pg-23/29	e-Learning Platform for Students	Kindly clarify whether it is the vision of the department to provide a player for playing the video content also.	NO
6	RFP Vol.II: Section 3.1.33: Mobile Application Page-24/29	Mobile Application	The mobile application is supposed to be developed in native platform or hybrid. Kindly clarify	Hybrid
7	RFP Vol.II: Section 4: Project Timelines Page 26/29	Expected Project Timelines:	It is our humble request that the stated timelines of 6 months are too less for a project of this size and complexity hence, we' d urge the department to increase the timelines to at least 12 Months for Go-Live	NO CHANGE Due to time constraint, The RFP looking for the Service Provider who has already implemented the similar solution so that timeline can be adhere.
8	RFP Vol.I: Section 6.1 Pre-Qualification Criteria: Pt. c) Sales Turnover Pg 17/36	Average Sales Turnover from IT/ ITeS must be Rs. 35 Crores in last three financial years ending at 31st March 2022.	In order to attract sizeable companies having considerable experience in software development, we hereby request you to raise the turnover requirement from INR 35 Cr. To INR 80 Cr.	NO CHANGE, AS PER RFP
9	RFP Vol.I: Section 6.1 Pre-Qualification Criteria: Pt. f) Technical Capability Page-17/36	The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date and value specified below. – 1 project not less than 25 Cr. OR – 2 projects not less than 20 Cr. each OR – 3 projects not less than 15 Cr. Each	It is our humble submission that this clause is restrictive and should be diluted to allow interested companies which are reputed and have sizeable previous work to bid. The clause should be modified as below:- "The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 7 years as on bid submission date and value specified below. – 1 project not less than 20 Cr. OR – 2 projects not less than 15 Cr. each OR – 3 projects not less than 10 Cr. each	NO CHANGE, AS PER RFP

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10	RFP Vol.I: Section 6.1 Pre-Qualification Criteria: Pt. g) Similar Experience Page-17/36	The bidder must have successfully completed at least one state wide rollout/Nationwide roll out of projects relevant to the Education domain for any Govt. Department / Government Agency / PSU in India during last 5 years as on bid submission date having project cost more than 10 cr as on bid submission date.	It is our humble submission that this clause is restrictive and should be diluted to allow interested companies which are reputed and have sizeable previous work to bid. Kindly modify as "The bidder must have successfully completed at least one state wide rollout/Nationwide rollout of projects relevant to the education domain for any Govt. Department / Government Agency / PSU in India during last 7 years as on bid submission date having project cost more than 10 cr as on bid submission date"	NO CHANGE, AS PER RFP
11	RFP Vol.I: Section 6.2 Technical Evaluation Scoring Matrix a) Organization Strength & Resource Strength Pt. i) Page-19/36	Average Annual turnover from IT/ ITeS project in last 3 years \geq 35 Cr: 3 Marks [Additional 1 mark for additional 5 crore subject to maximum 5 marks]	Since we have proposed to increase the benchmark for min. average annual turnover from INR 35 Cr. To 80 Cr.; we hereby propose a corresponding change in the technical evaluation criteria as below:- Average Annual turnover from IT/ ITeS project in last 3 years \geq 80 Cr: 3 Marks [Additional 0.5 mark for additional 10 crore subject to maximum 5 marks]	NO CHANGE, AS PER RFP
12	RFP Vol.I: Section 6.2 Technical Evaluation Scoring Matrix a) Organization Strength & Resource Strength Pt. iii) Page-19/36	The bidder must have at least 50 full time technical resources in its payroll as on date of submission of bid. – \geq 50 Resources: 3 Mark [Additional 1 mark for additional 20 resources subject to maximum 5 marks]	Since this is a sizeable project and the objective is to attract larger organizations having adequate bench strength to bid, we hereby propose to increase the minimum benchmark of technical resources to at least 150. The said clause can be modified as depicted below:- The bidder must have at least 150 full time technical resources in its payroll as on date of submission of bid. – \geq 150 Resources: 3 Mark [Additional 1 mark for additional 20 resources subject to maximum 5 marks]	NO CHANGE, AS PER RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
13	RFP Vol.I: Section 6.2 Technical Evaluation Scoring Matrix b) General e-Governance Experience Pt. i) Page-19/36	The bidder must have successfully implemented e-Governance projects of minimum value of 15 Cr. for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date – Each Project 2.5 marks max up to 05 marks.	It is our humble submission that this clause is restrictive and should be diluted to allow interested companies which are reputed and have sizeable previous work to bid. The clause should be modified as below: - The bidder must have successfully implemented e-Governance projects of minimum value of 15 Cr. for any Government Department / Government Agency / PSU in India during last 7 years as on bid submission date – Each Project 2.5 marks max up to 05 marks.	NO CHANGE, AS PER RFP
14	General	-	We have observed that in some PQ & TEC clauses, experience within 5 years has been sought while in other clauses experience within 10 years has been sought. It is our request to make this clause uniform to 7 years across all pre-qualification & technical evaluation clauses.	Please refer Corrigendum
15	General	-	Since the concurrent & peak user load along with the number of database tables and entries is going to be humungous, we hereby propose that a provision for enterprise class database (with clustering support) should be made mandatory and a line item for database licenses should be added in the financial bid format/bill of quantity along with OEM Authorization	NO CHANGE, AS PER RFP
16	General	-	Kindly clarify if the application has to be made in English language only or Odia also.	Portal to be in English and Odia
17	RFP Vol.I: Section 6.1 Pre-Qualification Criteria: Pt. k) OEM MAF Page-18/36 & Page-27/26	The bidder should submit an OEM MAF as part of bid submission	Kindly clarify that the OEM Authorization form/letter has to be submitted for which solution component.	FOR ANALYSTICAL TOOL AND ALSO FOR ANY ENTERPRISE SOLUTION PROPOSED BY SI

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18	General	-	Please indicate the envisaged peak load and concurrent user load numbers so that same can be factored in designing of solution architecture and estimates	Concurrent users between 20k to 25k
19	Section 6.2 : Technical Evaluation Scoring Matrix Clause: c. Similar Experience Sl.No: ii Page No: 20	The bidder must have successfully implemented at least one state wide/ Nationwide rollout of projects relevant to educational domain in India having implemented in minimum 1,000 educational institutions. 1000 educational institutions – 7 marks For each additional 200 institutions beyond 1000 – 1 mark	We would request to amend the clause as below: The bidder must have successfully implemented at least one state wide/ Nationwide rollout of projects relevant to Educational/ IT/ITES/ Software implementation domain in India having implemented in minimum 1,000 educational institutions/ Virtual class room /Smart class room. 1000 educational institutions/ Virtual Class room – 7 marks For each additional 200 institutions beyond 1000 – 1 mark	NO CHANGE AS PER RFP
20	Section 6.2 : Technical Evaluation Scoring Matrix Clause: C. Similar Experience Sl.No: iii Page No: 20	The bidder must have successfully completed state wide/ Nationwide rollout of projects relevant to the academic assignment/education domain and the application should be Up & running for a period of at least 3 Years 3 years – 3 marks For each additional year (beyond 3 year) – 1 mark	We would request to amend the clause as below: The bidder must have successfully completed state wide/ Nationwide rollout of projects relevant to the academic assignment/education/ IT/ITES/software implementation domain and the application should be Up & running for a period of at least 3 Years 3 years – 3 marks For each additional year (beyond 3 year) – 1 mark	NO CHANGE AS PER RFP
21	Additional Query	Additional Query	We would like to clarify whether Local Partner means Sub-contractor or JV.	Local partner as defined in Odisha ICT policy 2022
22	Additional Query	Additional Query	We would request you to kindly allow Consortium/JV for this tender	NO CHANGE AS PER RFP
23	Vol-II, Section 1.1, Page-6	During the System study time, OSEPA will share all relevant project artifacts of the existing applications such as SRS, System Design, Databases, Source code etc. with the selected Service Provider. OSEPA will demonstrate the existing applications /	As per the scope of work, there are already 11 applications that have been running for a long time. Hence, we would request the client to give at least 5 months for the takeover process, which will help the selected bidder understand the process and requirements.	NO CHANGE AS PER RFP

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		databases to the selected Service Provider for assessment and devising a strategy to integrate with Integrated Portal. Service Provider will be explained about the existing applications, identify the features that need to be developed/ customized in the new portal.		
24	Vol-II, Section- 1.2, Objective, Page-7	Through Unified Automation System (UAS), OSEPA envisages to bring together all applications into one framework using latest technologies and achieve the following objectives:	We assume that the existing applications mentioned in this RFP are fully operational. The selected Bidder shall integrate the existing application with the proposed unified application only. Kindly confirm. We assume that the development of the APIs in the existing application for the purpose of integration shall be the responsibility OCAC/Department.	UAS Will take up all the application features, once UAS is UP and RUN with all the features then other application will stop gradually.
25	Vol-II, Section- 1.2 (o), Objective, Page-7	Set up centralized helpdesk to facilitate better turnaround time for issue resolution	Request the client to kindly give following details on the Helpdesk requirement. 1. Who will provide the Helpdesk resources? 2. No. of Helpdesk Executives to be deployed 3. Helpdesk location 4. Timing of Help desk 5. We assume that the necessary non-IT and IT infrastructure required to setup the helpdesk shall be provisioned by client. The selected bidder shall deploy dedicated resources. kindly confirm.	Command control centre is already there at department, The Capacity building team which will be deployed at OSEPA will train them, The SP will provide the ticketing tool software to them.
26	Vol-II, Section 1.2 (e) , Page-7	Smart Card Interface for all school-based transactions, to be used by Teachers and Students	We assume the provisioning and facilitation of smart cards (card preparation, printing and card reader hardware) for teachers and students are the responsibility of OCAC/OSEPA. The successful bidder shall only capture the card information in the system. However, the integration between the smart card and the proposed application will be done by the bidder. Kindly confirm.	On current scope the SP will only make provision to capture card information on the system, Later department may decide to integrate this with CARDS.

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27	Vol-II, Section-2.3.2, (e) , Page-9	Carry out the annual periodic audit & certification as per the OSDC policy	We assume that the audit will be conducted once before go-live and twice every year during O&M support. Kindly confirm.	YES
28	Vol-II, Section-2.3.4, Page-10	Service Provider shall deploy new version of the application over the hardware infrastructure along with provision of DR as provided by OCAC, along with end-to-end management of hosting and deployment of the application, configuration and installation in High Availability mode. Service Provider should also submit Monitoring Logs of the Compute periodically	We assume that the Application will be hosted in cloud and the cloud infrastructure will be provided by OCAC. Kindly confirm.	Yes
29	Vol-II, Section-2.3.4, Page-10	Service Provider shall deploy new version of the application over the hardware infrastructure along with provision of DR as provided by OCAC, along with end-to-end management of hosting and deployment of the application, configuration and installation in High Availability mode. Service Provider should also submit Monitoring Logs of the Compute periodically	We request you to kindly clarify if the DR provided by OCAC is cloud-based.	Will be discussed later however the SP should be prepared for both on-premises /cloud-based DR side.
30	Vol-I, Section-6.1 (b), Page-16	Consortium of any kind shall not be acceptable for this project. Any deviation would lead to disqualification or termination of the same. However, as per the State ICT Policy 2022, Clause 8.18, to ensure mandatory local participation The bidder need to make collaborative arrangement with local enterprises with minimum 25% for deployment and maintenance components for implementation having adequate experience. The local enterprise should	We would like to OCAC/OSEPA to allow below Sub-Contractor clause: 1. Kindly confirm whether a local enterprise can be a partner with multiple bidders. 2. Can the successful bidder be allowed to change the local enterprise during any stage of the contract exhibition?	1. No, only to collaborate with one bidder 2. Only in the case of force Majeure

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		have developed and implemented software projects in the state preferably in Government/PSU sector. The minimum worth of the software projects execute by the local enterprise in last five financial years should be Rs.5.00 crores.		
31	Vol-II, Section 2.4 , Page-10	Following applications will be integrated in the proposed solution. The Service Provider will be assisted by OSEPA for understanding below mentioned applications. In the future if OSEPA will plan to integrate with any other application then that also be integrated with the proposed solution. The number of maximum external integration should be 15 and that is inside the scope of the Service provider.	We understand that a total of 15 applications need to be integrated. But, only seven applications are mentioned in the RFP. 1. We request you to share the remaining 8 no. of application details. 2. Also kindly share the technical specification of all the existing 15 applications.	Others will be shared at the Time of system study
32	Vol-II, Section-2.11, Page-13	Team – Qualification & Experience	Request to kindly provide the qualification and experience of business analyst and system analyst	See corrigendum
33	Vol-II, Section-3.1.6, Page-19	5T High School Transformation - (a)- Asset Management	Request you to kindly clarify if there is any existing asset management tool present. OR the bidder needs to supply the same.	Bidder should supply
34	Vol-II, Section-2.14, Page-16	Change Management Procedure - OSEPA shall nominate a single point of contact who will coordinate with the Service Provider for changes or suggestions received from end users. Required servers, software licenses, network, computing infrastructure etc for creation of development environment, staging environment and production environment will be the responsibility of the Service Provider with the necessary support of OCAC.	We request the client to consider following: 1. Development environment will be provided by selected bidder 2. Staging and Production environment will be provided by OCAC	OCAC will provide staging and Production environment

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35	Vol-II, Section-3.1.33(a), Page-24	The system shall have the provision for multiple operations in mobile application for teachers as well as students / parents. It should enable a better workflow for users to manage the system in a better way. Features such as attendance, leave application, result entry, school inspection etc., that enable users to access information to assist in decision making and make the system more efficient	<p>Kindly share the specific operations to be carried out by the teachers as well as students in the mobile application.</p> <p>We assume that through mobile app, students and teachers provide their daily attendance and please suggest if any workflow related to attendance capturing or report generation shall be accessible via web version.</p> <p>Request to share the details of the result entry feature in the mobile app.</p> <p>Kindly confirm whether the attendance capturing mode is online or offline.</p>	To be decided during System Study
36	Vol-I, Section 7.6 (b) , Page-23	PBG would be 10% of the total Project cost and valid for 48 months.	<p>With reference to the Notification No. F.9/4/2020-PPD released by Ministry of Finance, Gol on 12.Nov.2020 regarding Performance Security, the same has been reduced to 3% of the contract value.</p> <p>1. As the total contract period is 42 months but PBG validity is 48 months. Request you to kindly confirm the validity period of the PBG.</p> <p>2. Also Request you kindly consider PBG to 3% of the Annual Contract value (excluding taxes)</p>	See the Corrigendum.
37	Vol-I, Section 7.6 (b) , Page-23	PBG would be 10% of the total Project cost and valid for 48 months.	We request you to kindly consider the PBG excluding the OEM license cost as the selected Bidder will pay to the OEM as 100% before Go- live of the application.	See the Corrigendum.
38	Vol-I, Section 2 , Page-6	Bidders shall submit, along with their Bids, EMD of ₹1,50,00,000/- (One Crore fifty lakhs) in the shape of Bank Draft OR Bank Guarantee (in the format specified in this RFP issued by any scheduled bank in favour of Odisha Computer Application Centre, payable at Bhubaneswar, and should be valid for 180 days from the due date of the tender / RFP. The EMD should be submitted in the General Bid.	As per Government of Odisha, Ministry of Finance, Department of Expenditure, Procurement Policy Division No. 8484/F -FIN-COD-MISC-0007-2019 dated 05-04-2022, the EMD is not sought and no provisions regarding EMD should be kept in the Bid Documents in future and only provision for EMD Declaration should be kept in the Bid Documents. Hence, we request the EMD may be exempted.	NO CHANGE AS PER RFP

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39	Vol-II, Section 2.8 , Page-11	Service Provider shall deploy a dedicated operation and capacity building unit at the head quarter of OSEPA for training, capacity building, and handholding support. One Program Manager and Six (6 nos.) Trainers-cum-Support Executive to be deployed for a period of 2 years from the date of UAT. This unit will provide necessary support capacity building training to school users as well as other end users. This team can travel to different districts as well to provide necessary training. This resource shall be the first point of contact for the concerned stakeholders for resolving all application	<p>We understand that, the Project manager and six trainers shall be deployed for 2 years from the date of UAT of the application. However, in clause 2.10 it is mentioned that the project manager will be deployed onsite for a period of 3 years. Request you to kindly clarify which one is to consider.</p> <p>Secondly in clause 2.10 it is also mentioned that, 2 Business analysts and 2 system analysts will be deployed onsite at OSEPA Office for a period of 12 months. Request you to kindly confirm as when to deploy these resources at onsite. Also request to kindly add the resource cost in the Financial Bid Format</p> <p>Looking at the scope of this project we assume that there might be requirement of deployment dedicated resources at each district level to provide handholding support and training to the end user. Hence, we request client to consider at least 30 trainers cum support executives (one resource in each district) instead of six Trainers cum Support executives at the Headquarter.</p>	Go through the scope in details, One Team is for capacity building and other is for Entire Project
40	Vol-II, Section 2.10 , Page-13	Team Structure During development, implementations and O&M period: ONSITE / OFFSITE	<p>We understand the duration of the deployment of the programme manager onsite at the OSEPA office is 24 months. However, in the Team Structure Table, the duration is mentioned as 36 months. Request you to kindly clarify whether the engagement is for 24months or 36 months.</p> <p>We understand that One Program Manager and Six (6 nos.) Trainers-cum-Support Executive to be deployed for a period of 2 years from the date of UAT. But in the team structure table given in RFP, it is mentioned that 2no. Of System Analyst and 2no. Of Business Analysts will be deployed onsite at OSEPA office for a period of 12 months. Please clarify whether the four analysts are additional resources in addition to the seven already mentioned.</p>	Go through the scope in details, One Team is for capacity building and other is for Entire Project

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41	Vol-II, Section 5 (d), Page-27	Successful Implementations: Deliverables: Report of successfully running on all Schools Payment Terms: 20% of the Development cost After Successfully running of 6 months from the date of Go-Live	We understand that the 20% payment will be paid on successful application running of 6 months from the date of Go- live. As there are approximately 60000+ schools are available throughout the state so tagging of Payment with the reports from all schools may create delay in payment realization. Hence, we request you to kindly identify 10 number of schools to be considered for validation of successfully running of the application for 6 months and subsequently releasing of the payment.	Please see the corrigendum
42	RFP Vol (II), Section- 2.2.2(c), Page-9	Service Provider shall assess and validate the existing IT assets and inventories.	We assume that OCAC/Department will provide the details of current IT assets available at School level. Kindly Clarify.	Yes
43	Vol-II, Terms of Reference	General	We assume that cost associated for Any ancillary components like lodging, boarding, food during travel of the trainer/ system analyst/ Business analyst for the purpose of training/ system study shall be borne by client. Kindly confirm	To be borne by SI
44	Vol-II, Terms of Reference	General	We request the client to provide details of the following: 1. Total User of each of the existing system 2. Concurrent user of each of the existing System 3. Total number of users for the proposed system 4. Concurrent users of the proposed system	Concurrent user 20k to 25k
45	Generic	General	We request to extend the date of submission by two weeks after the release of the Corrigendum in order to accommodate all the changes made by OCAC/Department.	No change as per RFP
46	RFP Vol (II)-UAS for OSEPA-23.03.2023, pg. 5	"Stakeholders include: • Students • Teachers • Parents • Non-Teaching Staffs • School Management • Block, District Education Office • Education Department"	What role do these stakeholders play in the various existing applications? As we need to establish a Role Based Access Control (RBAC), we require clarity on the access rights and privileges for these system actors.	Details will be provided at the Time of system study

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47	RFP Vol (II)-UAS for OSEPA-23.03.2023, pg. 6	"During the System study time, OSEPA will share all relevant project artifacts of the existing applications such as SRS, System Design, Databases, Source code etc. with the selected Service Provider. OSEPA will demonstrate the existing applications / databases to the selected Service Provider for assessment and devising a strategy to integrate with Integrated Portal."	For an accurate estimation and delivery approach we require some insight to the existing systems and systems to be built in more depth so that the System study time is not a big activity in terms of duration.	Please visit the department to discuss further.
48	RFP Vol (II)-UAS for OSEPA-23.03.2023, pg. 7	i) Tracking of health parameters which can lead to timely intervention by the government.	What are these parameters and where do they exist? By these parameters do you mean KPIs	As per standard government norms
49	RFP Vol (II)-UAS for OSEPA-23.03.2023, pg. 7	e) Smart Card Interface for all school-based transactions, to be used by Teachers and Students	Who is responsible to procure the hardware for this? How many smart cards to be issues? What is the functional objective of introducing this interface	Hardware is not in the current scope.
50	RFP Vol (II)-UAS for OSEPA-23.03.2023, pg. 10	Service Provider will be provided access to the databases of the existing systems. Service Provider will be responsible for data extraction, normalization & migration of master data to the new system.	What is the size of data in scope of migration? Are there any migration tools already in place?	Selected Bidder to finalize migration strategy
51	RFP Vol (II)-UAS for OSEPA-23.03.2023, pg. 11	Service Provider shall procure the necessary Data Analytics tool for the project in name of OSEPA. Renewal of Licenses (if any) after completion of project tenure shall be taken care by OSEPA.	How many license users? As analytics is a vast subject, we need to define a boundary of reports/visualizations and the users	Total licence user 500 +

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52	RFP Vol (II)-UAS for OSEPA-23.03.2023, pg. 17		<p>Are these the only requirements expected from this feature? What are the data points per your admission process? We need clearly defined expectations of data fields, and workflow process definition for all features listed under section 3.</p> <p>3.1.2 Admission Process</p> <table border="1"> <thead> <tr> <th>#</th> <th>Features/ Requirement</th> </tr> </thead> <tbody> <tr> <td>a)</td> <td>This module will cover the admission process of student's enrolment / registration of students, uploading of student's documents / certificates etc., allocate unique student id, provision to generate ID Card</td> </tr> <tr> <td>b)</td> <td>The proposed admission process should also have a provision to upload the bulk master data of students captured in the excel sheet.</td> </tr> </tbody> </table>	#	Features/ Requirement	a)	This module will cover the admission process of student's enrolment / registration of students, uploading of student's documents / certificates etc., allocate unique student id, provision to generate ID Card	b)	The proposed admission process should also have a provision to upload the bulk master data of students captured in the excel sheet.	Details to be provided at the Time of system study
#	Features/ Requirement									
a)	This module will cover the admission process of student's enrolment / registration of students, uploading of student's documents / certificates etc., allocate unique student id, provision to generate ID Card									
b)	The proposed admission process should also have a provision to upload the bulk master data of students captured in the excel sheet.									
53	RFP Vol (II)-UAS for OSEPA-23.03.2023, pg. 27	Payment Terms	We would appreciate if the second milestone can be further broken down as to follow the standard SDLC payment practice terms. 20% post SIT and 10% post UAT	No Change as per RFP						
54			<p>please provide these requirements- Non-Functional Requirements of Mobile and Web App</p> <p>In Current existing system which technologies stack we are using? And What Technology we are using as front end and Backend?</p> <p>a. As per our understanding during the system study time, Client will share the SRS, System Design, Databases, Source code etc. please confirm?</p> <p>Please confirm, is the application based on 2-Tier or 3 Tier Architecture?</p> <p>How the data source will connect in existing application.</p> <p>a. Is there any knowledge bank, DMS, SFTP, API will be provided by client ?</p> <p>b. How many no. of API integrated with existing system?</p> <p>Is the application is working as Active- Active or Active Passive?</p> <p>Please share the Database Name version and current Data Size?</p> <p>a. Are we are creating the replication of Database or any DR and Is the application Database in Cluster ?</p>	<p>Functionality to be finalized during SRS stage</p> <p>OCAC</p> <p>3-tier</p> <p>API will be provided. Bidder to propose Hardware Architecture</p>						

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			Please share the list Questioner answer : a. Server Role b. Hardware (Make, model, CPU Core, Total RAM, Local HDD capacity,). Please share the current specification and is this hosted in Cloud or On Premises ? c. OS/Hypervisor Version d.PH/VM e. OS Clustered (Y/N) f. Application/Database Name & Version g. Application Clustered (Y/N) h. Is Load Balancing implemented on this server? i. SAN Connected/SAN Storage Size j. Expected RPO/RTO k. Business impact of non-availability of this Server/Application (Explain) l. DR Required (Yes/No) m. Application Architecture(SOA,Monolithic,Microservices) n. Application role o. Hardware Load balancer p. Security Control (like Firewall, Proxy, SSL, Port defined etc)	
55	Pg no 7: SARALA App		Please confirm in existing system number of concurrent user count ? Please confirm the duration of online assessment and In a year how many online assessment will be conducting in SARALA App How many live classes will perform parallely and approximated user count to connect on call ? In Existing system are we using any Monitoring tool, if yes please share the name and Version?	Concurrent user 20k to 25k Currently no monitoring tools are in place, other details will be provided at the time of system study
56	Pg no 8:		In Existing system are we using any BI Analytics tools, If yes please share the name and Version ?	NO

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
57	Pg 8 - 2.1		<p>Is the Client required new application to replace existing OSEPA application, please confirm.</p> <p>a. If Yes, please confirm how the data will be transfer from existing application ? (For ex: API integration, SFTP)</p> <p>a. If Yes, please confirm how the data will be transfer from existing application ? (For ex: API integration, SFTP)</p>	Please go through the SCOPE in details
58	Pg 8- 2.1 e		As per our understanding client need Business Analytics tool and dashboard, please confirm any preference?	Bidder to suggest, it must be enterprise version only, go through the scope on volume II for more details.
59	Pg 9 . 2.3.1 Hardware infrastructure		As per our understanding, Client will take all hardware specification requirement.	SP need to provide Specification details, OCAC will provide.
60	3.1.1		As per our understanding, client is required Asset Management tool so please confirm the number of assets (like laptop, desktop, printer, network devices etc.)	Details will be provided at the time of system study
61	3.1.16		As There is list of application, are application will be integrated with each or it should be different modules will work ?	Go through the scope in details
62	3.1.7		Is the client required Grievance management system, please confirm?	Yes
63	3.1.27		Is the Client required Scholarship application will integrated with new system or new Scholarship application need to build, please confirm	Integration with Existing Scholarship application for those scholarships which are disbursed through scholarship portal. The final decision will be taken at the time of system study.
64	3.1.33 Mobile Application		Please share the list of features required in Mobile application?	Go through the scope
65	3.1.34 Chatbot		<p>Please confirm the how many current load will be define in Chat bot ?</p> <p>Is the Client required NLP driven Bot ? if yes, please confirm the chat will perform in which platform (Mobile, Web, Whatsapp)</p>	Chat will perform on both web as well as Mobile, Data is in online mode

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			Who will trained the NLP driven BOT ? Is the client maintaining the data in online or offline mode ?	
66	RFP Vol : II Section: 5 Page : 27	Payment Terms	Request to include Mobilisation Advance of 20% Proposed Breakup a) Mobilisation Advance: 20% b) SRS : 20% c) UAT : 20% d) Go Live : 20% e) After 6 Months of Go Live : 20%	No change as per RFP
67	RFP Vol : I Section: 7.6 Page : 23	Performance Guarantee	Request to allow Milestone based Performance Guarantee	Please refer corrigendum
68	Fact Sheet Page no. 6 Point no. (f)	Earnest Money Deposit: Bidders shall submit, along with their Bids, EMD of Rs. 1,50,00,000/- (one cores fifty lakhs) in the shape of Bank Draft OR Bank Guarantee (in the format specified in this RFP issued by any scheduled bank in favour of Odisha Computer Application Centre, payable at Bhubaneswar, and should be valid for 180 days from the due date of the tender / RFP. The EMD should be submitted in the General Bid.	Kindly relax this clause and revise it as Earnest Money Deposit: Bidders shall submit, along with their Bids, EMD of Rs. 15,00,000/- (Fifteen lakhs) in the shape of Bank Draft OR Bank Guarantee (in the format specified in this RFP issued by any scheduled bank in favor of Odisha Computer Application Centre, payable at Bhubaneswar, and should be valid for 180 days from the due date of the tender / RFP. The EMD should be submitted in the General Bid.	No change as per RFP
69	Pre-Qualification Criteria Page no. 16 Point no. (a)	Responding bidder should be: – Registered as a Company / LLP under Companies Act, 1956/ 2013 OR Partnerships Firm registered under LLP Act, 2008. – Company should be in operation for last five (5) years as on date of bid submission date – Registered with Goods and Services Tax Network (GSTN).	Centre for Research and Industrial Staff Performance (CRISP) , is registered as an autonomous Society (Madhya Pradesh Society Registration act.) under Department of Technical Education, Skill Development and Employment, Government of Madhya Pradesh. Kindly allow the "Society" to participate in this tender which are under the Madhya Pradesh Society Registration act.	No change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
70	Pre-Qualification Criteria Page no. 16 Point no. (b)	Consortium bidding / sub-contracting: Consortium of any kind shall not be acceptable for this project. Any deviation would lead to disqualification or termination of the same. However, as per the State ICT Policy 2022, Clause 8.18, to ensure mandatory local participation The bidder need to make collaborative arrangement with local enterprises with minimum 25% for deployment and maintenance components for implementation having adequate experience. The local enterprise should have developed and implemented software projects in the state preferably in Government/PSU sector. The minimum worth of the software projects execute by the local enterprise in last five financial years should be Rs.5.00 crores.	Kindly relax and revise this clause : If bidder is selected , then within One month from the date of work order bidder has to collaborate with a local partner in Odisha.	No change as per RFP
71	Pre-Qualification Criteria Page no. 17 Point no. (c)	Sales Turnover : Average Sales Turnover from IT/ ITeS must be Rs. 35 Crores in last three financial years ending at 31st March 2022.	Kindly relax this clause and revise it as Average Sales Turnover from all services of Organisation must be Rs. 10 Crores in last three financial years ending at 31st March 2022.	No change as per RFP
72	Pre-Qualification Criteria Page no. 17 Point no. (f)	Technical Capability: The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date and value specified below. - 1 project not less than 25 Cr. OR - 2 projects not less than 20 Cr. each OR - 3 projects not less than 15 Cr. each	Kindly relax this clause and revise it as The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency /Govt. Universities/Govt. Institutions/ PSU in India during last 5 years as on bid submission date and value specified below. - 1 project not less than 15 Cr. OR - 2 projects not less than 10 Cr. each OR - 3 projects not less than 5 Cr. each	No change as per RFP

Sl. No.	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of Clarification	Response of OCAC
73	Technical Evaluation Scoring Matrix Page no. 19 Point no. a(i)	Organization Profile & Resource Strength: Average Annual turnover from IT/ ITeS project in last 3 years ≥ 35 Cr: 3 Marks [Additional 1 mark for additional 5 crore subject to maximum 5 marks]	Kindly relax this clause and revise it as Average Annual turnover from IT/ ITeS project in last 3 years ≥ 05 Cr: 3 Marks [Additional 1 mark for additional 2 crore subject to maximum 5 marks]	No change as per RFP
74	Technical Evaluation Scoring Matrix Page no. 19 Point no. a(iii)	Organization Profile & Resource Strength The bidder must have at least 50 full time technical resources in its payroll as on date of submission of bid. – ≥ 50 Resources: 3 Mark [Additional 1 mark for additional 20 resources subject to maximum 5 marks]	Kindly relax this clause and revise it as The bidder must have at least 35 full time technical resources in its payroll as on date of submission of bid. – ≥ 35 Resources: 3 Mark [Additional 1 mark for additional 20 resources subject to maximum 5 marks]	No change as per RFP
75	Technical Evaluation Scoring Matrix Page no. 19 Point no. b(i)	General e-Governance Experience The bidder must have successfully implemented e-Governance projects of minimum value of 15 Cr. for any Government Department / Government Agency / PSU in India during last 5 years as on bid submission date – Each Project 2.5 marks max up to 05 marks.	Kindly relax this clause and revise it as: The bidder must have successfully implemented e-Governance projects of minimum value of 10 Cr. for any Government Department / Government Agency / Govt. Universities/PSU in India during last 5 years as on bid submission date – Each Project 2.5 marks max up to 05 marks.	No change as per RFP
76	Technical Evaluation Scoring Matrix Page no. 19 Point no. b(ii)	General e-Governance Experience The bidder should have experience in implementation of projects covering Software development, IT helpdesk, support and maintenance for a period not less than 2 years for any Government Department / Government Agency / PSU in India during last 10 years as on bid submission date. [Each project will be awarded 2.5 marks]	Kindly relax this clause and revise it as: The bidder should have experience in implementation of projects covering Software development, IT helpdesk, support and maintenance for a period not less than 2 years for any Government Department / Government Agency /Govt. Universities/Govt Institutions/ PSU in India during last 10 years as on bid submission date. [Each project will be awarded 2.5 marks]	No change as per RFP

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77	Technical Evaluation Scoring Matrix Page no. 19 Point no. b(iii)	General e-Governance Experience Bidder should have implemented mobile application project on Android or iOS platform for any Government Department / Government Agency / PSU as on bid submission date during last 10 years. [Each project will be awarded 2.5 mark]	Kindly relax this clause and revise it as: Bidder should have implemented mobile application project on Android or iOS platform for any Government Department / Government Agency /Govt. Universities/Govt Institutions/ PSU as on bid submission date during last 10 years. [Each project will be awarded 2.5 mark]	No change as per RFP
78	Technical Evaluation Scoring Matrix Page no. 20 Point no. c(ii)	Similar Experience The bidder must have successfully implemented at least one state wide/ Nationwide rollout of projects relevant to educational domain in India having implemented in minimum 1,000 educational institutions. 1000 educational institutions – 7 marks – For each additional 200 institutions beyond 1000 – 1 mark	Kindly relax this clause and revise it as: The bidder must have successfully implemented at least One state wide/ Nationwide rollout of projects relevant to educational domain in India having implemented in minimum 2,00,000 enrolled students and more than 200 affiliated institutions. 2,00,000 enrolled students – 7 marks – For each additional 25000 Student beyond 2,00,000 – 1 mark	No change as per RFP
79	Clause 6.1 (b)		The State ICT Policy 2022, Clause 8.18, could be relaxed for PSU bidders. Instead, from the tender proceeds, they could be allowed to allocate funds to the extent of at least 25% towards deploying local resources like manpower, experts, etc. from Orissa itself.	No change as per RFP
80		General	for preventing a 'consortium' should be relaxed in case of Government of India undertakings / PSU. They should be ideally allowed to involve an education domain-expert company from any of the empanelled companies for effective implementation of the tender deliverables.	No change as per RFP
81		General	EMD & PBG requirements could also be waived off in case of Government of India undertakings / PSU.	No change as per RFP