Corrigendum

Expression of Interest (EoI) for Selection of System Integrator for Setting up of Cybercrime Centre of Excellence facility

EOI Ref No- OCAC-SEGP-INFRA-0007-2022/23002

SL#	Clause	Existing Clause	Revised Clause
1	**New Addition**		**Consortium is allowed for bidding process. Maximum one consortium partner is allowed.** The **prime bidder** should submit the below document of **consortium partner** duly signed by the competent authority of prime bidder. 1. Name of Consortium partner (All member of consortium should be registered under the Indian Companies Act, 1956 or 2013 and shall have its registered office with legal presence in India.) 2. Roles and responsibilities of each (prime bidder and consortium partner). 3. Average annual sales turnover for the last three audited financial years (FY 2019-20, 2020-21 and 2021-22) should be minimum 20 crore 4. The consortium partner should have experience of at least 5 years in providing Cyber Forensic services/Cyber Security services/ Information security services/ cyber security Audit/ Cyber Content Development & Simulation and cybercrime investigation.

2	5.1.Pre-Qualification Criteria: Point No.: 5 Page no- 6	The bidder/ joint venture should have experience of at least 7 years in providing Cyber Forensic services/Cyber Security services/ Information security services/ IT Audit/ IT consultation/ Cyber Content Development & Simulation.	The **prime bidder** should have experience of at least 7 years in providing Cyber Forensic services/Cyber Security services/ Information security services/ IT security Audit/ cyber security consultation/ Cyber Content Development & Simulation and cybercrime investigation.
3	5.1. Pre-Qualification Criteria & Page No. 7	The Bidder must have a proven track record of implementing at least three 'IT Turnkey projects' of minimum value of Rs. 100 Cr each, in the last 5 years as on the date of release of this EoI. An 'IT turnkey project' should have the following deliverables as part of scope of project: > Supply, installation and configuration of hardware and system software for Security solutions. > Establishment of Security Operations Center (SOC), Forensics Investigation, Data Centre, LAN / WAN including firewalls, IPS, etc.	The Bidder should have proven track record of implementing at least three Cyber Security related projects, out of 3 projects at least 2 projects should have been completed & one may be ongoing as on date of submission of EOI. (Two projects of minimum value each 40 crores or above and One project of minimum value worth 20crores or above.)
4	5.1. Pre-Qualification Criteria & Page No. 7	The Bidder must have undertaken at least 1 project pertaining to data analytics with minimum project value of Rs. 50 crores in the last 5 years, as on the date of release of this EoI.	The Bidder must have undertaken at least 1 project pertaining to cyber security data analytics with minimum project value of Rs. 20 crores in the last 5 years, as on the date of submission of this EoI.

5	5.1.Pre-Qualification Criteria: Point No.: 6 Page no- 7	Bidder must have successfully executed and completed in the last 5 financial years, at least 5 major projects in the field of Cyber Security/ Cyber Forensics/ Information Security/ IT audit/ IT Consulting/ Digital Security etc. around the globe (Out of the above stated 5 projects, at least two projects should be in the field of IT/Digital/Cyber Security)	Bidder must have successfully executed and completed in the last 5 financial years, at least 5 major projects in the field of Cyber Security/ Cyber Forensics/ Information Security/cyber securirty audit/ Digital forensic etc. around the globe (Out of the above stated 5 projects, at least two projects should be in the field of Digital forensic/Cyber Security)
6	6.2. Technical Evaluation Criteria & Page No. 8	Successfully completed cybercrime investigation	Successfully conducted cybercrime investigation in the last 3 years.
7	6.2. Technical Evaluation Criteria & Page No. 8, Point -1 (Marks)	Each implementation carries 10 marks.	Each completed project carries 10 marks.
8	6.2. Technical Evaluation Criteria & Page No. 8, Point -2 (Marks)	Each implementation carries 5 marks.	Each completed work order certificate carries 5 marks.
9	6.2. Technical Evaluation Criteria & Page No. 8, Point -3 (Marks)	Each implementation carries 10 marks.	Each completed investigation carries 5 marks.
10	**NOTE:** **Pre-bid query request for new addition/deletion/ alteration should be explained by concern bidder at the time of technical presentation.**		

REVISED EOI SCHEDULE of EVENTS:

Event	Date
Last date and time for submission of EOI	By 2 PM of 15.02.2023
Opening of EOI	15.02.2023 at 4 PM
Presentation/POC	To be intimated later

Pre-Bid Resolution Document

SL#	Document Reference(s) (Section & Page Number(s))	Content of EOI requiring Clarification(s)	Points of clarification	OCAC Clarification
1	5.1. Pre-Qualification Criteria & Page No. 7	The Bidder must have a proven track record of implementing at least three 'IT Turnkey projects' of minimum value of Rs. 100 Cr each, in the last 5 years as on the date of release of this EoI. An 'IT turnkey project' should have the following deliverables as part of scope of project: > Supply, installation and configuration of hardware and system software for Security solutions. > Establishment of Security Operations Center (SOC), Forensics Investigation, Data Centre, LAN / WAN including firewalls, IPS, etc.	Request you to Kindly consider at least one completed and one ongoing IT turnkey project, the minimum value of which should be Rs. 100 crores. In the last 5 years as on the date of issue of this EOI.	The Bidder should have proven track record of implementing at least three Cyber Security related projects, out of 3 projects at least 2 projects should have been completed & one may be ongoing on date of submission of EOI. 2 project of minimum value each 40 crores or above and 1 project of minimum value worth 20crores or above.
2	5.1. Pre-Qualification Criteria & Page No. 7	The Bidder must have undertaken at least 1 project pertaining to data analytics with minimum project value of Rs. 50 crores in the last 5 years, as on the date of release of this EoI.	Request you to Kindly consider atleast one Project pertaining to Analytics instead of Data analytics with minimum project value of Rs. 50 crores in the last 5 years, as on the date of release of this EoI	The Bidder must have undertaken at least 1 project pertaining to cyber security data analytics with minimum project value of Rs. 20 crores in the last 5 years, as on the date of submission of this EoI.
3	6.2. Technical Evaluation Criteria & Page No. 8	Implemented Security Operation Center (SOC) in Central Government/State Government/PSU in India.	Kindly Consider One Implemented and one is ongoing Security Operation Center (SOC) in Central Government/State Government/PSU in India.	No Change, as per EOI.
4	6.2. Technical Evaluation Criteria & Page No. 8	Implemented Cyber Forensic Lab in Central Government/State Government/PSU in India.	Implemented Cyber Forensic Lab / Integrated Command & Control Center in Central Government/State Government/PSU in India.	No Change, as per EOI.

5	6.2. Technical Evaluation Criteria & Page No. 8	Successfully completed cybercrime investigation	Successfully completed cybercrime investigation /Cyber Security Projects. Request you to kindly consider our Team Experience in Government/State Government/PSU in India.	Successfully conducted cybercrime investigation in the last 3 years.
6	6.2. Technical Evaluation Criteria & Page No. 8	Establishment of COE in Central Government/State Government/PSU in India.	Request you to kindly consider Safe City/ Smart city Projects Experience.	No Change, as per EOI.
7	5.1 , Sl.3 page no.6	Average annual sales turnover for the last three audited financial years (FY 2019-20, 2020-21 and 2021-22) should be minimum 100 crore	Our humble opinion is that this criteria will be an entry-barrier for experienced and specialized cyber security companies like us who have been serving the Govt. of India for the past 16+ years. Additionally, we have conducted large projects for critical sector organizations (Central Ministries, Banks, Public Sector units, etc.) in the country with our current turn-over and hence in our humble opinion, this criteria is not relevant for the scope of work and the implementation. Further, OCAC may miss out on the opportunity to evaluate experience and highly competitive companies like ours who may not be meeting this criteria. Request to reduce to amount to 20 Cr. Or alternately remove this criterion and add the net worth of the company, (including directors net worth) to meet the financial capabilities of bidders.	No Change, as per EOI.
8	5.1 , Sl.4 page no.6	The Bidder's company must have average annual financial turnover of Rs.30 crore from IT Security services during last three financial years (FY 2019-20, 2020-21 and 2021-22).	Request to change this criteria from 30cr to 20cr.	No Change, as per EOI.

| 9 | 5.1 , Sl.7 page no.7 | The Bidder must have a proven track record of implementing at least three 'IT Turnkey projects' of minimum value of Rs. 100 Cr each, in the last 5 years as on the date of release of this EoI. An 'IT turnkey project' should have the following deliverables as part of scope of project:
> Supply, installation and configuration of hardware and system software for Security solutions.
> Establishment of Security Operations Center (SOC), Forensics Investigation, Data Centre, LAN / WAN including firewalls, IPS, etc. | Since the proposed COE project is very specific to Cyber Security, the criteria for "IT Turnkey projects", in our humble opinion, is not relevant. In fact, since Govt. of Odisha and OCAC are seeking to setup a specialized Cyber Security COE, the criteria should be aligned to experienced Cyber Security companies rather than IT companies. Request to remove this criteria and add Empanelment with Computer Emergency Response Team (CERT-In), National Informatics Centre (NIC), National Informatics Centre Services Inc. (NISCI) for Technical Capabilities. All these empanelments would give the required confidence on the capability, competence and suitability of the bidding organizations for this most important project if Govt. of Odisha and OCAC. | Please see the corrigendum document. |

10	5.1 , Sl.7 page no.7	The Bidder must have undertaken at least 1 project pertaining to data analytics with minimum project value of Rs. 50 crores in the last 5 years, as on the date of release of this EoI.	Since the proposed COE project is very specific to Cyber Security, the criteria for "Data Analytics" project, in our humble opinion, is not relevant. In fact, since Govt. of Odisha and OCAC are seeking to setup a specialized Cyber Security COE, the criteria should be aligned to experienced Cyber Security companies rather than IT companies. Request to remove this criteria and add Empanelment with Computer Emergency Response Team (CERT-In), National Informatics Centre (NIC), National Informatics Centre Services Inc. (NISCI) for Technical Capabilities All these empanelments would give the required confidence on the capability, competence and suitability of the bidding organizations for this most important project if Govt. of Odisha and OCAC.	Please see the corrigendum document.
11	6.2 , Sl.1 page no.8	Implemented Security Operation Center (SOC) in Central Government/State Government/PSU in India.	We intend to bid in this project as a JV with our partner organization which specializes in building SOC capabilities. Please confirm if demonstrating their experience would help in meeting this criterion.	Please see the corrigendum document.
12	6.2 , Sl.2 page no.8	Implemented Cyber Forensic Lab in Central Government/State Government/PSU in India	We intend to bid in this project as a JV with our partner organization which specializes in Implementing Cyber Forensic Lab. Please confirm if demonstrating their experience would help in meeting this criterion.	Please see the corrigendum document.

13	6.2 , Sl.4 page no.8	Establishment of COE in Central Government/State Government/PSU in India.	We intend to bid in this project as a JV with our partner organization which specializes in Implementing Cyber Forensic Lab. Please confirm if demonstrating their experience would help in meeting this criterion.	Please see the corrigendum document.
14	PQ , pg no 7	SL no 7 : Establishment of Security Operations Center (SOC), Forensics Investigation, Data Centre, LAN / WAN including firewalls, IPS, etc.	SL no 7 : Establishment of Security Operations Center (SOC) / Forensics Investigation. Data Centre, LAN / WAN including firewalls, IPS, etc.	No Change, as per EOI.
15	TQ , pg no 8	Sl no 2 : Clause : Implemented Cyber Forensic Lab in Central Government/State Government/PSU in India Documentary Evidence : Copy of work order and work completion certificate Marks : Each implementation carries 5 marks Max Marks : 15	SL no 2 Clause : Implemented Cyber Forensic Lab/ Service in Central Government/State Government/PSU in India Documentary Evidence : Copy of work order and work completion certificate Marks : Each implementation carries 5 marks Max Marks : 5	No Change, as per EOI.
16	TQ , pg no 8	Sl no 3 : Clause : Successfully completed cybercrime investigation Documentary Evidence : Copy of work order/work completion/document proof Marks : Each successful completion carries 5 marks Max Marks : 15	Sl no 3 : Clause : Successfully completed cybercrime/ Forensic investigation Documentary Evidence : Copy of work order/work completion/document proof Marks : Each successful completion carries 5 marks Max Marks : 5	No Change, as per EOI.
17	TQ , pg no 8	Additional Clause	New clause is requested to accommodate 20 marks SL no 7 : Clause : Bidder should have experience of implementation and	Not Consider, as per EOI.

			Operations of Network and Security solutions in a project with solutions covering at least four of the mentioned technology areas – NGFW, NIPS, Anti-APT, EDR, WAF, DDoS, SIE, UEBA, SOAR, TIF, Email Security, Web security. Documentary Evidence : Copy of work order /work completion /document proof Marks : Each successful project completion carries 5 marks Max Marks : 10	
18	TQ , pg no 8	Sl no 4 : Clause : Establishment of COE in Central Government/State Government/PSU in India Documentary Evidence : Copy of work order and work completion certificate Marks : Each successful completion carries 5 marks Max Marks : 10	As COE credential is unique and may be available in very few states therefore request to change for the benefit of larger participants Sl no 4 : Clause : Bidder should have security certifications such as CISA/ CISM/ EH/ CHFI/ GCIH/ CISSP/ CEH/ OSCP/ ISO 27001/ CISSP/ GCFA/ master's in cyber/Digital forensics Documentary Evidence : Certificates Marks : Each successful completion carries 2 marks Max Marks : 10	No Change, as per EOI.
19		Additional Clause	Bidder should have experience of executing large big data projects in BFSI/PSU/Government. Documentary Evidence : Copy of work order /work completion /document proof Marks : Each successful project completion carries 5 marks Max Marks : 5	Not Consider, as per EOI.

20		Additional Clause	Bidder should be CERT-In Empanelled auditors. Documentary Evidence: Copy of Valid Empanelment letter Marks: Empanelled - 5 Not Empanelled - 0 Max Marks: 5	Not Consider, as per EOI.
21	Data Center Set up , Pg 16	Network (for alerts and quick response) & utilize smart cooling and proper thermal modelling & air flow controls.	Please elaborate the requirement of Smart Cooling as the same is not clear.	Details will be elaborate in RFP
22	Data Center Set up , Pg 17	The space provided will be RAW Building (for DC/DR), and everything else must be built grounds-up. This includes (but, not limited to) - Facility design/architecture (using tier specific Best Practices), Internal modification, scalable Infrastructure (standard/modular), lighting layout, furniture/fixture etc. The flooring and ceiling design must be as per leading industry standard	We need the following information: 1. The DC is planned on which Floor? 2. What is the Height of the Floor? i.e. Floor to Floor Height. 3. What is the Floor Strength ?	Details will be elaborate in RFP
23	Data Center Set up , Pg 17	Apart from the DC, SOC would need additionally video wall - a multi-monitor setup made up of LCD panels / LED arrays, blended projector screens etc., specifically designed for SOC/NOC kind of operations (e.g., min gap between	We need the following information: 1. Video Wall Size and No. of Modules to be planned ? 2. SOC with a Video Wall we need at least 4 Mtrs Height from Floor to Floor so please confirm the same.	Details will be elaborate in RFP
24	7.1.Centre of Excellence (CoE) - Cybercrime. Page# 10	The proposed COE needs to be established in Bhubaneswar, Odisha and will have advanced forensics tools, in addition to those installed at Forensic Lab, to handle cases that require advanced digital investigative capabilities beyond those available at Forensic Lab. The COE will address advanced functional requirements using tools & technology procured through this EOI. This digital forensic capability at COE will help in empowering the Investigative Officer, reducing investigation timelines, and	Is there a forensic lab that is in place? If yes what tools or activities are carried out in this lab to understand the level of advanced digital investigations capabilities to be built.	The Bidder need to suggest the solution at the time of technical presentation.

		improving operational efficiency of overall criminal investigation process.		
25	7.1.Centre of Excellence (CoE) - Cybercrime. Page# 10	Envisaged Cybercrime COE framework	Framework has no forensics lab mentioned. Explain if the focus is to build a cyber forensic lab or cyber crime investigations tools.	Both, cyber forensic lab and cyber crime investigations tools.
26	Cybercrime Investigation Tools. Page#11	The objective is to establish the capability to provide real-time digital media analytics to police for investigating crimes. In view of increased cyber-crimes and the need to fast track investigation and provide specialized skill set and manpower to handle cyber-crime.	Is the expectation is to setup investigation tools only for "real-time digital media analytics to police for investigating crimes." Or in general all cyber crimes.	All Cyber Crimes.
27	Cybercrime Investigation Tools. Page#11	In continuation to its efforts, OCAC intends to set up a Centre of Excellence (COE) equipped with advanced forensic equipment comprising software and hardware along with required infrastructure.	Can we use open source Software/Hardware (and or) custom built Software/Hardware (and or) use an open source where build our own wrapper on Software/Hardware. ?	If open source is used, then end to end service support is required from the implementer.
28	Cybercrime Investigation Tools. Page#11	In continuation to its efforts, OCAC intends to set up a Centre of Excellence (COE) equipped with advanced forensic equipment comprising software and hardware along with required infrastructure.	Does the Software/Hardware should adhere or already have any specific compliance?	Bidders have to demonstrate the solution.

29	Centralized Analytics Platform. Page#12	It has been envisaged to capture data from various data sources and analyze the ingested data to provide actionable intelligence to Law Enforcement Agencies (LEA). Data obtained from various sources can be utilized to determine the relationships that exist in the data through various analytical engines, finding correlation between events, detection of crime/fraud, perpetrators, etc. Analytics platform can help in meeting broad level objectives such as	Apart from data sources captured from the new setup created, public internet sources, social media,etc. will we be getting access to Crime database and other restricted data's to make the platform function flawless and as per listed requirements.	It may be done with restriction and consultation with concern authorities.
30	Centralized Analytics Platform. Page#12	It has been envisaged to capture data from various data sources and analyze the ingested data to provide actionable intelligence to Law Enforcement Agencies (LEA). Data obtained from various sources can be utilized to determine the relationships that exist in the data through various analytical engines, finding correlation between events, detection of crime/fraud, perpetrators, etc. Analytics platform can help in meeting broad level objectives such as	Assuming that recommendation will be issued by us and pre requisites/Expected analytics requirements will be issued by OCAC team	Details will be elaborate in RFP
31	Awareness Page#13	The Awareness tier consists of the Awareness Portal and Media Campaign, along with content preparation, as explained below.	Assuming that we need to build a customised awareness portal that meets only OCAC requirements.	Details will be elaborate in RFP
32	Awareness. Page#13	The Awareness tier consists of the Awareness Portal and Media Campaign, along with content preparation, as explained below.	Can we also incorporate awareness/social media tools that is available in the market or	Details will be elaborate in RFP

33	Awareness. Page#13	Testing & Security Audit	Can you explain what is "Testing and Security audit", is it for the awareness portal or for the Government websites	Details will be elaborate in RFP
34	Awareness. Page#13	Social media page (FB, Twitter etc.) content designing	Access to social media accounts will be issued ? or it has to be directly integrated to the Awareness Portal	Details will be elaborate in RFP
35	Training. Page#13	he Training tier (continuous training program) aims to train Government and its constituents including LEA staff over a period of 5 years through two modes, the Learning Management System (LMS) and Classroom Training, as explained below	In what frequency the training is required for both through LMS and Class Room training, apart from contents available in the developed and published in the LMS.	Details will be elaborate in RFP
36	Training. Page#14	Hosting in a secured environment	Where the LMS should be hosted on our own Cloud environment or on OCAC DC only or it can be hybrid	Details will be elaborate in RFP
37	Classroom Training. Page#14	Training-cum-Certification Course content preparation	Should we prepare a certification course of our own or should we prepare a training program for an existing industrial certification? If an industrial certification is the expectation, please refer what are the types of certifications expected.	No Change, as per EOI.
38	Case Studies to be involved (Law Enforcement perspective).Page#14	Case studies will be developed in a collaborative model. The vendor will be responsible for developing videos/simulation/gamification, documentation etc.	Is the expectation to have all the three mentioned or any one "videos/simulation/gamification". If yes we understand that gamification and simulation almost result the	The bidder will be responsible for all developing videos/simulation/gamification, documentation etc.

			same do we still need separate gamification and simulation.	
39	Case Studies to be involved (Law Enforcement perspective).Page#14	Case studies will be developed in a collaborative model. The vendor will be responsible for developing videos/simulation/gamification, documentation etc. on common cybercrime investigation related case studies by their own. However, OCACwill collect various case studies on cybercrime investigation from States/UTs and these will be shared with the vendor for building the simulation on the same.	what level of Simulation/Gamification is expected and can we get a few case studies from OCAC state/UTs to understand the expectation.	Details will be elaborate in RFP
40	Case Studies to be involved (Law Enforcement perspective).Page#14	Case studies will be developed in a collaborative model. The vendor will be responsible for developing videos/simulation/gamification, documentation etc.	What is the turnaround time expected to have the fully functional Simulation/Gamification	Details will be elaborate in RFP
41	8. Operations & Maintenance Services. Page#17	Training	We want know how frequent the training is required	Details will be elaborate in RFP
42	8. Operations & Maintenance Services. Page#17	Training	Should the training experts should be available always on site or on need basis	Details will be elaborate in RFP
43	8. Operations & Maintenance Services. Page#18	Application Related Services	Application related services – can you elaborate in detail what type of application is referred here.	Details will be elaborate in RFP
44	8. Operations & Maintenance Services. Page#19	Manpower Requirement	Can you classify the man power types or departments expected. Or Man Power is required only for the services rendered	Details will be elaborate in RFP

45	Data Center Setup Page# 17	Build data centre setup, capable of hosting/delivering all the core areas (specified in detail in the above sections), on a turnkey basis	The "above sections" does not have clear scope of work defined, scope define in the "above sections" are very much generic and not specific. For example we need to know the number of case studies under each category to be created monthly or quarterly for the period of 5 years, this will enable us to plan the turnkey basis solutions for hosting and deliverables. Assuming if the scope specifics can be defined by our team, yes we can provide the hosting and deliverables on turnkey basis	Details will be elaborate in RFP
46	Data Center Setup Page# 17	The Bidder must deploy skilled data centre specialists, Certified professional (with Data centre specific & adequate experience and expertise) and nominate SPOC for day-to- day activities. The DC must be taken up as Total Turnkey Solution for entire duration of project	DC can be taken up as a total turnkey solution only if the scope is defined on specifics as mentioned above. We can have our SME's to set controls and build scope definitions specifically for each category to enable clarity at each stage of activities which will allow us to provide turnkey solutions	Details will be elaborate in RFP
47	Form-3: Documents against Pre-qualification Criteria	The bidder/ joint venture should have experience of at least 7 years in providing Cyber Forensic services/Cyber Security services/ Information security services/ IT Audit/ IT consultation/ Cyber Content Development & Simulation	a. Will the be SI permitted consortium , b. will the bidder be permitted to consortium for more than one solution area and for PQ & TQ c. In case of Consortium , The consortium partner will not be considered as prime bidder Kindly confirm our understanding	Consortium permitted. Please see the corrigendum document.

49	Cybercrime Investigation Tools: Page Number 11	Write Blocker Set for SATA, IDE, USB, Fireware and SAS	Item Category: Write Blocker Kit Please clarify if this Kit will include SATA, IDE, USB, Firewire and SAS interfaces and adaptors How many units/kits are required? Please advise	Details will be elaborate in RFP
50	Cybercrime Investigation Tools: Page Number 11	ADF Triage	Item Category: Portable Triage Tool We request you to amend this and change this to alternative Better Solution – Spektor Drive/Ultra How many units/kits are required? Please advise	Please see the note in the corrigendum document.
51	Cybercrime Investigation Tools: Page Number 11	Encase Portable	We request you to remove this product as this is End of Sale & End of Life	Please see the note in the corrigendum document.
52	Cybercrime Investigation Tools: Page Number 11	E-Fence - Helix3 Pro	We request you to remove this product as this is not widely accepted and used.	Please see the note in the corrigendum document.
53	Cybercrime Investigation Tools: Page Number 11	Forensic Falcon	Item Category: Disk Duplicator/Imaging Tool We request you to remove this product as this is End of Sale We request you to consider the alternate solution which is OpenText – TX1 How many units/kits are required? Please advise	Please see the note in the corrigendum document.
54	Cybercrime Investigation Tools: Page Number 11	UFED Touch Ultimate Ruggedized with Chinex PC Model along with connecting chord	Item Category: Mobile Forensic Software with Chinex Kit, UFED4PC with Chinex is for Computer Installation	Details will be elaborate in RFP.

			UFED Touch 3- standalone hardware device is the Latest Version for consideration if Field Acquisition is required. Please clarify How many units/kits are required?	
55	Cybercrime Investigation Tools: Page Number 11	XRY mobile extraction tool	Item Category: Mobile Forensic Acquisition and Analysis Tool Please clarify if as solution asked in the Point which includes: MSAB Office XRY Logical & Physical with Pinpoint, cloud, camera and XAMN Pro Please clarify How many units/kits are required?	Details will be elaborate in RFP
56	Cybercrime Investigation Tools: Page Number 11	Oxygen Forensic @Detective Software	Item Category: Mobile Data Extractor with Chinese Kit Module We suggest you consider the alternate solution such as Paraben E3:DS Also Please clarify How many units/kits are required?	Please see the note in the corrigendum document.
57	Cybercrime Investigation Tools: Page Number 11	Phone Image carver	The mentioned solution is a software-based solution, and this category and feature can be fulfilled by other Mobile Forensic Tools. So, we request you to remove this solution and consider field phone acquisition solutions such as DATAPILO	Please see the note in the corrigendum document.
58	Cybercrime Investigation Tools: Page Number 11	CDAMS academic license	The mentioned solution is for Academic and Training Institutions only. So, we request you to remove this solution and consider ASI CDR	Please see the note in the corrigendum document.

			Analyzer for Law Enforcement/Govt Organizations.	
59	Cybercrime Investigation Tools: Page Number 11	C5 CDR Analyzer – Academic license version	The mentioned solution is for Academic and Training Institutions only. So, we request you to remove this solution and consider ASI CDR Analyzer for Law Enforcement/Govt Organizations.	Please see the note in the corrigendum document.
60	Cybercrime Investigation Tools: Page Number 11	Navigation data recovery tool	Please clarify the use case for the same. We have recommended other solutions which can fulfill the Data Analysis and Recovery	Please see the note in the corrigendum document.
61	Cybercrime Investigation Tools: Page Number 11	Stego Suite	Please clarify the use case for the same. We have recommended other solutions which can fulfill the Data Analysis.	Please see the note in the corrigendum document.
62	Cybercrime Investigation Tools: Page Number 11	MAC acquire and analysis tool Black Bag	The Solution Mentioned is now renamed as Digital Collector and Inspector which is from OEM Cellebrite. We request you to rename the same.	Please see the note in the corrigendum document.
63	Cybercrime Investigation Tools: Page Number 11	Elcomsoft Password Recovery Suite	Please clarify which software edition is asked. Please specify number of clients for Mobile and Hard Disks	Details will be elaborate in RFP
64	Pre-Qualification Criteria Page Number - 6	Average annual sales turnover for the last three audited financial years (FY 2019-20, 2020-21 and 2021-22) should be minimum 100 crore	We request you to amend this as "Average annual sales turnover for the last three audited financial years (FY 2019-20, 2020-21 and 2021-22) should be minimum 14 crore." Or request you to Give Exemption for MSME Companies for Turnover Criteria	No Change, as per EOI.

65	Pre-Qualification Criteria Page Number - 6	The Bidder's company must have average annual financial turnover of Rs.30 crore from IT Security services during last three financial years (FY 2017-18, 2018-19 and 2020-21).	We request you to amend this as "The Bidder's company must have average annual financial turnover of Rs.15 crore from IT Security services/Digital Forensics during last three financial years (FY 2019-20, 2020-21 and 2021-22)." Or request you to Give Exemption for MSME Companies for Turnover Criteria.	No Change, as per EOI.
66	Pre-Qualification Criteria Page Number - 7	Bidder must have successfully executed and completed in the last 5 financial years, at least 5 major projects in the field of Cyber Security/ Cyber Forensics/ Information Security/ IT audit/ IT Consulting/ Digital Security etc. around the globe (Out of the above stated 5 projects, at least two projects should be in the field of IT/Digital/Cyber Security)	We request you to consider this amendment "Bidder must have successfully executed and completed in the last 5 financial years, at least 3 major projects in the field of Cyber Security/ Cyber Forensics/ Information Security/ IT audit/ IT Consulting/ Digital Security etc. around the globe (Out of the above stated 3 projects, at least two projects should be in the field of IT/Digital/Cyber Security)"	No Change, as per EOI.
67	Pre-Qualification Criteria Page Number - 7	The Bidder must have a proven track record of implementing at least three 'IT Turnkey projects' of minimum value of Rs. 100 Cr each, in the last 5 years as on the date of release of this EoI. An 'IT turnkey project' should have the following deliverables as part of scope of project: > Supply, installation and configuration of hardware and system software for Security solutions. > Establishment of Security Operations Center (SOC), Forensics Investigation, Data Centre, LAN / WAN including firewalls, IPS, etc.	We request you to amend this as "The Bidder must have a proven track record of implementing at least three 'IT Turnkey projects' of minimum value of Rs. 3 Cr each, in the last 5 years as on the date of release of this EoI. An 'IT turnkey project' should have the following deliverables as part of scope of project:	Please see the corrigendum document.

			> Supply, installation and configuration of hardware and system software for Security solutions. > Establishment of Security Operations Center (SOC), Forensics Investigation, Data Centre, LAN / WAN including firewalls, IPS, Security Audit, Security Products Implementation, Digital Forensic Lab etc."	
68	Pre-Qualification Criteria Page Number - 7	The Bidder must have undertaken at least 1 project pertaining to data analytics with minimum project value of Rs. 50 crores in the last 5 years, as on the date of release of this EoI.	We request you to amend this as "The Bidder must have undertaken at least 1 project pertaining to data analytics/cyber security/digital forensics with minimum project value of Rs. 5 crores in the last 5 years, as on the date of release of this EoI.	Please see the corrigendum document.
69	Pre-Qualification Criteria Page Number - 7	The Bidder must have undertaken at least 2 projects pertaining to cyber security with minimum project value of Rs. 10 crores OR at least 1 project pertaining to cyber security with minimum project value of Rs. 20 crores in the last 5 years, as on the date of release of this EoI.	We request you to amend this as The Bidder must have undertaken at least 2 projects pertaining to cyber security with minimum project value of Rs. 2 crores OR at least 1 project pertaining to cyber security with minimum project value of Rs. 3 crores in the last 5 years, as on the date of release of this EoI.	No Change, as per EOI.
70	7. Scope of Work – Page – 15	IT & Non-IT Infrastructure & Datacenter Setup	We request you to share the detailed scope of work for DC Infrastructure and cyber security and Gap assessment of Infrastructure	Details will be elaborate in RFP
	OTHER RECOMMENDED TOOLS / SOFTWARE'S FOR ADVANCED CENTER OF EXCELLENCE			
71	High End Forensic Server with Collaborative / Investigation Platform	Request for a new addition	OEM Name- Exterro / Bitmindz /eSec Forte PRODUCT NAME- FTK LAB + FTK Central + Forensic Server	Please see the note in the corrigendum document.

72	High End Forensic Workstation with Inbuilt Write Blocker	Request for a new addition	OEM Name- eSec Forte Technologies PRODUCT NAME- Drona X (Make in India)	Please see the note in the corrigendum document.
73	Disk Analysis Software with Malware Triage	Request for a new addition	OEM Name- Exterro PRODUCT NAME- FTK + Cerberus	Please see the note in the corrigendum document.
74	Hard Drive Analysis Software with Scripting	Request for a new addition	OEM Name- OpenText PRODUCT NAME- Encase Forensic	Please see the note in the corrigendum document.
75	Hard drive, Mobile & Internet Artefacts Solution	Request for a new addition	OEM Name- Magnet Forensics PRODUCT NAME- Axiom Complete	Please see the note in the corrigendum document.
76	Mac Forensic Acquisition & Analysis Software	Request for a new addition	OEM Name- Sumuri PRODUCT NAME- Recon ITR & Recon LAB	Please see the note in the corrigendum document.
77	Advance Mobile Chip Off and JTAG Kit	Request for a new addition	OEM Name- Teeltech PRODUCT NAME- JTAG Kit with Chip Off Starter Kit	Please see the note in the corrigendum document.
78	Portable Forensic Imaging Solution with Drone Kit	Request for a new addition	OEM Name- Teeltech PRODUCT NAME- CFID + UAV SkySafe	Please see the note in the corrigendum document.
79	GPU Password Recovery System with Password Cracking Software	Request for a new addition	OEM Name- eSec Forte Technologies PRODUCT NAME- EF-HEGS with Elcomsoft EDPR (5)	Please see the note in the corrigendum document.
80	Blockchain Analysis & Crypto Currency Intelligence Tool	Request for a new addition	OEM Name- MasterCard PRODUCT NAME- CipherTrace	Please see the note in the corrigendum document.
81	Audio Analysis and Enhancement Software/Hardware	Request for a new addition	OEM Name- SpeechPro PRODUCT NAME- IKAR Labs Audio Suite with Hardware	Please see the note in the corrigendum document.

82	Video Forensic Investigation Tool with Face Recognition and Image Analysis	Request for a new addition	OEM Name- Kinesense PRODUCT NAME- Kinesense LE + FaceID + Griffeye	Please see the note in the corrigendum document.
83	OSINT – Data Analysis Tool	Request for a new addition	OEM Name- Maltego + Social Links PRODUCT NAME- Pro + Social Links Addons	Please see the note in the corrigendum document.
84	DVR Examiner	Request for a new addition	OEM Name- Magnet Forensics PRODUCT NAME- DME Examiner	Please see the note in the corrigendum document.
85	Network Forensic Tool	Request for a new addition	OEM Name- Netresec PRODUCT NAME- Network Miner	Please see the note in the corrigendum document.
86	Threat Intelligence Solution	Request for a new addition	OEM Name- RecordedFuture PRODUCT NAME- RF LE Kit	Please see the note in the corrigendum document.
87	5.1 (3) Pre-Qualification Criteria Page 6	Average annual sales turnover for the last three audited financial years (FY 2019-20, 2020-21 and 2021-22) should be minimum 100 crore	Need the Turnover changed to 50 Cr.	No Change, as per EOI.
88	5.1 (4) Pre-Qualification Criteria Page 6	The Bidder's company must have average annual financial turnover of Rs.30 crore from IT Security services during last three financial years (FY 2019-20, 2020-21 and 2021-22).	Need the Turnover changed to 15 Cr.	No Change, as per EOI.
89	5.1 (5) Pre-Qualification Criteria Page 6	The bidder/ joint venture should have experience of at least 7 years in providing Cyber Forensic services/Cyber Security services/ Information security services/ IT Audit/ IT consultation/ Cyber Content	Can this clause be removed from the eligibility criteria.	Please see the corrigendum document.
90	5.1 (7) Pre-Qualification Criteria	The Bidder must have a proven track record of implementing at least three 'IT Turnkey projects' of minimum value of Rs. 100 Cr	Can this clause be removed from the eligibility criteria.	Please see the corrigendum document.

	Page 7	each, in the last 5 years as on the date of release of this EoI. An 'IT turnkey project' should have the following deliverables as part of scope of project: > Supply, installation and configuration of hardware and system software for Security solutions. > Establishment of Security Operations Center (SOC), Forensics Investigation, Data Centre, LAN / WAN including firewalls, IPS, etc.		
91	5.1 (8) Pre-Qualification Criteria Page 7	The Bidder must have undertaken at least 1 project pertaining to data analytics with minimum project value of Rs. 50 crores in the last 5 years, as on the date of release of this EoI.	Can this clause be removed from the eligibility criteria.	Please see the corrigendum document.
92	Pg-8 , 6.2. Technical Evaluation Criteria:	<table><tr><td>SL#</td><td>Criteria</td><td>Documentary Evidence</td><td>Marks</td><td>Max. Marks</td></tr><tr><td>2</td><td>Implemented Cyber Forensic Lab in Central Government/State Government/PSU in India.</td><td>Copy of work order and work completion certificate</td><td>Each implementation carries 5 marks</td><td>15</td></tr></table>	a. Please allow the bidder to participate for ongoing projects. Considering this is a new emerging area. Also forensic lab established for a large enterprise level private organization including the own organization may be considered keeping the technology and skillset similar to the proposed requirement. b. Kindly give relaxation on	No Change, as per EOI.

						implemented Cyber Forensic Lab setup in Central Government/State Government/PSU in India and allow bidder to share the declaration on the inhouse Forensic lab establishment and capacity building.	
93	Pg 7, 5.1. Pre-Qualification Criteria:	**S. No** Pre-Qualification Criteria	Supporting Documents			Request to please modify the criteria as follows:- The Bidder must have a proven track record of implementing at least three 'IT Turnkey projects' of minimum value of Rs.20 Cr, in the last 5 years as on the date of release of this EoI. An 'IT turnkey project' should have the following deliverables as part of scope of project: > Supply, installation and configuration of hardware and system software for Security solutions or Establishment of Security Operations Center (SOC) or Forensics Investigation or Data Centre or LAN / WAN including firewalls, IPS.	Please see the corrigendum document.
		7 The Bidder must have a proven track record of implementing at least three 'IT Turnkey projects' of minimum value of Rs. 100 Cr each, in the last 5 years as on the date of release of this EoI. An 'IT turnkey project' should have the following deliverables as part of scope of project: > Supply, installation and configuration of hardware and system software for Security solutions. > Establishment of Security Operations Center (SOC), Forensics Investigation, Data Centre, LAN / WAN including firewalls, IPS, etc.	Work orders (in the name of Bidder) confirming year, scope of work and value of services to be delivered. AND Completion Certificate from client confirming year of completion / Self Certification by the Authorized Signatory.				

94	Pg 7, 5.1. Pre-Qualification Criteria:	S. No	Pre-Qualification Criteria	Supporting Documents		Request to please modify the criteria as follows: The Bidder must have undertaken data analytics projects amounting to 30 Cr in the last 5 years, as on the date of release of the EOI	Please see the corrigendum document.
		8	The Bidder must have undertaken at least 1 project pertaining to data analytics with minimum project value of Rs. 50 crores in the last 5 years, as on the date of release of this EoI.	Work orders (in the name of Bidder) confirming year, scope of work and value of services to be delivered. AND Completion Certificate from client confirming year of completion / Self Certification by the Authorized Signatory.			

95	Pg 7, 5.1. Pre-Qualification Criteria:	S. No	Pre-Qualification Criteria	Supporting Documents		Request to please modify the criteria as follows: The Bidder must have undertaken at least 2 projects pertaining to cyber security with minimum project value of Rs. 5 crores OR at least 1 project pertaining to cyber security with minimum project value of Rs. 10 crores in the last 5 years, as on the date of release of this EoI.	No Change, as per EOI.
		9	The Bidder must have undertaken at least 2 projects pertaining to cyber security with minimum project value of Rs. 10 crores OR at least 1 project pertaining to cyber security with minimum project value of Rs. 20 crores in the last 5 years, as on the date of release of this EoI.	The Bidder must have undertaken at least 2 projects pertaining to cyber security with minimum project value of Rs. 10 crores OR at least 1 project pertaining to cyber security with minimum project value of Rs. 20 crores in the last 5 years, as on the date of release of this EoI.			
96	Pg 8, 5.1. Pre-Qualification Criteria:	S. No	Pre-Qualification Criteria	Supporting Documents		Request to kindly modify the criteria as follows: The bidder must have a valid ISO 27001 as on date of issue of this RFP. As the purpose of ISO is	No Change, as per EOI.
		13	The bidder must have a valid ISO 27001, ISO 9001 as on date of issue of this RFP.				

			different for different service line under an organization, hence cross functional certification may be allowed under same organization.	
97	NA	NA	Limitation of Liability/Penalty for the selected Bidder should be capped to 10% of contract value as per the industry standard.	No Change, as per EOI.
98	NA	Additional Query	Due to various service line/functional requirements the firm has created multiple business entity for smooth operation and management of client services. Hence would request to please consider the following: • Project credential of Bidding entity or its member firm operating in India • Financial Turnover of Bidding entity or member firm operating in India for evaluation. • Certifications of Bidding entity or its member firm operating in India. However, the bidder should submit the valid supporting documents indicating the relation between the parent company or member firm with the bidding entity.	Details will be elaborate in RFP.
99	Pg 11	Cybercrime Investigation Tools:	As the cybercrime tools are very specific to OEM, it will be cost effective to procure the hardware, software and related licenses from	Details will be elaborate in RFP

		OEM directly by the Employer. Hence it is requested to remove the supply of hardware, software, licenses, all IT & Non-IT infrastructure & Data Centre setup from the scope of the bidder. However, the bidder will assist in finalization of specification and procurement.	
100	Pg 12, Centralized Analytics Platform:	Mining large sets of data from various data sources simultaneously for discovery of threats and actionable insights. The required data feeds also must be provisioned	We assume data integration from various sources will be provisioned to COE lab by the employer for the smooth functioning of the forensic lab.	Details will be elaborate in RFP
101	Pg 12, Training and Enablement:	Creation and maintenance of Awareness Portal, media campaigns on cyber security, and cyber security domain education – for the citizens of the state	It is assumed that the bidder will be assisting the employer in Creation and maintenance of Awareness Portal, media campaigns on cyber security, and cyber security domain education – for the citizens of the state	Details will be elaborate in RFP
102	NA		Keeping the diverse scope of work it is requested to allow the consortium for smooth and effective delivery of the project.	Please see the corrigendum document.
103	6.2.Technical Evaluation Criteria Pg no.8	Implemented Cyber Forensic Lab in Central Government/State Government/PSU in India	Kindly amend as per Pre Qulaification eligibility for tender particiaptionto "Implemented Cyber Forensic Lab/IT Cyber Security in Central Government/State Government/PSU in India	No Change, as per EOI.
104	6.2.Technical Evaluation Criteria Pg no.8	Successfully completed cybercrime investigation	Kindly amend as per Pre Qulaification eligibility for tender particiaption to " Successfully completed cybercrime investigation/IT Cyber Security"	Please see the corrigendum document.

105	6.2.Technical Evaluation Criteria Pg no.8	Establishment of COE in Central Government/State Government/PSU in India.	Kindly clarify COE refer to Cybercrime or Cyber security	Cybercrime Centre of Excellence facility
106		Additional	As the tender is with varied scope of work from Setting up Centre of Excellence (COE) – Cybercrime ,Cybercrime Investigation Tools,Centralized Analytics Platform,Training and Enablement,Awareness Portal and Media Campaign,Training-Learning Management System,IT & Non-IT Infrastructure(Datacenter Setup).Request to kindly include consortium of 2 or 3 bidders and technical scoring as per consortium members scope,Addresseable if one consortim member will take care of Setting of Cybercrime,One for IT & Analytics tools and one member for Non IT DC infrastructure.	Please see the corrigendum document.
107	5.1 .Pre-Qualification Criteria: page no 6	The bidder/ joint venture should have experience of at least 7 years in providing Cyber Forensic services/Cyber Security services/ Information security services/ IT Audit/ IT consultation/ Cyber Content Development & Simulation	It is requested to kindly clarify that Joint Venture is allowed for the proposal	Please see the corrigendum document.
108	5.1 page no 7	Copy of client citations / Work Orders OR client letter / testimonial stating the completion of the project and working satisfactorily in operations phase. Reference for each of the projects has to be given and should contain the following information – Name of organization, individual/s to contact, email-id, phone number and address, contract value project detail in brief	As a general Practice in ICT Industry, once the project is completed, the end customer shall issue "GO-LIVE" certificate which indicates the work is physically completed wrt to CAPEX Portion. Post CAPEX, the AMC Phase or Opex phase shall start. Hence, request you to amend the following clause Copy of client citations / Work Orders OR client letter / testimonial stating	Go-live/Completed certificate may be consider.

				the completion/"Go-live" of the project and working satisfactorily in operations phase. Reference for each of the projects has to be given and should contain the following information – Name of organization, individual/s to contact, email-id, phone number and address, contract valueproject detail in brief	
109	Point no 1 Page no 2	Invitation for EOI/ First stage of two-stage bidding	We understand that RFP will be floated only to the bidders who are going to score more than 80% in the first stage and second stage is only for commercial submission.	RFP floated only to the limited bidders who are qualified in 1st stage.
110	Add-On Point	General	It is requested to clarify the infra/site for implementation of COE and please clarify the underlay availability.	Details will be elaborate in RFP
111	Add-On Point	General	It is requested to confirm on the estimated budget/fund allocated for the work.	May not be provided.
112	EOI 6.2.Technical Evaluation Criteria & Page 8	Implemented Cyber Forensic Lab in Central Government/State Government/PSU in India. Copy of work order and work completion certificate	Kindly request you to consider the on-going project.	Go-live/Completed project may be consider.
113	EOI 6.2.Technical Evaluation Criteria & Page 8	Successfully completed cybercrime investigation	We perform incident investigations as one of the activity / services for various customers in our SOC. On a case to case basis we do forensic invetigations as well. Can we considered this work in this evaluation criteria.	Please see the corrigendum document.
114	EOI 7.1. Centre of Excellence (CoE) - Cybercrime & Page 10	The proposed COE needs to be established in Bhubaneswar, Odisha and will have advanced forensics tools, in addition to those installed at Forensic Lab, to handle cases that require	We understand that Forensic tools are required, It is requested to Kindly clarify on forensic tools that is already available in the Forensics Lab	Details will be elaborate in RFP

		advanced digital investigative capabilities beyond those available at Forensic Lab.		
115	EOI Centre of Excellence (COE) - Cybercrime: & Page 10	Operating these core areas will require skilled manpower, hence, Capacity Building becomes one of the important aspects of this project to have an effective cyber security workforce.	We understand that skilled manpower is required for the execution of the project therefore it is requested to Kindly clarify the skilled manpower will be required onsite or offsite(remote), also criteria for manpower like certification, experience, et	Details will be elaborate in RFP
116	6.2.Technical Evaluation Criteria: point 5	Proof of Concept of Solution - online demonstration.	It is requested to kindly clarify the proof of concept specific any technolgy / tool, as there are multiple technology available in Forensic domain. Also in forensic part which demo is expected online (Live Forensics, Memory Forensics, Disk Forensincs etc).	The bidder has to represent what they have done.
117	5.1.Pre-Qualification Criteria: Point No.: 5 Page 6 of 26	The bidder/ joint venture should have experience of at least 7 years in providing Cyber Forensic services/Cyber Security services/ Information security services/ IT Audit/ IT consultation/ Cyber Content Development & Simulation	We request you to Kindly amend the clause as below for more bidder competitive participation: The bidder/ joint venture should have experience of at least 7 5 years in providing Cyber Forensic services/Cyber Security services/ Information security services/ IT Audit/ IT consultation/ Cyber Content Development & Simulation	Please see the corrigendum document.

118	5.1.Pre-Qualification Criteria: Point No.: 6 Page 7 of 26	Bidder must have successfully executed and completed in the last 5 financial years, at least 5 major projects in the field of Cyber Security/ Cyber Forensics/ Information Security/ IT audit/ IT Consulting/ Digital Security etc. around the globe (Out of the above stated 5 projects, at least two projects should be in the field of IT/Digital/Cyber Security)	We request you to Kindly amend the clause as below for more bidder competitive participation: Bidder must have successfully executed and completed in the last 5 financial years, at least 5 4 major projects in the field of Cyber Security/ Cyber Forensics/ Information Security/ IT audit/ IT Consulting/ Digital Security etc. around the globe (Out of the above stated 5 projects, at least two projects should be in the field of IT/Digital/Cyber Security)	Go-live/Completed project certificate may be consider.
119	5.1.Pre-Qualification Criteria: Point No.: 6 Page 7 of 26	Copy of client citations / Work Orders OR client letter / testimonial stating the completion of the project and working satisfactorily in operations phase. Reference for each of the projects has to be given and should contain the following information – Name of organization, individual/s to contact, email-id, phone number and address, contract valueproject detail in brief	We request you to Kindly amend the clause as below for more bidder competitive participation: Copy of client citations / Work Orders OR Go-Live Certificate / client letter / testimonial stating the completion of the project and working satisfactorily in operations phase. Reference for each of the projects has to be given and should contain the following information – Name of organization, individual/s to contact, email-id, phone number and address, contract valueproject detail in brief	Go-live/Completed project certificate may be consider.
120	5.1.Pre-Qualification Criteria: Point No.: 7 Page 7 of 26	The Bidder must have a proven track record of implementing at least three 'IT Turnkey projects' of minimum value of Rs. 100 Cr each, in the last 5 years as on the date of release of this EoI. An 'IT turnkey project' should have the following deliverables as part of scope of project: > Supply, installation and configuration of hardware and system software for Security solutions. > Establishment of Security Operations Center (SOC), Forensics Investigation, Data Centre, LAN / WAN including firewalls, IPS, etc.	We request you to Kindly amend the clause as below for more bidder competitive participation: The Bidder must have a proven track record of implementing at least three 'IT Turnkey projects' of minimum value of Rs. 100 Cr each, in the last 5 years as on the date of release of this EoI. An 'IT turnkey project' should have the following deliverables as part of scope of project:	Please see the corrigendum document.

			> Supply, installation and configuration of hardware and system software for Security solutions. OR > Establishment of Security Operations Center (SOC)/Forensics Investigation/ Data Centre, LAN / WAN including firewalls, IPS, etc.	
121	5.1.Pre-Qualification Criteria: Point No.: 7, 8 & 9 Page 7 of 26	Work orders (in the name of Bidder) confirming year, scope of work and value of services to be delivered. AND Completion Certificate from client confirming year of completion / Self Certification by the Authorized Signatory	We request you to Kindly amend the clause as below Work orders (in the name of Bidder) confirming year, scope of work and value of services to be delivered. AND Go-Live Certificate / Completion Certificate from client confirming year of completion / Self Certification by the Authorized Signatory	Go-live/Completed certificate may be consider.
122	5.1.Pre-Qualification Criteria: Point No.: 13 Page 8 of 26	The bidder must have a valid ISO 27001, ISO 9001 as on date of issue of this RFP. Valid copy of certificate	We request you to Kindly amend the clause as below The bidder must have a valid ISO 27001, ISO 9001 as on date of issue of this RFP. Valid copy of certificate In case the bidder is in the process of re-certification , then the copy of expired certificate and present assessment certificate from duly authorised auditor to be enclosed.	We may be considered with an undertaking to submit the certification within 30days from the last date of submission of bid (failing which firm will not allow in final RFP)
123	6	Pre-Qualification Criteria	Are Joint Ventures allowed to participate in the bid ? If yes, what is the maximum number of companies that can be a part of the joint venture.	Please see the corrigendum document.
124	6	Pre-Qualification Criteria	Are the PQ criteria applicable to the Lead Bidder or all the members of the joint venture?	Please see the corrigendum document.