

Request For Proposal for Selection of Agency for providing Annual Maintenance Contract (AMC) Support for ERP Application developed by IDCO

RFP Reference No OCAC-SEGP-MNT-0001-2022 /23004

Corrigendum (Annexure-I)

SI	RFP Document Reference(s) (Section & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	Clarification By OCAC
1	General	General	We understand there are multiple existing applications used by IDCO, but there is no clarity/details mentioned for handover/ knowledge transfer from the existing service provider to the new service provider.	The selected bidder shall be provided with required knowledge and documentation on ERP application to take up the O & M activity.
2	9.3 Helpdesk Support, page no 50	It is proposed to set up a centralized helpdesk and coordinate with the respective OEMs of the IT Infrastructure delivered as part of this project. The helpdesk shall be manned with one helpdesk support executive to undertake the following activities	We assume that the infrastructure required to be setup at IDCO towers shall be procured by the client, Kindly confirm?	The necessary ICT infrastructure for IDCO ERP application shall be provided by IDCO.
3	10. Indicative Resource Requirements, page no 52	Project Manager/Co-Ordinator (5-7 Years' experience) - 06 Man-Months	As per the tender document, the contract period is for 1 year but few of the resources are deployed 6 months. Kindly provide clarity?	The total contract period of the project shall be for a period of one year. However, IDCO shall engage the resources from time-to-time as per the requirement and the payment for such engagement shall be made on actuals based on the quoted unit rate of the resources.
4	Section 10 Page 52	The bidder is required to deploy dedicated resources in order to comply with the requirement of IDCO	Will the duration mentioned be for continuous involvement or the duration mentioned will be used whenever required?	Clarified in Point No-3
5	Section 9.1.15 Page 48	The following technology stack is being used by IDCO ERP application	Is it possible to share the hardware / cloud details where the application is hosted?	The hardware details shall be shared with the selected bidder

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6	RFP Reference No OCAC-SEGP-MNT-0001-2022 /23004 dated Jan 2023 Clause 7.4 (Page no: 37)	The bid with lowest Financial (L1) i.e. "lowest price quoted" will be awarded 100% Score	<p>Following to the RFP Ref No.: OCAC-SEGP-SPD-0044-2022-23001 which has been floated in OCAC website for Empanelment of Software Development Firms for Development & Implementation of e-Governance Projects in Government of Odisha, under Clause no 6.4 selection of L1 vendor, there is mentioned: However, bidders whose Financial Bids have Gross Total Value (GTV) that is less than 0.5 times of the Average Bid Price or above 1.5 times of the Average Bid Price will be disqualified. For example, if the Average Bid price among 10 bidders is ₹5, 00,000/-, the bidders those have quoted GTV less than ₹2, 50,000/- or GTV more than ₹7, 50,000/- will be disqualified.</p> <p>It's a suggestion to consider it for the avoidance of negative quoting in financial bid submission for the fair competition in the Bid of IDCO.</p>	<p>The following point under Section-7.4- Financial Bid Evaluation Criteria , is hereby ammended as Point no- IX.</p> <p>"The total bid price quoted by all the bidders shall be added up and shall be divided by no of bidders to arrive at an average bid price. The bidders whose financial bids have total bid price less than 0.5 times of the average bid price or above 1.5 times of the average bid price will be disqualified. "</p>

